

**Request to cognitively test questions for the National Crime Victimization Survey (NCVS) and NCVS supplements: Attachments**

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## **Attachment 1: Stalking Screener**

## **Attachment 1 - Stalking Screener**

Thank you for participating in this survey for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about:**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. We are looking for persons who can help evaluate survey questions about cybercrime. Your participation is voluntary; you can stop at any point and you can skip any question.

The survey includes questions about yourself and whether you have experienced certain cybercrimes. The information will be used to evaluate the questions. If you are eligible, we will ask if you would like to participate in a follow-up interview (which will involve more in-depth questions about your experiences), for which you will be compensated. This web survey should take about 8 minutes to complete.

### **How will my information be protected:**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

### **What are the possible benefits and risks:**

There are no known benefits to you for participating in this study. However, your participation is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions might make you feel upset or uncomfortable. On every screen below and at the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

This survey includes some open-ended questions which allow you to write a unique response. Please be aware these response boxes are not a place to report an incident or request direct assistance. We will not immediately review responses to open-ended questions and therefore cannot take action on anything disclosed in an open-ended question. If you need assistance please contact one of the organizations listed when clicking on the help button or at the end of the survey.

**Questions:** If you have questions about the study, contact David Cantor at 301-294-2080 or davidcantor@westat.com. If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime

Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

If you have technical questions about this web survey you can contact the survey Help Desk at 1-855-389-0286 or [WestatSurvey@westat.com](mailto:WestatSurvey@westat.com). Leave a message with your question along with your telephone number and email address and someone will respond as soon as possible.

Continuing to the survey means that you have read the information above. It also means you voluntarily agree to participate on this survey.

- Yes. I agree to participate in this survey → GO TO NEXT PAGE
- No. I do not agree to participate in this survey → Thank-you for your interest. END

### Random numbers

For randomizing SQ\_WEBSITES\_1 and SQ\_WEBSITES.

Create random number with 50% of sample R1=0 and 50% R1=1

For randomizing SQ\_SOCIALMEDIA\_1 AND SQ\_SOCIALMEDIA\_2

Create random number with 50% of sample R2=0 and 50% R2=1

For randomizing SQ\_POSTS AND SQ\_POSTS\_3

Create random number with 50% of sample R3=0 and 50% R3=1

For randomizing which debriefing questions the respondent gets

Create random number with 25% of sample R4=1, 25% of sample R4=2, 25% of sample R4=3  
25% of sample R4=4

For randomizing the race/ethnicity question

Create random number with 50% of sample R5=1, 50% of sample R5=0

### Demographics

These first questions ask about you.

A1. What is your date of birth?

\_\_\_/\_\_\_/\_\_\_ (MM/DD/YYYY)

PROGRAMMER NOTE: IF AGE<18 THEN DISPLAY THE MESSAGE BELOW AND  
TERMINATE THE SURVEY.

“You need to be at least 18 years old to take the survey”

A1A. Are you male or female?

01     Male

02     Female

A2a. If R5=0: What is your race and/or ethnicity? Select all that apply.

01 White

*For example, English, German, Irish, Italian, Polish, Scottish, etc.*

02 Hispanic or Latino

*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*

03 Black or African American

*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*

04 Asian

*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*

05 American Indian or Alaska Native

*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*

06 Middle Eastern or North African

*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*

07 Native Hawaiian or Pacific Islander

*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

A2b. If R5=1: What is your race and/or ethnicity? Select all that apply.

01 White

02 Hispanic or Latino

03 Black or African American

04 Asian

05 American Indian or Alaska Native

06 Middle Eastern or North African

07 Native Hawaiian or Pacific Islander

The next questions are about unwanted contacts or behaviors using various technologies, such as your phone, the Internet, or social media apps. Please DO NOT include bill collectors, solicitors, or other sales people.

SQ\_TELEPHONE

In the past 12 months has anyone made unwanted phone calls or left voice messages excessively to contact you?

YES .....01  
NO .....02

SQ\_TEXTMESSAGES

In the past 12 months has anyone sent excessive unwanted text messages to contact you?

YES .....01  
NO .....02

IF R1 = 1 THEN GO TO SQ_WEBSITES_1, ELSE GO TO SQ_WEBSITES.
---

SQ\_WEBSITES\_1

In the past 12 months has anyone sent you unwanted messages using email, social media apps, dating apps or other internet platforms and applications?

YES .....01  
NO .....02

GO TO SP_TECHNOLOGY_DIRECT
----------------------------

SQ\_WEBSITES

In the past 12 months has anyone sent you unwanted messages using email, social media apps, or other internet applications like WhatsApp, Snapchat, Instagram, Twitter (X), YouTube, Facebook or TikTok?

YES .....01  
NO.....02

SQ\_TECHNOLOGY\_DIRECT

In the past 12 months has anyone spied on you using technologies such as a listening device, camera, or video recorder?

YES .....01  
NO.....02

SQ\_TECHNOLOGY\_INDIRECT

In the past 12 months has anyone spied on you using computer or cell phone monitoring software?

YES .....01  
NO.....02

SQ\_APPLICATION

In the past 12 months has anyone tracked your whereabouts with an electronic tracking device or application, such as GPS, an e-tracker, or an application on your cell phone?

YES .....01  
NO.....02

IF R2 1 THEN GO TO SQ_SOCIALMEDIA_1. ELSE GO TO SQ_SOCIALMEDIA_2
--

SQ\_SOCIALMEDIA\_1

In the past 12 months has anyone monitored or observed your activities on social media apps like Facebook, TikTok, YouTube, Instagram, Twitter (X), or LinkedIn?

YES .....01  
NO.....02

GO TO SQ_IMAGE_BASED_SEXUAL_ABUSE
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SQ\_SOCIALMEDIA\_2

In the past 12 months has anyone monitored or observed your activities on social media apps, discussion forums, or other social networking platforms or apps?

YES .....01  
NO.....02

SQ\_IMAGE\_BASED\_SEXUAL\_ABUSE

In the past 12 months has anyone posted nude, intimate or sexually explicit images or videos of you on the internet without your consent or threatened to post this content on the internet?

YES .....01  
NO.....02

If R3 EQ 1 THEN GO TO SQ_POSTS ELSE GO TO SQ_POSTS_3
--

SQ\_POSTS

In the past 12 months has anyone posted or threatened to post inappropriate, unwanted, indecent or personal information about you on the Internet including your name, address, email spreading rumors or other information about you?

YES .....01  
NO.....02

GO TO CHECK ITEM 1
--------------------

SQ\_POSTS\_3

In the past 12 months has anyone posted or threatened to post inappropriate, unwanted, indecent, or untrue information about you on the Internet?

YES .....01  
NO.....02

SQ\_IMAGES\_4

In the past 12 months has anyone posted or threatened to post your personal information, including name, address, email or other details about you on the Internet?

YES .....01  
NO.....02

CHECK ITEM 1:

If R answered “Yes” to one or more of SQ\_TELEPHONE-SQ\_IMAGES\_4, then go to introduction before SQ\_REPETITION

If R did not answer “Yes” to any of the above items, then skip to Debriefing.

Still thinking about unwanted contacts and behaviors, please answer the following questions.

SQ\_REPETITION

Has anyone done (this/any of these things) to you more than once in the past 12 months?

YES .....01

NO .....02

CHECK ITEM 2:

If R answered “Yes” to more than one of SQ\_TELEPHONE - SQ\_IMAGES\_4, then go to SQ\_FEAR.

If R answered “Yes” to only one of SQ\_TELEPHONE - SQ\_IMAGES\_4 and SQ\_REPETITION is ‘YES’ then go to SQ\_FEAR

If R answered “Yes” to only one of SQ\_TELEPHONE - SQ\_IMAGES\_4 and SQ\_REPETITION is ‘NO’ then go to Debriefing.

SQ\_FEAR

Did any of these unwanted contacts or behaviors make you fear for your safety or the safety of someone close to you?

YES .....01

NO .....02

SQ\_DISTRESS

Did any of these unwanted contacts or behaviors cause you substantial emotional distress?

YES .....01

NO .....02

Thinking about the person or persons who committed these unwanted behaviors,

SQ\_PROPERTY

In the past 12 months did this person or these people damage or attempt to damage or destroy property belonging to you or someone else in your household?

YES .....01  
NO .....02

SQ\_ATTACK\_SELF

In the past 12 months did this person or these people physically attack you?

YES .....01  
NO .....02

SQ\_ATTEMPT\_SELF

In the past 12 months did this person or these people attempt to physically attack you?

YES .....01  
NO .....02

SQ\_THREAT\_SELF

In the past 12 months did this person or these people threaten to physically attack you?

YES .....01  
NO .....02

SQ\_ATTACK\_OTH

In the past 12 months did this person or these people physically attack someone close to you or a pet?

YES .....01  
NO .....02

SQ\_ATTEMPT\_OTH

In the past 12 months did this person or these people attempt to physically attack someone close to you or a pet?

YES .....01  
NO .....02

SQ\_THREAT\_OTH

In the past 12 months did this person or these people threaten to physically attack someone close to you or a pet?

YES .....01  
NO .....02

SQ\_ATTACK

This next question is about any physical attacks against you. In the past **5 years**, has anyone attacked you with a weapon or by physical force?

YES .....01  
NO .....02

CHECK ITEM 3

*COMMENT: IF ONE BEHAVIOR IS SELECTED AND IT OCCURS MULTIPLE TIMES IN LAST 12 MONTHS AND MET STALKING CONSEQUENCES SET SQ\_STALK=1.*

If (“Yes” to only one of SQ\_TELEPHONE to SQ\_IMAGES\_4) and (SQ\_REPITITION eq YES) and [SQ\_FEAR eq YES or SQ\_DISTRESS eq YES or SQ\_PROPERTY eq YES or SQ\_ATTACK\_SELF eq YES or SQ\_ATTEMPT\_SELF eq YES or SQ\_THREAT\_SELF eq YES or SQ\_ATTACK\_OTH eq YES or SQ\_ATTEMPT\_OTH eq YES or SQ\_THREAT\_OTH eq YES] THEN SQ\_STALK eq 1.

*COMMENT: IF 2 OR MORE BEHAVIORS ARE SELECTED AND MET STALKING CONSEQUENCES SET SQ\_STALK=2.*

Else (If “Yes” to 2 or more of SQ\_TELEPHONE to SQ\_IMAGES\_4) and [(SQ\_FEAR eq YES or SQ\_DISTRESS eq YES or SQ\_PROPERTY eq YES or SQ\_ATTACK\_SELF eq YES or SQ\_ATTEMPT\_SELF eq YES or SQ\_THREAT\_SELF eq YES or SQ\_ATTACK\_OTH eq YES or SQ\_ATTEMPT\_OTH eq YES or SQ\_THREAT\_OTH eq YES] THEN SQ\_STALK eq 2.

If 1<=SQ\_STALK<=2 GO TO CONTACT INFORMATION

*COMMENT: IF EXPERIENCED STALKING BEHAVIORS AND IT OCCURRED MORE THAN ONCE BUT DID NOT MEET STALKING CONSEQUENCES set SQ\_STALK=3*

ELSE [(IF “Yes” to only one of SQ\_TELEPHONE to SQ\_IMAGES\_4) and (SQ\_REPITITION eq YES)] OR (If “Yes” to 2 or more of SQ\_TELEPHONE to SQ\_IMAGES\_4)} AND SQ\_STALK NE 1,2 then SQ\_STALK eq 3.

If SQ\_STALK eq 3 then go to SQ\_OTHERREACTIONS.

*COMMENT: DID NOT EXPERIENCE STALKING BEHAVIORS*

ELSE GO TO DEBRIEFING

#### SQ\_OTHERREACTIONS

How did you feel when any of these unwanted contacts or behaviors occurred?

Seriously annoyed	Yes	No
Alarmed	Yes	No
Harassed	Yes	No
Intimidated	Yes	No
None of the above	Yes	No

ERROR MESSAGE: If 'none of the above' is selected and at least one of the other responses is selected, display this message:

#### INCONSISTENT RESPONSE:

You selected 'none of the above' and another feeling. Please correct your answer by changing the 'none of the above' to 'no' or change Alarmed, Intimidated, Harassed and Seriously annoyed to 'no'

If SQ\_OTHERREACTIONS is equal to any of (Seriously Annoyed, Alarmed, Harassed, Intimidated) Go to Contact Information

Else go to debriefing

DEBRIEFING

Check Item 4:  
If R4 eq 1 then go to DB1  
If R4 eq 2 then go to Check Item 5  
If R4 eq 3 then go to DB9  
If R4 eq 4 then go to Check Item 7

DB1. Earlier you were asked:

“In the past 12 months, has anyone made unwanted phone calls or left voice mail messages excessively to contact you”

People can do a lot of things with their phones, such as receive calls, go on the internet and other things. What kind of activities is this question asking about?

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Could you describe in your own words what “left voice mail messages excessively to contact you” means to you?

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If ‘yes’ to SQ\_TELEPHONE ask DB2, else go to DB3

DB2. You said yes that you had received unwanted phone calls or voice messages. Could you briefly tell us about your unwanted calls or voice messages?

---

---

DB3. Earlier you were asked

“In the past 12 months, has anyone sent excessive unwanted text messages to contact you?”

What does ‘excessive’ mean to you in this question?

---

---

GO TO CONTACT INFORMATION

CHECK ITEM 5: If R1 eq 1 then go to DB4. ELSE GO TO DB5

DB4. Earlier you were asked:

“In the past 12 months, has anyone sent you unwanted messages using email, social media apps, dating apps, or other internet platforms and applications?”

This question asks about “email or social media apps.” --- When you hear “social media apps” what do you think of?

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GO TO DB8

DB5. Earlier you were asked:

In the past 12 months, has anyone sent you unwanted messages using email, social media apps, or other internet applications like WhatsApp, Snapchat, Instagram, Twitter (X), YouTube, Facebook or TikTok?

Do you use any of these internet applications?

Yes

No

DB6. Do you use any other internet applications?

Yes

No

DB7. What are those applications?

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DB8. Earlier you were asked:

In the past 12 months, has anyone spied on you using technologies such as a listening device, camera, or video recorder?

In your own words, what does ‘spied on’ mean to you? Can you give some examples?

---

---

GO TO CONTACT INFORMATION



DB9. Earlier you were asked:

In the past 12 months, has anyone tracked your whereabouts with an electronic tracking device or application, such as GPS, an e-tracker, or, an application on your cell phone?

What does 'track your whereabouts' mean to you?

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---

DB10. In addition to what is mentioned in this question, are there other ways that someone can be tracked?

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---

Check Item 6: If R2 eq 1 then go to DB11. Else go to DB13
---

DB11. Earlier you were asked:

In the past 12 months, has anyone monitored or observed your activities on social media apps like Facebook, TikTok, YouTube, Instagram, Twitter (X), or LinkedIn?

What does 'monitor or observed' mean to you?

---

---

DB12. Do you use other social media apps that are not listed in this question? If so, what are they?

---

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GO TO CONTACT INFORMATION
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DB13. Earlier you were asked:

“In the past 12 months, has anyone monitored or observed your activities on social media apps, discussion forums, or other social networking platforms or apps?”

What does ‘monitor or observed’ mean to you?

---

---

DB14. What specific social media, discussion forums or social network platforms do you think this question is referring to?

---

---

GO TO CONTACT INFORMATION

Check Item 7: If R3 eq 1 then go to DB15. Else go to DB16.

DB15: Earlier you were asked:

In the past 12 months, has anyone posted or threatened to post inappropriate, unwanted, indecent-or personal information about you on the Internet including your name, address, email spreading rumors or other information about you?

Could you give a few examples of the type of information that is being asked about??

---

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Check Item 8: Go to Check Item 9

DB16.

Earlier you were asked:

In the past 12 months, has anyone posted or threatened to post inappropriate, unwanted, indecent, or untrue information about you on the Internet?

Can you give a few examples of the type of information that is being asked about?

---

---

Check Item 9: If SQ\_STALK eq 3 then go to DB17. Else go to contact information

DB17. Earlier you were asked:

How did you feel when any of these unwanted contacts or behaviors occurred?

Seriously annoyed

Alarmed

Harassed

Intimidated

None of the above

Describe in your own words how you felt because of the unwanted behaviors and contacts?

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#### CONTACT INFORMATION

As we mentioned at the beginning, if you are eligible, you will be asked to participate in a one hour Zoom interview. In that interview we will evaluate survey questions on certain crimes you may have experienced. The feedback from you and others will help us improve the survey. You will be compensated \$60 for your time. If you would like to be considered for this follow-up study please provide your contact information below. If you are eligible, a Westat scheduler will contact you:

First and last name:

Email:

Phone Number: (\_\_\_\_) \_\_\_\_ - \_\_\_\_

## **Attachment 2: Identity Theft Screener**

## **Attachment 2 - Identity Theft Screener**

Thank you for participating in this survey for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about:**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. We are looking for persons who can help evaluate survey questions about cybercrime. Your participation is voluntary; you can stop at any point and you can skip any question.

The survey includes questions about yourself and whether you have experienced certain cybercrimes. The information will be used to evaluate the questions. If you are eligible, we will ask if you would like to participate in a follow-up interview (which will involve more in-depth questions about your experiences), for which you will be compensated. This web survey should take about 8 minutes to complete.

### **How will my information be protected:**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

### **What are the possible benefits and risks:**

There are no known benefits to you for participating in this study. However, your participation is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions might make you feel upset or uncomfortable. On every screen below and at the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

This survey includes some open-ended questions which allow you to write a unique response. Please be aware these response boxes are not a place to report an incident or request direct assistance. We will not immediately review responses to open-ended questions and therefore cannot take action on anything disclosed in an open-ended question. If you need assistance please contact one of the organizations listed when clicking on the help button or at the end of the survey.

**Questions:** If you have questions about the study, contact David Cantor at 301-294-2080 or [davidcantor@westat.com](mailto:davidcantor@westat.com). If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

If you have technical questions about this web survey you can contact the survey Help Desk at 1-855-389-0286 or [WestatSurvey@westat.com](mailto:WestatSurvey@westat.com). Leave a message with your question along with your telephone number and email address and someone will respond as soon as possible.

Continuing to the survey means that you have read the information above. It also means you voluntarily agree to participate on this survey.

- Yes. I agree to participate in this survey → GO TO NEXT PAGE
- No. I do not agree to participate in this survey → Thank-you for your interest. END

### Random numbers

Create Random number R1 where

R1=1 for 33.3% of sample,

R1=2 for 33.3% of sample

R1=3 for 33.3% of sample

Create Random number R2 where

R2=0 for 50% of the sample

R2=1 for 50% of the sample

Create Random number R5 where:

R5=1, 50% of sample

R5=2, 50% of sample

## Demographics

These first questions ask about you.

1. What is your date of birth?

\_\_\_/\_\_\_/\_\_\_ (MM/DD/YYYY)

PROGRAMMER NOTE: IF AGE<18 THEN DISPLAY THE MESSAGE BELOW AND TERMINATE THE SURVEY.

“You need to be at least 18 years old to take the survey”

1A. Are you male or female?

01 Male

02 Female

2a. If R5=1: What is your race and/or ethnicity? Select all that apply.

01 White

*For example, English, German, Irish, Italian, Polish, Scottish, etc.*

02 Hispanic or Latino

*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*

03 Black or African American

*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*

04 Asian

*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*

05 American Indian or Alaska Native

*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*

06 Middle Eastern or North African

*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*

07 Native Hawaiian or Pacific Islander

*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

2b. If R5=2: What is your race and/or ethnicity? Select all that apply.

01 White

02 Hispanic or Latino

03 Black or African American

04 Asian

05 American Indian or Alaska Native

06 Middle Eastern or North African

07 Native Hawaiian or Pacific Islander



The next questions are about identity theft. Identity theft means someone else using your personal information without your permission to buy something, get cash or services, pay bills, or avoid the law. We will not ask you for any specific account information.

3. In the past 12 months, has anyone used your checking or savings account to make a purchase or withdraw money without your permission?
- Include times when someone used your debit or ATM cards to make a purchase or withdraw money without your permission.
  - ONLY include times when money was actually deducted from your checking or savings account, regardless of whether you were reimbursed later or not.
  - DO NOT include times when someone used your credit card or online pay accounts.

YES .....01  
NO.....02 (Skip to Q6)

4. How did someone use your checking or savings account?
- It was done online .....01  
It was done in some other way (e.g., in-person, over the telephone, by mail, something else) .....02  
Both.....03  
(If R2=1) Don't Know .....04

5. How do you think your personal information was obtained to access your checking or savings account?  
(Mark all that apply)

I lost an item that included my personal information ..01  
My wallet, checkbook, or purse was stolen .....02  
My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03  
It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....04  
It was stolen during an online purchase/transaction ....05  
Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....06  
I responded to a scam email or clicked on a link in the email 07  
I responded to a scam phone call .....08  
I responded to a scam text message or clicked on a link in the message .....09  
I responded to a social media post .....10  
My personal information was stolen from my personnel or human resources electronic records at my place of employment11  
My electronic records containing personal information were stolen from a company or other organization.....12  
Obtained in another way (specify).....13  
(If R2=1) Don't know how it was accessed.....14

6. In the past 12 months has anyone used one or more of your credit card accounts without your permission?  
ONLY include times when charges actually posted to your account, regardless of whether you were reimbursed later.  
YES .....01  
NO .....02 (Skip to Q9)
7. For any of the incidents occurring in the last 12 months, how did someone use your credit card account?  
It was done online .....01  
It was done in some other way (e.g., in-person, over the telephone,  
by mail, something else) .....02  
Both .....03  
(If R2=1) Don't Know .....04
8. How do you think your personal information was obtained to access your credit card account?  
(Mark all that apply)  
I lost an item that included my personal information...01  
My wallet, checkbook, or purse was stolen .....02  
My personal information recorded on paper documents was stolen  
from a place where it was stored or placed such as my office or  
trash.....03  
It was accessed electronically from my work or home computer,  
cell phone, tablet, or other electronic device .....04  
It was stolen during an online purchase/transaction .....05  
Someone stole it during an in-person purchase/transaction,  
including using a skimmer or card reader.....06  
I responded to a scam email or clicked on a link in the email 07  
I responded to a scam phone call .....08  
I responded to a scam text message or clicked on a link in the  
message .....09  
I responded to a social media post .....10  
My personal information was stolen from my personnel or human  
resources electronic records at my place of employment11  
My electronic records containing personal information were stolen  
from a company or other organization.....12  
Obtained in another way (specify) .....13  
(If R2=1) Don't know how it was accessed.....14
9. In the last 12 months, has anyone used your email or social media account without your permission to pretend to be you?  
YES .....01  
NO .....02
10. In the last 12 months, has anyone created an email or social media account for you without your permission to pretend to be you?

YES .....01  
NO ..... 02

IF Q9 OR Q10 = YES, ASK Q10A, ELSE SKIP TO Q11

10a. For the incidents that happened in the last 12 months, how do you think your personal information was obtained to use or create your accounts?

(MARK ALL THAT APPLY)

I lost an item that included my personal information...01  
My wallet, checkbook, or purse was stolen ..... 02  
My personal information recorded on paper documents was stolen  
from a place where it was stored or placed such as my office or  
trash.....03  
It was accessed electronically from my work or home computer,  
cell phone, tablet, or other electronic device .....04  
It was stolen during an online purchase/transaction .....05  
Someone stole it during an in-person purchase/transaction,  
including using a skimmer or card reader.....06  
I responded to a scam email or clicked on a link in the email 07  
I responded to a scam phone call ..... 08  
I responded to a scam text message or clicked on a link in the  
message .....09  
I responded to a social media post .....10  
My personal information was stolen from my personnel or human  
resources electronic records at my place of employment11  
My electronic records containing personal information were stolen  
from a company or other organization.....12  
Obtained in another way (specify).....13

11. In the past 12 months, has anyone used any of your other existing accounts, without your permission, such as...
- telephone account such as for cell phone or landline telephone
  - internet account such as for internet or wireless Wi-Fi.
  - utilities accounts, such as cable, gas, or electric;
  - medical insurance accounts, such as Medicare or a health spending account;
  - entertainment accounts, such as for music, movies, or games;
  - online payment accounts, such as PayPal or Venmo; or
  - some other type of accounts?

Only include times when someone successfully posted charges to, took money from, or otherwise misused your account.

YES .....01  
 NO ..... 02 (Skip to Intro to Q15)

12. For any of the incidents occurring in the last 12 months, how did someone use your account?

It was done online .....01  
 It was done in some other way (e.g., in-person, over the telephone,  
 by mail, something else) .....02  
 Both.....03  
 (If R2=1) Don't Know .....04

13. How do you think your personal information was obtained to access your (Telephone/Utilities/  
 Medical Insurance) account?

(Mark all that apply)

I lost an item that included my personal information...01  
 My wallet, checkbook, or purse was stolen ..... 02  
 My personal information recorded on paper documents was stolen  
 from a place where it was stored or placed such as my office or  
 trash.....03  
 It was accessed electronically from my work or home computer,  
 cell phone, tablet, or other electronic device .....04  
 It was stolen during an online purchase/transaction .... 05  
 Someone stole it during an in-person purchase/transaction,  
 including using a skimmer or card reader..... 06  
 I responded to a scam email or clicked on a link in the email 07  
 I responded to a scam phone call .....08  
 I responded to a scam text message or clicked on a link in the  
 message .....09  
 I responded to a social media post .....10  
 My personal information was stolen from my personnel or human  
 resources electronic records at my place of employment11  
 My electronic records containing personal information were stolen  
 from a company or other organization.....12  
 Obtained in another way (specify)\_\_\_\_\_ 13  
 (If R2=1) Don't know how it was accessed.....14

The next questions are about any NEW ACCOUNTS someone might have opened using your personal information.

14. In the past 12 months, has anyone, without your permission, used your personal information to successfully open any NEW accounts, such as...
- checking or savings accounts;
  - credit card accounts;
  - email accounts, such as Gmail or Outlook;
  - social media accounts, such as Facebook, Instagram, YouTube, Reddit or Pinterest;
  - telephone or internet accounts;
  - utilities accounts, such as cable, gas, or electric;
  - entertainment accounts, such as for music, movies, or games;
  - loans or mortgages;
  - insurance policies;
  - online payment accounts, such as PayPal or Venmo; or
  - some other type of new account?

Please include times when someone successfully opened a new account, even if you did not lose any money or were reimbursed later.

YES .....01  
 NO ..... 02 (Skip to Intro to Q17)

15. How did someone open a new account with your personal information?

It was accessed using a computer .....01  
 withdrawal or purchase was done in-person by the individual  
 taking the money .....02  
 Both.....03  
 (If R2=1) Don't Know .....04

16. How do you think your personal information was obtained to open a new (checking/credit card/ telephone, utility/entertainment/loan or mortgage/insurance policy)?

(MARK ALL THAT APPLY)

I lost an item that included my personal information...01  
 My wallet, checkbook, or purse was stolen .....02  
 My personal information recorded on paper documents was stolen  
 from a place where it was stored or placed such as my office or  
 trash.....03  
 It was accessed electronically from my work or home computer,  
 cell phone, tablet, or other electronic device .....04  
 It was stolen during an online purchase/transaction ....05  
 Someone stole it during an in-person purchase/transaction,  
 including using a skimmer or card reader.....06  
 I responded to a scam email or clicked on a link in the email 07  
 I responded to a scam phone call .....08  
 I responded to a scam text message or clicked on a link in the  
 message .....09

I responded to a social media post .....	10
My personal information was stolen from my personnel or human resources electronic records at my place of employment	11
My electronic records containing personal information were stolen from a company or other organization.....	12
Obtained in another way (specify)_____	13
(If R2=1) Don't know how it was accessed.....	14

The next set of questions are about any other misuses of your personal information.

17. In the past 12 months, has anyone used your personal information for some other fraudulent purpose such as...
- filing a fraudulent tax return;
  - getting medical treatment;
  - applying for a job;
  - providing your information to the police to conceal their identity;
  - providing your information to some other government authority such as the Department of Motor Vehicles;
  - applying for government benefits; or
  - something else?

Please consider only times when your information was actually used, even if the situation was later resolved.

YES .....	01
NO .....	02 (Skip to Check Item 1A)

18. How did someone use your personal information to do (this/these things)?
- |  |    |
|--|----|
| It was done online .....   | 01 |
| It was done in-some other way (e.g., in-person, over the telephone, by mail, something else) ..... | 02 |
| Both.....  | 03 |
| (If R2=1) Don't Know .....   | 04 |
19. How do you think your personal information was obtained? (Mark all that apply)
- |   |    |
|---|----|
| I lost an item that included my personal information...   | 01 |
| My wallet, checkbook, or purse was stolen .....   | 02 |
| My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash..... | 03 |
| It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....                        | 04 |
| It was stolen during an online purchase/transaction .....   | 05 |
| Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....                                  | 06 |
| I responded to a scam email or clicked on a link in the email   | 07 |
| I responded to a scam phone call .....  | 08 |

I responded to a scam text message or clicked on a link in the message .....	09
I responded to a social media post .....	10
My personal information was stolen from my personnel or human resources electronic records at my place of employment	11
My electronic records containing personal information were stolen from a company or other organization.....	12
Obtained in another way (specify)_____	13
(If R2=1) Don't know how it was accessed.....	14

#### Check Item 1A

If respondent has not reported any identity theft from prior questions, go to Q20. Else go to Q20a

IDTHEFT=0;

If Q3 = yes or Q6 = yes or Q9 = yes or Q10=yes or Q11 = yes or Q14 = yes or Q17=yes IDTHEFT = 1.

If IDTHEFT ne 1 then go to Q20. Else go Q20a.

20. You have been asked about different ways someone may have used your personal information. This next question concerns whether someone ever obtained your personal information using any of the following methods.

(Mark all that apply)

It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....	01
It was stolen during an online purchase/transaction ....	02
Someone stole it during an in-person purchase/transaction, including using a skimmer card .....	03
I responded to a scam email or clicked on a link in the email	04
I responded to a scam phone call .....	05
I responded to a scam text message or clicked on a link in the message .....	06
I responded to a social media post .....	07
My personal information was stolen from my personnel or human resources electronic records at my place of employment	08
My electronic records containing personal information were stolen from a company or other organization.....	09
None of the above .....	10
(If R2=1) Don't Know .....	11

- 20a. This next question is about any physical attacks against you. In the past 5 years, has anyone attacked you with a weapon or by physical force?

YES .....	01
NO .....	02

**CHECK ITEM 1**

CYBERTHEFT=0;

IF Q4 IN(1,3) OR Q5 IN(4 – 12) OR Q7 IN(1,3) OR Q8 IN(4-12) or Q9 eq 1 or Q10 eq 1 or Q12 eq in(1,3)  
or Q13 in(4-12) or Q15 in(1,3) or Q16 in(4-12) or Q18 in(1,3) or Q19 in(4-12) or Q20 in(4-12) then

CYBERTHEFT=1;

IF CYBERTHEFT EQ 1 THEN GO TO CONTACT SECTION

ELSE GO TO CHECK ITEM 2



## DEBRIEFING

### Check Item 2:

If Q3 eq 1 (yes) or Q6 eq 1 (yes) or Q9 eq 1 or Q10 eq 1 then go to DB1

Else if Q11 eq 1 (yes) or Q14 eq 1 (yes) then go to DB15

Else if Q17 eq 1 or V20 in(1-9) then go to DB25

Else if R1 eq 1 then go to DB1

Else if R1 eq 2 then go to DB15

Else if R1 eq 3 then go to DB25

DB1. Earlier you were asked:

“In the past 12 months, has anyone used your checking or savings account to make a purchase or withdraw money without your permission?

- Include times when someone used your debit or ATM cards to make a purchase or withdraw money without your permission.
- ONLY include times when money was actually deducted from your checking or savings account, regardless of whether you were reimbursed later or not.
- DO NOT include times when someone used your credit card or online pay accounts.”

(If Q3=2 (no) or skipped : “Could you describe in your own words what type of incident this question is asking about?”)

(If Q3 = 1 (yes): You said that someone had used your checking or savings account to make a purchase or withdraw money without your permission. Could you briefly tell us about what happened? ”)

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If Q3 = 1 (yes) then go to (DB2)

Else go to (DB6)

DB2. Earlier you were asked

“How did someone use your checking or savings account?

It was done online .....01

It was done in some other way (e.g., in-person, over the telephone,  
by mail, something else) .....02

Both.....03

(If R2=1) Don’t Know .....04

Please describe more specifically how someone used your checking or savings account.

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DB3. What does “It was done online” in this question mean to you? Can you give a few examples?

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Earlier you were asked:

How do you think your personal information was obtained to access your checking or savings account?

(Mark all that apply)

- I lost an item that included my personal information ..01
- My wallet, checkbook, or purse was stolen .....02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....04
- It was stolen during an online purchase/transaction ....05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader .....06
- I responded to a scam email or clicked on a link in the email 07
- I responded to a scam phone call .....08
- I responded to a scam text message or clicked on a link in the message .....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment11
- My electronic records containing personal information were stolen from a company or other organization.....12
- Obtained in another way (specify)\_\_\_\_\_13
- (If R2=1) Don’t know how it was accessed.....14

If V5 in(1-13) go to DB4, else go to DB5

DB4. (If only one answer to V5: “Your answer was” (Fill in answer from V5)/If V5 has more than one answer: “Your first answer was”) (fill in first answer from V5). How did you find out this was how it was accessed?

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Go to DB6

DB5. You did not say how it was accessed. Do you have any ideas or guesses?

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DB6. “In the past 12 months has anyone used one or more of your credit card accounts without your permission?  
ONLY include times when charges actually posted to your account, regardless of whether you were  
reimbursed later.?”

(If Q6=2 (no) or skipped : Could you describe in your own words what type of incident this question is asking about?)  
(If Q6 = 1 (yes): You said yes to this question. Could you briefly tell us about the incident?)

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If Q6 = 1 (yes) then go to into to DB7  
Else go to DB11

DB7. Earlier you were asked

“How did someone use your credit card account?”

It was done online .....01

It was done in some other way (e.g., in-person, over the telephone,  
by mail, something else) .....02

Both.....03

Don’t Know .....04

Please describe more specifically how someone used your checking or savings account.

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DB8. What does “It was done some other way” in this question mean to you? Can you give a few examples?

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Earlier you were asked:

How do you think your personal information was obtained to access your credit card account?

(MARK ALL THAT APPLY)

- I lost an item that included my personal information ..01
- My wallet, checkbook, or purse was stolen .....02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....04
- It was stolen during an online purchase/transaction ....05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....06
- I responded to a scam email or clicked on a link in the email 07
- I responded to a scam phone call .....08
- I responded to a scam text message or clicked on a link in the message.....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment11
- My electronic records containing personal information were stolen from a company or other organization.....12
- Obtained in another way (specify)\_\_\_\_\_13
- Don't know how it was accessed.....14

If V8 in(1-13) go to DB9, else go to DB10

DB9. (If only one answer to V8: "Your answer was"(Fill in answer from V8)/If V8 has more than one answer: "Your first answer was") (fill in first answer from V8). How did you find out this was how it was accessed?

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GO TO DB11

DB10. You did not say how it was accessed. Do you have any ideas or guesses?

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DB11. Earlier you were asked:

In the past 12 months, has anyone used your email or social media account without your permission to pretend to be you?

(If Q9=2 (no) or skipped: "Could you describe in your own words what type of incident this question is asking about?")

(If Q9 = 1 (yes): “You said yes that you had received unwanted phone calls or voice messages. Could you briefly tell us about your unwanted calls or voice messages”)

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DB12. Earlier you were also asked:

In the past 12 months, has anyone created an email or social media account for you without your permission to pretend to be you?

(If Q10=2 (no) or skipped: “Could you describe in your own words what type of incident this question is asking about?”)

(If Q10 = 1 (yes): “You said yes that you had received unwanted phone calls or voice messages. Could you briefly tell us about your unwanted calls or voice messages”)

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If Q9 eq 1 or Q10 eq 1 then go to introduction before DB13

Else go to Contact information

Earlier you were asked:

For the incidents that happened in the last 12 months, how do you think your personal information was obtained to use or create your accounts?

(Mark all that apply)

- I lost an item that included my personal information...01
- My wallet, checkbook, or purse was stolen .....02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....04
- It was stolen during an online purchase/transaction .....05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....06
- I responded to a scam email or clicked on a link in the email 07
- I responded to a scam phone call .....08
- I responded to a scam text message or clicked on a link in the message.....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment11
- My electronic records containing personal information were stolen from a company or other organization.....12
- Obtained in another way (specify).....13

If V10a in (1-13) go to DB14, else go to DB14

DB13. (If only one answer to V10a: “Your answer was” (Fill with answer to V10a)/If V10a has more than one answer: “Your first answer as”) (fill in first answer from V10a). How did you find out this was how it was accessed?

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Go to Contact information

DB14. You did not say how it was accessed. Do you have any ideas or guesses?

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Go to Contact information

DB15. Earlier you were asked

“In the past 12 months, has anyone used any of your other existing accounts, without your permission, such as...

- telephone account such as for cell phone or landline telephone
- internet account such as for internet or wireless Wi-Fi.
- utilities accounts, such as cable, gas, or electric;
- medical insurance accounts, such as Medicare or a health spending account;
- entertainment accounts, such as for music, movies, or games;
- online payment accounts, such as PayPal or Venmo; or
- some other type of accounts?

Only include times when someone successfully posted charges to, took money from, or otherwise misused your account.

(If Q11=2 (no) or skipped : “Could you describe in your own words what type of incident this question is asking about?”)

(If Q11 = 1 (yes): “You said yes that someone used your existing accounts. Could you briefly tell us more about what happened?”

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If Q12 = 1 (yes) then go to (DB16)

Else go to (DB20)

DB16. Earlier you were asked

“How did someone use your account?”

It was done online .....	01
Withdrawal or purchase was done in-person by the individual taking the money .....	02
Both.....	03
Don't Know .....	04

Please describe more specifically how someone used your account.

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DB17. What does “It was done online” in this question mean to you? Can you give a few examples?

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Earlier you were asked:

How do you think your personal information was obtained to access your account?

(Mark all that apply)

I lost an item that included my personal information ..	01
My wallet, checkbook, or purse was stolen .....	02
My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....	03
It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....	04
It was stolen during an online purchase/transaction ....	05
Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....	06
I responded to a scam email or clicked on a link in the email	07
I responded to a scam phone call .....	08
I responded to a scam text message or clicked on a link in the message.....	09
I responded to a social media post .....	10
My personal information was stolen from my personnel or human resources electronic records at my place of employment	11
My electronic records containing personal information were stolen from a company or other organization.....	12
Obtained in another way (specify)_____	13
Don't know how it was accessed.....	14

If V13 in(1-13) go to DB18, else go to DB19

DB18. (If only one answer to V13: “Your answer was” (Fill with answer to V13)/If V13 has more than one answer: “Your first answer was”) (fill in first answer from V13). How did you find out how your personal information was obtained?

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Go to DB20

DB19. You did not say how it was obtained. Do you have any ideas or guesses?

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DB20. Earlier you were asked:

“In the past 12 months, has anyone, without your permission, used your personal information to successfully open any NEW accounts, such as...

- checking or savings accounts;
- credit card accounts;
- email accounts, such as Gmail or Outlook;
- social media accounts, such as Facebook, Instagram, YouTube, Reddit or Pinterest;
- telephone or internet accounts;
- utilities accounts, such as cable, gas, or electric;
- entertainment accounts, such as for music, movies, or games;
- loans or mortgages;
- insurance policies;
- online payment accounts, such as PayPal or Venmo; or
- some other type of new account?

Please include times when someone successfully opened a new account, even if you did not lose any money or were reimbursed later.

(If Q14=2 (no) or skipped : “Could you describe in your own words what type of incident this question is asking about?”)

(If Q14 = 1 (yes): “You said yes that you had received unwanted phone calls or voice messages. Could you briefly tell us about your unwanted calls or voice messages”)

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If Q15 = 1 (yes) then go to (DB21)  
Else go to Contact information



DB21. Earlier you were asked

“How did someone open a new account with your personal information?

- It was done online .....01
- Withdrawal or purchase was done in-person by the individual taking the money .....02
- Both.....03
- Don't Know .....04

Please describe more specifically how someone opened a new account using your personal information.

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DB22. What does “It was accessed using a computer” in this question mean to you? Can you give a few examples?

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Earlier you were asked:

How do you think your personal information was obtained to open a new account?

(MARK ALL THAT APPLY)

- I lost an item that included my personal information ..01
- My wallet, checkbook, or purse was stolen .....02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....04
- It was stolen during an online purchase/transaction ....05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....06
- I responded to a scam email or clicked on a link in the email 07
- I responded to a scam phone call .....08
- I responded to a scam text message or clicked on a link in the message.....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment11
- My electronic records containing personal information were stolen from a company or other organization.....12
- Obtained in another way (specify)\_\_\_\_\_13
- Don't know how it was accessed.....14

If V16 in(1-13) go to DB23, else go to DB24

DB23. (If only one answer to V16: “Your answer was” (Fill with answer from V16)/If V16 has more than one answer: “Your first answer was”) (fill in first answer from V16). How did you find out this was how it was accessed?

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Go to Contact Information

DB24. You did not say how it was accessed. Do you have any ideas or guesses?

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Go to Contact Information

DB25. Earlier you were asked:

“In the past 12 months has anyone used your personal information for some other fraudulent purpose such as...

- filing a fraudulent tax return;
- getting medical treatment;
- applying for a job;
- providing your information to the police to conceal their identity;
- providing your information to some other government authority such as the Department of Motor Vehicles;
- applying for government benefits; or
- something else?

Please consider only times when your information was actually used, even if the situation was later resolved.”

(If Q17=2 (no) or skipped : Could you describe in your own words what type of incident this question is asking about?)

(If Q17 = 1 (yes): You said yes to this question. Could you briefly tell us about the incident?

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If Q17 = 1 (yes) then go DB26

Else if IDTHEFT eq 0 then go to Intro before DB30

Else go to Contact Information

DB26. Earlier you were asked

“How did someone use your personal information for these fraudulent purposes ?

It was done online .....01

It was done in some other way (e.g., in-person, over the telephone,  
by mail, something else) .....02

Both.....03

Don't Know .....04

Please describe more specifically how someone used your personal information for fraudulent purposes.

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DB27. What does “It was done some other way” in this question mean to you? Can you give a few examples?

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Go to Contact Information

Earlier you were asked:

How do you think your personal information was obtained? (Mark all that apply)

- I lost an item that included my personal information ..01
- My wallet, checkbook, or purse was stolen .....02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....04
- It was stolen during an online purchase/transaction ....05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....06
- I responded to a scam email or clicked on a link in the email 07
- I responded to a scam phone call .....08
- I responded to a scam text message or clicked on a link in the message.....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment11
- My electronic records containing personal information were stolen from a company or other organization.....12
- Obtained in another way (specify)\_\_\_\_\_13
- Don’t know how it was accessed .....14

If V19 in(1-13) go to DB28, else go to DB29

DB28. (If only one answer to V19: “Your answer was” (Fill using answer from V19)/If V19 has more than one answer: “Your first answer was”) (fill in answer from V19). How did you find out this was how it was accessed?

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Go to Contact Information

DB29. You did not say how it was accessed. Do you have any ideas or guesses?

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Go to Contact Information

Earlier you were asked:

You have been asked about different ways someone may have used your personal information. This next question concerns whether someone ever obtained your personal information using any of the following methods. (Mark all that apply)

- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device .....01
- It was stolen during an online purchase/transaction ....02
- Someone stole it during an in-person purchase/transaction, including using a skimmer card .....03
- I responded to a scam email or clicked on a link in the email 04
- I responded to a scam phone call .....05
- I responded to a scam text message or clicked on a link in the message .....06
- I responded to a social media post .....07
- My personal information was stolen from my personnel or human resources electronic records at my place of employment08
- My electronic records containing personal information were stolen from a company or other organization.....09
- None of the above .....10
- Don't Know .....11

If V20 in (1-9) go to DB30, else go to contact information

DB30. (If only one answer to V20: "Your answer was" (Fill in from V20)/If V20 has more than one answer: "Your first answer was") (fill in answer from V20). How did you find out this was how it was accessed?

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### CONTACT INFORMATION

As we mentioned at the beginning, if you are eligible, you will be asked to participate in a one hour Zoom interview. In that interview we will evaluate survey questions on certain crimes you may have experienced. The feedback from you and others will help us improve the survey. You will be compensated \$60 for your time. If you would like to be considered for this follow-up study please provide your contact information below. If you are eligible, a Westat scheduler will contact you:

First and last name:

Email:

Phone Number: ( ) -

### **Attachment 3: Fraud Screener**

## **Attachment 3 - Fraud Screener**

Thank you for participating in this survey for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about:**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. We are looking for persons who can help evaluate survey questions about cybercrime. Your participation is voluntary; you can stop at any point and you can skip any question.

The survey includes questions about yourself and whether you have experienced certain cybercrimes. The information will be used to evaluate the questions. If you are eligible, we will ask if you would like to participate in a follow-up interview (which will involve more in-depth questions about your experiences), for which you will be compensated. This web survey should take about 8 minutes to complete.

### **How will my information be protected:**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

### **What are the possible benefits and risks:**

There are no known benefits to you for participating in this study. However, your participation is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions might make you feel upset or uncomfortable. On every screen below and at the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

This survey includes some open-ended questions which allow you to write a unique response. Please be aware these response boxes are not a place to report an incident or request direct assistance. We will not immediately review responses to open-ended questions and therefore cannot take action on anything disclosed in an open-ended question. If you need assistance please contact one of the organizations listed when clicking on the help button or at the end of the survey.

**Questions:** If you have questions about the study, contact David Cantor at 301-294-2080 or davidcantor@westat.com. If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime

Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

If you have technical questions about this web survey you can contact the survey Help Desk at -855-389-0286 or [WestatSurvey@westat.com](mailto:WestatSurvey@westat.com). Leave a message with your question along with your telephone number and email address and someone will respond as soon as possible.

Continuing to the survey means that you have read the information above. It also means you voluntarily agree to participate on this survey.

- Yes. I agree to participate in this survey → GO TO NEXT PAGE
- No. I do not agree to participate in this survey → Thank you for your interest. END

## Random numbers

For randomizing the debriefing:

Random number R1: R1=1 for 33% of sample

Random number R1: R2=2 for 33% of sample

Random number R1: R3=3 for 34% of sample

For randomizing the race/ethnicity question

Create random number with 50% of sample R5=1, 50% of sample R5=2

## Demographics

These first questions ask about you.

A1. What is your date of birth?

\_\_\_/\_\_\_/\_\_\_ (MM/DD/YYYY)

PROGRAMMER NOTE: IF AGE<18 THEN DISPLAY THE MESSAGE BELOW AND  
TERMINATE THE SURVEY.

“You need to be at least 18 years old to take the survey”

A1A. Are you male or female?

01     Male

02     Female



A2a.

If R5=1: What is your race and/or ethnicity? Select all that apply.

01 White

*For example, English, German, Irish, Italian, Polish, Scottish, etc.*

02 Hispanic or Latino

*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*

03 Black or African American

*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*

04 Asian

*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*

05 American Indian or Alaska Native

*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*

06 Middle Eastern or North African

*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*

07 Native Hawaiian or Pacific Islander

*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

A2b. If R5=2: What is your race and/or ethnicity? Select all that apply.

01 White

02 Hispanic or Latino

03 Black or African American

04 Asian

05 American Indian or Alaska Native

06 Middle Eastern or North African

07 Native Hawaiian or Pacific Islander

The next questions are about experiences in which someone convinced you to pay, invest, or donate money, by tricking or lying to you, hiding information, or promising you something that you never received. We will not ask you any specific account information.

S1. In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], did you pay money to receive a prize, grant, inheritance, lottery winning, or sum of money that you were told was yours?

This can include:

- Money
- Trips
- Jewelry
- Televisions
- Electronics
- Other prizes

YES ..... 01 (Ask S1b)

NO..... 02 (Skip to S1c)

S1b. Did you get all of the money or prizes you were promised?

YES .....01 (Skip to S2)

NO.....02 (Skip to S2)

S1c. How about in the last 5 years, did you pay money to receive a prize, grant, inheritance, lottery winning, or sum of money that you were told was yours

YES .....01 (Skip to S1d)

NO.....02 (Skip to S2)

S1d. Did you get all of the money or prizes you were promised?

YES .....01 (Skip to S2)

NO.....02 (Skip to S2)

#### **Phantom Debt Collection Fraud – Screener \***

S2. [IF S1=1 or S1d=2: Not including the time(s) you already reported] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], did you pay money to settle or pay off taxes or a debt, but you found out you were being tricked or lied to and the debt was not real or not yours?

YES .....01 (Skip to S3)

NO.....02 (Skip to S2a)

S2a. How about in the last 5 years, did you pay money to settle or pay off taxes or a debt, but you found out you were being tricked or lied to and the debt was not real or not yours?

YES .....01  
NO.....02

### Charity Fraud – Screener

S3. [IF S1=1 or S1d=2 or S2=1 or S2a=1: Not including the time(s) you already reported] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you donated money to a charity or a charitable cause that later turned out to be fake or that you later suspected was fake? Do not include money given to panhandlers on the street.

YES .....01  
..... (Ask S4)  
NO.....02  
..... (Skip to S3a)

S3a. How about in the last 5 years, have you donated money to a charity or a charitable cause that later turned out to be fake or that you later suspected was fake? Do not include money given to panhandlers on the street?

YES .....01  
NO.....02

### Employment Fraud – Screener

S4. [IF S1=1 or S1d=2 or S2=1 or S2a=1 or S3=1 or S3a=1: Not including the time(s) you already reported] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you paid money to get a job or get into a business opportunity but were tricked or lied to about how the money would be used or what you would receive in return?

YES .....01  
..... (Ask S5)  
NO.....02  
..... (Skip to S4a)

S4a. How about in the 5 years, have you paid money to get a job or get into a business opportunity but were tricked or lied to about how the money would be used or what you would receive in return?

YES .....01  
NO.....02

### Consumer Investment Fraud – Screener

- S5. [If S1=1 or S1d=2 or S2=1 or S2a=1 or S3=1 or S3a=1 or S4=1 or S4a=1: Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you invested money with a person or company that tricked you or lied to you about what you would receive, such as promising a guaranteed return on your investment or that you would not lose any money?

YES.....01  
..... (Ask S6)  
NO.....02  
..... (Skip to S5a)

- S5a. How about in the last 5 years, have you invested money with a person or company that tricked you or lied to you about what you would receive, such as promising a guaranteed return on your investment or that you would not lose any money?

YES.....01  
NO.....02

### Consumer Products Or Services Fraud (Excluding Unauthorized Billing) – Screener

- S6. [IF S1=1 or S1d=2 or S2=1 or S2a=1 or S3=1 or S3a=1 or S4=1 or S4a=1 or S5=1 or S5a=1: Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you paid for any products or services that you NEVER received or that turned out to be a SCAM?

YES 01 (Skip to  
S7)  
NO 02 (Skip to  
S6a)

- S6a. How about in the last 5 years, have you paid for any products or services that you NEVER received or that turned out to be a SCAM?

YES..... 01 (Skip to S7)  
NO..... 02 (Skip to S7)

### Relationship/Trust Fraud – Screener

- S7. [IF S1=1 or S1d=2 or S2=1 or S2a=1 or S3=1 or S3a=1 or S4=1 or S4a=1 or S5=1 or S5a=1 or S6=1 or S6a=1: Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you donated, sent, or otherwise given money to someone who PRETENDED to be or pretended to be calling on behalf of a family member, friend, caregiver, or someone interested in you romantically, but that person was not who they claimed to be?

YES .....01 (Skip to S8)  
NO .....02 (Skip to S7a)

- S7a. How about in the last 5 years, have you donated, sent, or otherwise given money to someone who PRETENDED to be or pretended to be calling on behalf of a family member, friend, caregiver, or someone interested in you romantically, but that person was not who they claimed to be?

YES .....01  
NO .....02

- S8. This next question is about any physical attacks against you. In the past 5 years, has anyone attacked you with a weapon or by physical force?

YES .....01  
NO .....02

**Check Box 1**

If R1 eq 1 and S1d=2 then go to Prize or Grant Fraud Incident Form  
Else If R1 eq 1 and S2a =1 then go to Phantom debt collection fraud Incident Form  
Else If R1 eq 2 and S3a=1 then go to Charity fraud Incident Form  
Else If R1 eq 2 and S4a eq 1 then go to Employment Fraud Incident Form  
Else If R1 eq 3 and S5a eq 1 then go to Consumer Investment Fraud Incident Form  
Else If R1 eq 3 and S6a eq 1 then go to Consumer products or services fraud Incident Form  
Else If R1 eq 3 and S7a eq 1 then go to Relationship/trust Fraud Incident Form  
  
Else go to Contact Information

**Prize or Grant Fraud – Incident Form**

S1P1intro. You indicated that in the last 5 years you paid money to receive a prize, grant, inheritance, lottery winning, or sum of money.

S1P1. For the most recent time this happened how did you first find out about the money or prize?

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper.....04  
Social media.....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08  
From material I received in the mail or delivery to  
my home or business.....09  
Some other way (Specify: \_\_\_\_\_).....10

(Overlay on the same page after answering. If necessary, use a separate page for each open-ended question, repeating the original question for reference)

S1P1\_1. Could you elaborate on your answer? Provide more details on how you first found out.

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S1P1\_2. When answering this question, what did ‘Social Media’ mean to you? Give a few examples

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S1P1\_3. How does “Social Media” differ from “Website?”

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S1P2. Did you provide the money using cryptocurrency?

YES .....01  
NO .....02

(Overlay on the same page after answering.)

S1P2\_1. Many people are not familiar with cryptocurrency. What does this mean to you?

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<a href="#">Go to Contact Information</a>
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### Phantom Debt Collection Fraud – Incident Form

S2P1intro. You indicated that in the last 5 years you paid money to settle or pay off taxes or a debt, but you found out you were being tricked or lied to and the debt was not real or not yours?.

S2P1. For the most recent incident, how did you first find out about the debt you were told you owed?

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper.....04  
Social media.....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08

From material I received in the mail or delivery to  
my home or business.....09  
Some other way (Specify: \_\_\_\_\_).....10

If necessary, use a separate page for each open-ended question, repeating the original question for reference)

S2P1\_1. Could you elaborate on your answer? Provide more details on how you first found out.

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S2P1\_2. When answering this question, what did ‘Social Media’ mean to you? Give a few examples.

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S2P1\_3. How does Social Media differ from “Website?”

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S2P2. Did you provide the money using cryptocurrency?

YES.....01  
NO.....02

(Overlay on the same page after answering.)

S2P2\_1. Many people are not familiar with cryptocurrency. What does this mean to you?

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Go to Contact Information
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## Charity Fraud – Incident Form

S3P1intro. You indicated that in the last 5 years you donated money to a charity or a charitable cause that later turned out to be fake or you later suspected was fake.

S3P1. For the most recent time, how did you first find out about the request to donate to a charity or charitable cause that later turned out to be fake or you suspected was fake?

- Someone told me on a phone call .....01
- A text message .....02
- Chat application, such as WhatsApp, Telegram or  
Signal .....03
- The TV, radio or a newspaper.....04
- Social media.....05
- Website .....06
- Someone told me in-person .....07
- From an email I received .....08
- From material I received in the mail or delivery to  
my home or business.....09
- Some other way (Specify: \_\_\_\_\_).....10

(If necessary, use a separate page for each open ended question, repeating the original question for reference)

Could you elaborate on your answer? Provide more details on how you first found out.

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S3P1\_2. When answering this question, what did ‘Social Media’ mean to you?  
Give a few examples

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S3P1\_3. How does Social Media differ from “Website?”

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S2P2. Did you provide the money using cryptocurrency?

YES .....01  
NO .....02

(Overlay on the same page after answering.)

S3P2\_1. Many people are not familiar with cryptocurrency. What does this mean to you?

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Go to Contact Information

### Employment Fraud – Incident Form

S4P1intro. You indicated that in the last 5 years you paid money to get a job or get into a business opportunity but were tricked or lied to about how the money would be used or what you would receive in return.

S4P1. For the most recent time, how did you first find out about paying the money to get a job or get into a business opportunity?

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper.....04  
Social media.....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08  
From material I received in the mail or delivery to  
my home or business.....09  
Some other way (Specify: ..... ).....10

(Overlay on the same page after answering. If necessary, use a separate page for each open-ended question, repeating the original question for reference)

S4P1\_1. Could you elaborate on your answer? Provide more details on how you first found out.

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S4P1\_2. When answering this question, what did ‘Social Media’ mean to you?  
Give a few examples.

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S4P1\_3. How does Social Media differ from “Website?”

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S4P2. Did you provide the money using cryptocurrency?

YES .....01  
NO.....02

(Overlay on the same page after answering.)

S4P2\_1. Many people are not familiar with cryptocurrency. What does this  
mean to you?

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<a href="#">Go to Contact Information</a>
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## Consumer Investment Fraud – Incident Form

S5P1intro. You indicated that in the last 5 years you invested money with a person or company that tricked you or lied to you, and you believe the investment was made up or your money was never invested at all.

S5P1. For the most recent time, how did you first find out about investing with the person or company?

Someone told me on a phone call .....	01
A text message .....	02
Chat application, such as WhatsApp, Telegram or Signal .....	03
The TV, radio or a newspaper.....	04
Social media.....	05
Website .....	06
Someone told me in-person .....	07
From an email I received .....	08
From material I received in the mail or delivery to my home or business.....	09
Some other way (Specify: _____).....	10

(Overlay on the same page after answering. If necessary, use a separate page for each open-ended question, repeating the original question for reference)

S5P1\_1. Could you elaborate on your answer? Provide more details on how you first found out.

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S5P1\_2. When answering this question, what did ‘Social Media’ mean to you? Give a few examples

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S5P1\_3. How does Social Media differ from “Website?”

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S5P2. Did you provide the money using cryptocurrency?

YES .....01  
NO .....02

(Overlay on the same page after answering.)

S5P2\_1. Many people are not familiar with cryptocurrency. What does this mean to you?

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Go to Contact Information
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### **Consumer Products or Services Fraud (Excluding Unauthorized Billing) – Incident Form**

S6P1intro. You indicated that in the last 5 years you paid for a product or service that you never received or turned out to be a scam.

S6P1. For the most recent time, how did you first find out about purchasing the product or service?

Website .....01  
Someone told me in-person .....02  
From an email I received .....03  
From material I received in the mail or delivery to  
my home or business.....04  
Some other way (Specify: \_\_\_\_\_).....05

(Overlay on the same page after answering. If necessary, use a separate page for each open ended question, repeating the original question for reference)

S6P1\_1. Could you elaborate on your answer? Provide more details on how you first found out.

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S6P1\_2. When answering this question, what did ‘Social Media’ mean to you?  
Give a few examples

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S6P1\_3. How does Social Media differ from “Website?”

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S5P2. Did you provide the money using cryptocurrency?

YES .....01  
NO .....02

(Overlay on the same page after answering.)

S6P2\_1. Many people are not familiar with cryptocurrency. What does this mean to you?

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<a href="#">Go to Contact Information</a>
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## Relationship/Trust Fraud – Incident Form

S7P1intro. You indicated that in the last five years you donated, sent, or otherwise gave money to someone who pretended to be or pretended to be calling on behalf of a family member, friend, caregiver, or someone interested in you romantically, but that person was not who they claimed to be.

S7P1. For the most recent time, which ONE of the following BEST DESCRIBES how you were first contacted by this person?

- Through a chat application such as WhatsApp,  
Telegram, or Signal.....01
- Through a dating app .....02
- Through social media such as Facebook, TikTok,  
Instagram, or LinkedIn.....03
- Through a website.....04
- In an email .....05
- By a text message.....06
- By a phone call, or .....07
- Some other way?.....08

(Overlay on the same page after answering. If necessary, use a separate page for each open ended question, repeating the original question for reference)

S7P1\_1. Could you elaborate on your answer? Provide more details on how you were first contacted.

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S7P1\_2. In this question, how does “Social Media” differ from “Website?”. Give examples of a possible website. .

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S7B4. How much money, altogether, did you give to this person or company? Please provide your best estimate.

\$ \_\_\_\_\_

S7B41.Did you provide the money using cryptocurrency?

YES .....01  
NO .....02

(Overlay on the same page after answering.)

S7P41\_1. Many people are not familiar with cryptocurrency. What does this mean to you?

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Go to Contact Information
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## CONTACT INFORMATION

As we mentioned at the beginning, if you are eligible, you will be asked to participate in a one hour Zoom interview. In that interview we will evaluate survey questions on certain crimes you may have experienced. The feedback from you and others will help us improve the survey. You will be compensated \$60 for your time. If you would like to be considered for this follow-up study please provide your contact information below. If you are eligible, a Westat scheduler will contact you:

First and last name:

Email:

Phone Number: (\_\_\_\_) \_\_\_\_ - \_\_\_\_



## **Attachment 4: Cognitive Interview Protocol – Stalking**

## **Attachment 4 - Cognitive Interview Protocol – Stalking**

Thank you for participating in this survey for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about?**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this voluntary study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. Today, we are evaluating survey questions. The survey collects detailed information about certain crimes you may have experienced. The feedback from you and others will help us improve the survey.

### **What will I be asked to do?**

If you agree, you will participate in a 60-minute interview over a video call with a Westat interviewer. We ask that you take this interview in a private location where you can't be overheard. We will audio record the interview to ensure that we have a complete record as we review your responses. We will be asking you about your experience with certain crimes. As part of the interview, I will also talk to you about your thoughts on the survey questions. When the interview has concluded, we will send you the digital gift card with \$60 loaded on it.

### **How will my responses be used?**

Your responses will be combined with the responses we get from other participants. You will never not be identified by name in any published or presented materials. By law, we can only use and release the information we collect for statistical and research purposes under Title 34 U.S.C. Section 10134.

### **How will my information be protected?**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

### **Do I have to take part in this study?**

Participating in the interview is completely voluntary. It is entirely up to you whether you participate in the interview. You can skip any questions you do not want to answer and you can stop the interview at any time.

**What are the possible benefits and risks?**

There are no known benefits to you for participating in this study. However, your participating is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions may make you feel upset or uncomfortable. At the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

**What if I have questions?**

If you have questions about the study, contact David Cantor at 301-294-2080 or davidcantor@westat.com. If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

**Documentation of Decision**

Do you have any questions for me about the study or anything that we have just talked about?  
Please let me know which best matches your decision:

- ☐ I agree to do the interview, and it is OK to make a digital audio recording of it.
- ☐ I do not want to do the study.

Today, we will be asking you survey questions and asking for your answers. We will then ask you what the question means to you and what your answer means. We will also ask you questions about specific parts of the question. There are no right or wrong answers. We are interested in everything you have to say. The information that you give us will help us improve the survey. So that you can speak freely about your experiences, I would recommend that you find a private area to participate in our interview today. At the end of the interview we will email you a list of national organizations that you can call if you want to talk about any feelings or emotions you experience during the interview.

## **Interview Protocol**

Now, I would like to ask you some questions about times when you may have experienced unwanted contacts or behaviors. I want to remind you that the information you provide is confidential. When answering, please think about anyone who may have done these things, including current or former spouses or partners, other people you may know, or strangers. However, please **DO NOT** include bill collectors, solicitors, or other sales people. We ask that you not share specific names of people so that we can reduce the amount of personally identifiable information we receive.

SQ1. In the past 12 months, have you experienced any unwanted contacts or behaviors? By that I mean...

### **SQ\_FOLLOWED**

SQ1a. Has anyone followed you around and watched you?

Yes .....01  
No.....02

### **SQ\_SNEAKED**

SQ1b. Has anyone snuck into your home, car, or any place else and done unwanted things to let you know they had been there?

Yes .....01  
No.....02

### **SQ\_WAITED**

SQ1c. Has anyone waited for you at your home, work, school, or any place else when you didn't want them to?

Yes .....01  
No.....02

Still thinking about unwanted contacts and behaviors, in the past 12 months...

#### SQ\_SHOWEDUP

SQ1d. Has anyone shown up, ridden or driven by places where you were when they had no business being there?

Yes .....01  
No.....02

#### SQ\_ITEMS

SQ1e. Has anyone left or sent unwanted items, such as cards, letters, presents, flowers, or any other unwanted items?

Yes .....01  
No.....02

#### SQ\_HARASSED

SQ1f. Has anyone harassed or repeatedly asked your friends or family for information about you or your whereabouts?

Yes .....01  
No.....02

Now I want to ask about unwanted contacts or behaviors using various technologies, such as your phone, the Internet, or social media apps. Again, please DO NOT include bill collectors, solicitors, or other sales people. In the past 12 months...

#### SQ\_TELEPHONE

SQ1g. Has anyone made unwanted phone calls or left voice messages excessively to contact you?

Yes .....01  
No.....02

**If 'no' Tell me more about how you arrived at your answer.**

**If 'yes' – Please tell me more about your answer.**

**What does 'left voice mail messages excessively to contact you' mean to you?**

#### SQ\_TEXTMESSAGES

SQ\_1g1. Has anyone sent excessive unwanted text messages to contact you?

Yes .....01  
No.....02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**What does ‘excessive unwanted text messages’ mean to you?**

**Ask for half of sample**

SQ\_WEBSITES\_1

SQ1h. Has anyone sent you unwanted messages using email, social media apps, dating apps or other internet platforms and applications?

Yes..... 01  
No..... 02

**If ‘yes’, could you tell me more about your answer?**

**If ‘no’ how did you come up with your answer?**

**What does ‘unwanted messages’ mean to you? (if no) Can you give an example?**

**What does ‘dating apps’ mean to you?**

**What does ‘or other internet platforms and applications’ mean to you? Can you give a few examples of what these are?**

**Ask for half the sample**

SQ\_WEBSITES

SQ1h1.Has anyone sent you unwanted messages using email, social media apps, or other internet applications like WhatsApp, Snapchat, Instagram, Twitter (X), YouTube, Facebook or TikTok?

Yes..... 01  
No..... 02

**If ‘yes’, could you tell me more about your answer?**

**If ‘no’ how did you come up with your answer?**

**What does ‘or other internet platforms and applications’ mean to you? Can you give a few examples of what these are?**

SQ\_TECHNOLOGY\_DIRECT

SQ1i. Has anyone spied on you using technologies such as a listening device, camera, or video recorder?

Yes .....01  
No.....02

**If ‘yes’, could you tell me more about your answer?**

**If ‘no’ how did you come up with your answer?**

**If ‘no’ Can you give a few examples of what type of spying this is referring to?**

## SQ\_TECHNOLOGY\_INDIRECT

SQLi1. Has anyone spied on you using computer or cell phone monitoring software?

Yes .....01  
No.....02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**If 'no' Can you give a few examples of what type of spying this is referring to?**

**What does 'computer or cell phone monitoring software' mean to you?**

**How does this differ from the last question that also asked about spying?**

Still thinking about unwanted contacts and behaviors, in the past 12 months...

## SQ\_APPLICATION

SQLj. Has anyone tracked your whereabouts with an electronic tracking device or application, such as GPS, an e-tracker, or an application on your cell phone?

Yes .....01  
No.....02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**What does 'tracked your whereabouts' mean to you?**

**What does 'an e-tracker' mean to you?**

**Ask for half of sample**

## SQ\_SOCIALMEDIA

SQ1k. Has anyone monitored or observed your activities on social media apps like Facebook, TikTok, YouTube, Instagram, Twitter (X), or LinkedIn?

Yes..... 01  
No..... 02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**What does 'monitored or observed' mean to you? (if not already given) Can you give an example?**

**What does 'social media apps' mean to you? Can you give a few examples?**

**Ask for half the sample**

SQ\_SOCIALMEDIA\_1

SQ1k1. Has anyone monitored or observed your activities on social media apps, discussion forums, or other social networking platforms or apps?

Yes..... 01  
No..... 02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**What does 'monitored or observed' mean to you? (if not already given) Can you give an example?**

**What does 'discussion forums or other social networking platforms or apps' mean to you?**

**Can you give a few examples of what these are?**

SQ\_IMAGE\_BASED\_SEXUAL\_ABUSE

SQ1X. Has anyone posted nude, intimate, or sexually explicit images or videos of you on the internet without your consent or threatened to post this content on the internet?

Yes .....01  
No.....02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**Ask for half of sample**

SQ\_POSTS

SQ1l. Has anyone posted or threatened to post inappropriate, unwanted, indecent, or personal information about you on the Internet including your name, address, email, spreading rumors or other information about you?

Yes..... 01  
No..... 02

**If 'yes', could you tell me more about your answer?**

**If 'no' how did you come up with your answer?**

**What does 'inappropriate, unwanted, indecent or personal information' mean to you? (if not already given) Can you give an example?**



### Ask for half the sample

#### SQ\_POSTS\_3

SQ111. Has anyone posted or threatened to post inappropriate, unwanted, indecent, or untrue information about you on the Internet?

Yes..... 01  
No..... 02

#### SQ\_IMAGES\_4

SQ112. Has anyone posted or threatened to post your personal information, including name, address, email, or other details about you on the Internet?

Yes..... 01  
No..... 02

**What is the difference, if any, between these two questions?**

**If ‘yes’ to SQ\_POSTS\_3 – You said someone posted or threatened to post inappropriate, unwanted, indecent or untrue information – can you tell me more about your answer?**

**If ‘no’ to SQ\_POSTS\_3 –In the first question I asked about someone who ‘posted inappropriate, unwanted, indecent or untrue information’. What does that mean to you?**

#### **CHECK ITEM 1:**

If R answered “Yes” to one or more of SQa to SQ112 (SQ\_FOLLOWED-SQ\_IMAGES\_4), then skip to SQ2 (SQ\_REPETITION).

If R did not answer “Yes” to any of the above items, then skip to SQ\_HATE.

#### SQ\_REPETITION

SQ2. Has anyone done (this/any of these things) to you more than once in the past 12 months?

Yes .....01  
No.....02

**CHECK ITEM 2:**

If R answered “Yes” to more than one of SQ1a to SQ112 (SQ\_FOLLOWED-SQ\_IMAGES\_4), then skip to SQ\_FEAR.

If R answered “Yes” to only one of SQ1a to SQ112 (SQ\_FOLLOWED-SQ\_IMAGES\_4) and SQ\_REPETITION is “Yes” then skip to SQ\_FEAR.

If R answered “Yes” to only one of SQ1a to SQ112 (SQ\_FOLLOWED-SQ\_IMAGES\_4) and SQ\_REPETITION is “No” then skip to .SQ\_Otherreactions

**SQ\_FEAR**

SQ3a. Did any of these unwanted contacts or behaviors make you fear for your safety or the safety of someone close to you?

Yes .....01

No.....02

**SQ\_DISTRESS**

SQ3b. Did any of these unwanted contacts or behaviors cause you substantial emotional distress?

Yes .....01

No.....02

Now I have some additional questions about the time someone (autofill ‘yes’ responses from SQ1a through SQ112. Thinking about the person or persons who committed these unwanted contacts or behaviors in the **past 12 months**, did any of the following occur –

**SQ\_PROPERTY**

SQ4. Did this person or these people damage or attempt to damage or destroy property belonging to you or someone else in your household?

Yes .....01

No.....02

SQ5. (Thinking about the person or persons who committed these unwanted contacts or behaviors in the **past 12 months...**)

Did this person or these people...

SQ\_ATTACK\_SELF

Physically attack you?

Yes .....01  
No.....02

SQ\_ATTEMPT\_SELF

Attempt to physically attack you?

Yes .....01  
No.....02

SQ\_THREAT\_SELF

Threaten to physical attack you?

Yes .....01  
No.....02

SQ6. (Thinking about the person or persons who committed these unwanted contacts or behaviors in the  
**past 12 months...**)

Did this person or these people...

SQ\_ATTACK\_OTH

Physically attack someone close to you or a pet?

Yes .....01  
No.....02

SQ\_ATTEMPT\_OTH

Attempt to physically attack someone close to you or a pet?

Yes .....01  
No.....02

SQ\_THREAT\_OTH

Threaten to physically attack someone close to you or a pet?

Yes .....01  
No.....02

## SQ\_OTHERREACTIONS

Did you feel any of the following feelings when any of these unwanted contacts or behaviors occurred?

(MARK ALL THAT APPLY)

Seriously annoyed .....	01
Alarmed.....	02
Harassed .....	03
Intimidated .....	04
None of the above .....	05

**If 'yes' to any of the emotions: Could you tell me more about your answer?**

**IF ABLE TO SHARE SCREEN, SHOW THE LIST { Looking at / Thinking about } these different emotions, could you order the different emotions from least to most serious?**

**Were there other emotions that you felt?**

## SQ\_HATE

**The next question is about why the offender may have targeted you.**

**The reason may have been prejudice or bigotry toward those with your characteristics or religious beliefs, even if the offender mistakenly thought you had those characteristics or beliefs. This kind of reason is different from just being angry or wanting to get something from you.**

**Do you think the offender was targeting you because of prejudice or bigotry toward your race/ethnic background, your religion, your disability, your sexual orientation, your sex or any other of your personal characteristic?**

Yes .....	01
No.....	02

**If 'yes' – can you describe what happened?**

**Could you tell me more about your answer?**

**What do you think this question is asking?**

**What do you think 'targeting' means in this question.**

### **Closing and Incentive**

Those are all the questions I have for you. Is there anything we haven't discussed that you would like to mention?

**DISCUSS ANY RESPONDENT COMMENTS. STOP RECORDER.**

Before we finish, I just want to make sure you're doing ok. (REFER TO DISTRESS PROTOCOL IF NEEDED).

Here is some contact information for local and national organizations that you can call if you want to talk about any feelings or emotions you experience. (GIVE RESOURCE LIST TO R)

Your gift card will be sent to you using the same email that the scheduler used. Thank you for your time.

## **Attachment 5: Cognitive Interview Protocol – Identity Theft**

## **Attachment 5 - Cognitive Interview Protocol – Identity Theft**

Thank you for participating in this interview for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about?**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this voluntary study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. Today, we are evaluating survey questions. The survey collects detailed information about certain crimes you may have experienced. The feedback from you and others will help us improve the survey.

### **What will I be asked to do?**

If you agree, you will participate in a 60-minute interview over a video call with a Westat interviewer. We ask that you take this interview in a private location where you can't be overheard. We will audio record the interview to ensure that we have a complete record as we review your responses. We will be asking you about your experience with certain crimes. As part of the interview, I will also talk to you about your thoughts on the survey questions. When the interview has concluded, we will send you the digital gift card with \$60 loaded on it.

### **How will my responses be used?**

Your responses will be combined with the responses we get from other participants. You will never be identified by name in any published or presented materials. By law, we can only use and release the information we collect for statistical and research purposes under Title 34 U.S.C. Section 10134.

### **How will my information be protected?**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

**Do I have to take part in this study?**

Participating in the interview is completely voluntary. It is entirely up to you whether you participate in the interview. You can skip any questions you do not want to answer and you can stop the interview at any time.

**What are the possible benefits and risks?**

There are no known benefits to you for participating in this study. However, your participating is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions may make you feel upset or uncomfortable. At the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

**What if I have questions?**

If you have questions about the study, contact David Cantor at 301-294-2080 or davidcantor@westat.com. If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

**Documentation of Decision**

Do you have any questions for me about the study or anything that we have just talked about?

Please let me know which best matches your decision:

- ☐ I agree to do the interview, and it is OK to make a digital audio recording of it.
- ☐ I do not want to do the study.



Today, we will be asking you survey questions and asking for your answers. We will then ask you what the question means to you and what your answer means. We will also ask you questions about specific parts of the question. There are no right or wrong answers. We are interested in everything you have to say. The information that you give us will help us improve the survey. So that you can speak freely about your experiences, I would recommend that you find a private area to participate in our interview today. At the end of the interview we will email you a list of national organizations that you can call if you want to talk about any feelings or emotions you experience during the interview.

## Interview Protocol

First, I'd like to ask you some questions about the possible misuse of EXISTING ACCOUNTS, which includes existing checking, savings, credit card, social media, and other types of accounts. We ask that you not share specific names of people so that we can reduce the amount of personally identifiable information we receive.

### BANK\_ACCT\_EVER

Q1. Have you ever had a checking or savings account in your name through a bank or financial institution?

Yes .....01

No.....02

..... (Skip to Q5)

### BANK\_ACCT\_EVER\_USED

Q2. Has anyone EVER used your checking or savings account to make a purchase or withdraw money without your permission?

- Include times when someone used your debit or ATM cards to make a purchase or withdraw money without your permission.
- ONLY include times when money was actually deducted from your checking or savings account, regardless of whether you were reimbursed later or not.
- DO NOT include times when someone used your credit card or online pay accounts.

Yes .....01

No.....02

.....(Skip to Q5)

### BANK\_ACCT\_USED\_PASTYR

Q3. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

Yes .....01

No.....02

..... (Skip to Q5)

P1. For the incidents occurring in the last 12 months, how did someone use your checking or savings account?

It was done online .....01

It was done in some other way (e.g., in-person, over the telephone, by mail, something else).....02

Both.....03

**You answered “SAY THEIR ANSWER”.**

**Can you say more about your answer?**

**Can you tell us how you know it was done that way?**

**What does ‘online’ mean to you?**

**One of the response options says that it “was done in some other way (for example, in-person, over the telephone, by mail, something else)”**

**Can you say in your own words what this means.**

P2. How do you think your personal information was obtained to access your checking or savings account?

(MARK ALL THAT APPLY)

I lost an item that included my personal information ..01

My wallet, checkbook, or purse was stolen .....02

My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash.....03

It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device04

It was stolen during an online purchase/transaction ....05

Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader.....06

I responded to a scam email or clicked on a link in the email.....07

I responded to a scam phone call .....08

I responded to a scam text message or clicked on a link in the message .....	09
I responded to a social media post .....	10
My personal information was stolen from my personnel or human resources electronic records at my place of employment.....	11
My electronic records containing personal information were stolen from a company or other organization .....	12
Obtained in another way (specify)_____	13

**Tell me more about your answer.**

**Can you say in your own words what the question is asking?**

**(If needed) When you hear “to access your checking or savings account” what does that make you think of?**

**One answer is “I responded to a scam email or clicked on a link in the email” in your own words, what is this saying?**

**(If needed) How would this play out?**

**“I responded to a scam text message or clicked on a link in the message” in your own words, what is this saying? How would this play out?**

**“I responded to a social media post” in your own words, what is this saying? How would this play out?**

**“My personal information was stolen from my personnel or human resources electronic records at my place of employment” in your own words, what is this saying?**

**(If needed) How would this play out?**

**“My electronic records containing personal information were stolen from a company or other organization” in your own words, what is this saying?**

**How would this play out?**

**What about different apps to chat with another person. Do you know what these are? What about apps like WhatsApp or Signal – Would you know where to put this on the list?**

NK\_ACCT\_YEAR

Q4a. Did this most recently happen in 2025 or 2024?

2025.....01

2024.....02

BANK\_ACCT\_MONTH

Q4b. And in what month?

\_\_\_\_\_ Month (01-12)

If you don't know, please provide your best estimate.

Next, I have some questions about the possible misuse of EXISTING CREDIT CARD ACCOUNTS.

CREDIT\_CARD\_EVER

Q5. Have you ever had a credit card account in your name? Include major credit cards such as a MasterCard or Visa, and credit cards through retailers, such as Kohl's, Walmart, or Amazon. Please do not include debit cards or gift cards.

Yes .....01

No.....02

.....(Skip to Q9)

CREDIT\_CARD\_EVER\_USED

Q6. Has anyone EVER used one or more of your credit card accounts without your permission? ONLY include times when charges actually posted to your account, regardless of whether you were reimbursed later.

Yes .....01

No.....02

.....(Skip to Q9)

CREDIT\_CARD\_USED\_PASTYR

Q7. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

Yes .....01

No.....02

.....(Skip to Q9)

P3. For any of the incidents occurring in the last 12 months, how did someone use your credit card account?

It was done online .....01

It was done in some other way (e.g., in-person, over the telephone, by mail, something else).....02

Both.....03

**You answered “SAY THEIR ANSWER”.**

**Can you say more about your answer?**

**Can you tell us how you know it was done that way?**

**How sure are you that it was done “THEIR ANSWER”?**

**What does ‘online’ mean to you?**

**One of the response options says that it “was done in some other way (for example, in-person, over the telephone, by mail, something else)”**

**Can you say in your own words what this means.**

P4. How do you think your personal information was obtained to access your credit card account?  
(MARK ALL THAT APPLY)

I lost an item that included my personal information .. 01

My wallet, checkbook, or purse was stolen..... 02

My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash .....03

It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device04

It was stolen during an online purchase/transaction..... 05

Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader ..... 06

I responded to a scam email or clicked on a link in the email.....07

I responded to a scam phone call ..... 08

I responded to a scam text message or clicked on a link in the message .....	09
I responded to a social media post .....	10
My personal information was stolen from my personnel or human resources electronic records at my place of employment.....	11
My electronic records containing personal information were stolen from a company or other organization .....	12
Obtained in another way (specify) .....	13

**Tell me more about your answer.**

**Can you say in your own words what the question is asking?**

**When you hear “to access your credit card account?” what does that make you think of?**

**One answer is “I responded to a scam email or clicked on a link in the email” in your own words, what is this saying?**

**How would this play out?**

**“I responded to a scam phone call” in your own words, what is this saying?**

**How would this play out?**

**“I responded to a scam text message or clicked on a link in the message” in your own words, what is this saying?**

**How would this play out?**

**“I responded to a social media post” in your own words, what is this saying?**

**How would this play out?**

**“My personal information was stolen from my personnel or human resources electronic records at my place of employment” in your own words, what is this saying?**

**How would this play out?**

**“My electronic records containing personal information were stolen from a company or other organization” in your own words, what is this saying?**

**How would this play out?**

**“Obtained in another way (specify)\_\_\_\_\_” in your own words, what is this saying?**

**How would this play out?**

**What about different apps to chat with another person. Do you know what these are? What about apps like WhatsApp or Signal – Would you know where to put this on the list?**

CREDIT\_CARD\_YEAR

Q8a. Did this most recently happen in 2025 or 2024

2025.....01

2024.....02

CREDIT\_CARD\_MONTH

Q8b. And in what month?

\_\_\_\_\_ Month (01-12)

*If you don't know, please provide your best estimate.*

These next questions focus on the possible misuse of your existing EMAIL OR SOCIAL MEDIA ACCOUNTS.

EMAIL\_SOCIAL\_EVER

Q9a. Have you ever had at least one email account, such as Gmail or Outlook, or social media account such as Facebook, Instagram, YouTube, Reddit or Pinterest?

Yes .....01

No.....02

..... (Skip to Intro to Q11)

**Tell me more about your answer.**

**Can you say in your own words what this question is asking?**

**What do you consider a “social media” account to be?**

**Do you consider “YouTube, Reddit, and Pinterest” social media accounts?**

**Can you say more about that?**

EMAIL\_SOCIAL\_EVER\_USED

Q9b. Has anyone EVER used your email or social media account without your permission to pretend to be you?

Yes .....01

No.....02

Q9bb. Has anyone EVER created an email or social media account for you without your permission to pretend to be you?

Yes .....01

No.....02

**You said ‘yes’, could you say more about your answer?**

**Can you describe what happened?**

**You said ‘no’ -- how do you know that for sure?**

If 9b or 9bb is Yes, go to 10a. Else skip to Q11.
---

EMAIL\_SOCIAL\_USED\_PASTYR

Q10a. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

Yes .....01

No.....02

..... (Skip to Intro to Q11)

Which account was used without your permission...

EMAIL\_USED

Q10b. Email account, such as Gmail or Outlook?

Yes .....01

No.....02



SOCIALMEDIA\_USED

Q10c. Social media account, such as Facebook or Instagram, YouTube, Reddit or Pinterest?

Yes .....01

No.....02

**HARD EDIT CHECK:** If Q10a is marked “yes” and BOTH Q10b and Q10c are marked “no”

You reported either your email or social media account was misused in Q10a, but didn't identify any of these accounts in Q10b or Q10c. Either Q10a should be changed to reflect that no email or social media accounts were misused in the past 12 months, or either email or social media account should be identified by selecting '01' (yes) to one of the following questions in Q10b or Q10c.

P5. For the incidents that happened in the last 12 months, how do you think your personal information was obtained to (use your email or social media account/created an email or social media account for you)?

(MARK ALL THAT APPLY)

I lost an item that included my personal information .. 01

My wallet, checkbook, or purse was stolen..... 02

My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash .....03

It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device04

It was stolen during an online purchase/transaction..... 05

Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader ..... 06

I responded to a scam email or clicked on a link in the email.....07

I responded to a scam phone call ..... 08

I responded to a scam text message or clicked on a link in the message .....09

I responded to a social media post .....10

My personal information was stolen from my personnel or human resources electronic records at my place of employment.....11

My electronic records containing personal information were stolen from a company or other organization .....12

Obtained in another way (specify)\_\_\_\_\_ . 13

**You answered “THEIR ANSWER”. Can you tell us what happened?**

**Do you know or have an idea how that happened**

**Can you say more about that?**

EMAIL\_SOCIAL\_YEAR

Q10d. Please think about the most recent time someone misused [this/one of these] account(s).

Did this most recently happen in 2025 or 2024?

2025.....01

2024.....02

EMAIL\_SOCIAL\_MONTH

Q10e. And in what month?

\_\_\_\_\_ Month (01-12)

If you don't know, please provide your best estimate.

These next questions ask about the possible misuse of any of your other EXISTING ACCOUNTS aside from your bank, credit card, email or social media accounts.

EXISTING\_ACCTS\_USED\_PASTYR

Q11. Has anyone EVER used any of your other existing accounts, without your permission, such as...

- Telephone account such as for cell phone or landline telephone
- Internet account such as for internet or wireless Wi-Fi.
- Utilities accounts, such as cable, gas, or electric;
- Medical insurance accounts, such as Medicare or a health spending account;
- Entertainment accounts, such as for music, movies, or games;
- Online payment accounts, such as PayPal or Venmo; or
- Some other type of accounts?

**You said 'yes' to "cell phone or landline" or "internet or WiFi", could you tell us more about that?**

**Can you describe what happened?**

**You said 'no' -- how do you know that for sure?**

Only include times when someone successfully posted charges to, took money from, or otherwise misused your account.

Yes .....01

No.....02

..... (Skip to Intro to Q15)

EXISTING\_ACCTS\_USED\_PASTYR

Q12. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1<sup>st</sup> OF MONTH 1 YEAR PRIOR] until today?

Yes .....01

No.....02

..... (Skip to Intro to Q15)

Q13. Which of the following types of your EXISTING accounts, other than credit card, bank, email, or social media accounts, did someone post charges to, take money from, or otherwise misuse? Did they misuse one or more of your...

EX\_PHONE

Q13a. Telephone accounts such as cell phones or landline?

Yes .....01

No .....02

Q13aa. Internet accounts such as wireless or Wi-Fi?

Yes .....01

No.....02

**You said ‘yes’ to “THEIR ANSWER” , could you tell me more about your answer?**

**Can you describe what happened?**

**You said ‘no’ to “THEIR ANSWER” -- how do you know that for sure?**

EX\_UTILITY

Q13b. Utilities accounts, such as cable, gas, or electric?

Yes .....01

No.....02

EX\_MEDICAL

Q13c. Medical insurance accounts, such as Medicare or a health spending account?

Yes .....01

No.....02

EX\_ENTERTAINMENT

Q13d. Entertainment accounts, such as for music, movies, or games?

Yes .....01

No.....02

EX\_PAYPAL

Q13e. Online payment accounts, such as PayPal or Venmo?

Yes .....01

No.....02

OTHER\_EX

Q13f. Some other type of account?

Yes .....01

No.....02

OTHER\_ACCOUNT\_SP

[IF YES] What other types of accounts were misused?

\_\_\_\_\_

**HARD EDIT CHECK:** If Q12 is marked “yes” and ALL of Q13a through Q13f are marked “no”

You reported one or more of your existing accounts were misused in Q12, but didn't identify any of these existing accounts in Q13a, Q13aa, Q13b, Q13c, Q13d, Q13e, or Q13f. Either Q12 should be changed to reflect that no existing accounts were misused in the past 12 months or the type of existing account should be identified by selecting '01' (yes) to one or more of the following questions in Q13a, Q13aa, Q13b, Q13c, Q13d, Q13e, or Q13f.

If telephone (Q13a), utilities (Q13c) or medical insurance (Q13c) accounts is ‘yes’ go to P6, else skip to P7.

P6. Thinking about the last 12 months, how did someone use your (Telephone/Utility/Medical Insurance) account?

It was online.....01

The was done in some other way (e.g., in-person, over the telephone, by mail, something else).....02

Both.....03

**You answered “ONLINE/SOME OTHER WAY”.**

**Can you tell us what happened?**

**How did you figure out that it happened “online or some other way”?**

**Can you say more about that?**

P7. How do you think your personal information was obtained to access your (Telephone/Utilities/  
Medical Insurance) account?  
(MARK ALL THAT APPLY)

- I lost an item that included my personal information .. 01
- My wallet, checkbook, or purse was stolen..... 02
- My personal information recorded on paper documents was  
stolen from a place where it was stored or placed such as  
my office or trash .....03
- It was accessed electronically from my work or home  
computer, cell phone, tablet, or other electronic device04
- It was stolen during an online purchase/transaction..... 05
- Someone stole it during an in-person purchase/transaction,  
including using a skimmer or card reader ..... 06
- I responded to a scam email or clicked on a link in the  
email.....07
- I responded to a scam phone call ..... 08
- I responded to a scam text message or clicked on a link in  
the message .....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or  
human resources electronic records at my place of  
employment.....11
- My electronic records containing personal information  
were stolen from a company or other organization .....12
- Obtained in another way (specify)\_\_\_\_\_
- .....13

**In your own words, can you tell us what the question is asking?**

**You answered [THEIR ANSWER IF 07-13] – how did you figure out that it was [THEIR ANSWER  
07-13] was what caused access to your account?**

**Can you say more about that?**

EXISTING\_ACCTS\_YEAR

Q14a. Please think about the most recent time someone misused [this/one of these] existing account(s).

Did this most recently happen in 2025 or 2024?

2025.....01

2024.....02

EXISTING\_ACCTS\_MONTH

Q14b. And in what month?

\_\_\_\_\_ Month (01-12)

If you don't know, please provide your best estimate.

Next, I have some questions about any NEW ACCOUNTS someone might have opened using your personal information.

OPEN\_NEWACCT\_EVER

Q15. Has anyone EVER, without your permission, used your personal information to successfully open any NEW accounts, such as...

- Checking or savings accounts;
- Credit card accounts;
- Email accounts, such as Gmail or Outlook;
- Social media accounts, such as Facebook, Instagram, YouTube, Reddit or Pinterest;
- Telephone or
- Internet accounts;
- Utilities accounts, such as cable, gas, or electric;
- Entertainment accounts, such as for music, movies, or games;
- Loans or mortgages;
- Insurance policies;
- Online payment accounts, such as PayPal or Venmo; or
- Some other type of new account?

**You said 'yes' to "YouTube, Reddit or Pinterest; Telephone or Internet accounts" could you tell me more about your answer?**

**Can you describe what happened?**

**You said 'no' to "YouTube, Reddit or Pinterest; Telephone or Internet accounts"**

**-- how do you know that for sure?**

Please include times when someone successfully opened a new account, even if you did not lose any money or were reimbursed later.

Yes .....01

No.....02

..... (Skip to Intro to Q19)

#### OPEN\_NEWACCT\_PASTYR

Q16. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

Yes .....01

No.....02

..... (Skip to Intro to Q19)

Q17. With this next question, I'm going to read a list of 12 NEW accounts someone may have successfully opened using your personal information without your permission during the past 12 months. You can say yes to more than one account.

Did someone open...

#### NEW\_BANK

Q17a. New checking or savings accounts?

Yes .....01

No.....02

#### NEW\_CREDIT\_CARD

Q17b. New credit card accounts?

Yes .....01

No.....02

#### NEW\_EMAIL

Q17c. New email accounts, such as Gmail or Outlook?

Yes .....01

No.....02



NEW\_SOCIALMEDIA

Q17d. New social media accounts, such as Facebook, Instagram, YouTube, Reddit or Pinterest?

Yes .....01

No.....02

NEW\_PHONE

Q17e. New telephone accounts?

Yes .....01

No.....02

Q17ee. New internet accounts?

Yes .....01

No.....02

NEW\_UTILITIES

Q17f. New utilities accounts, such as cable, gas, or electric?

Yes .....01

No.....02

Did someone open...

NEW\_ENTERTAINMENT

Q17g. New entertainment accounts, such as for music, movies, or games?

Yes .....01

No.....02

NEW\_LOAN

Q17h. New loans or mortgages?

Yes .....01

No.....02

NEW\_MEDICAL

Q17i. New insurance policies?

Yes .....01

No.....02

NEW\_PAYPAL

Q17j. New online payment accounts, such as PayPal or Venmo?

Yes .....01

No.....02

NEW\_OTHER

Q17k. Some other type of new account?

Yes .....01

No.....02

NEW\_OTHER\_SP

[IF YES] What other type of new account was opened?

\_\_\_\_\_

**HARD EDIT CHECK:** If Q16 is marked “yes” and ALL of Q17a through Q17k are marked “no”

Responses to questions Q17a, Q17b, Q17c, Q17d, Q17e, Q17ee, Q17f, Q17g, Q17h, Q17i, Q17j, and Q17k are inconsistent with answer to Q16 = Yes. Either the response to Q16 is incorrect or one or more of the following questions Q17a, Q17b, Q17c, Q17d, Q17e, Q17ee, Q17f, Q17g, Q17h, Q17i, Q17j, or Q17k should be marked '01' (Yes).

If new checking (Q17a), credit card (Q17b), telephone (Q17e) or internet (Q17ee), utilities (Q17f), loans or mortgage (Q17h), insurance policy (Q17i) is “yes” go to P8. Else skip to P9.

P8. For any of the incidents occurring in the last 12 months, how did someone open a new (checking/ credit card/telephone/internet, utility/loan or mortgage/insurance policy) account with your personal information?  
(MARK ALL THAT APPLY)

It was accessed using a computer .....01

Withdrawal or purchase was done in-person by the individual taking the money.....02

Both.....03

**Can you say in your own words what this question is asking?**

**You answered “USING A COMPUTER/IN-PERSON/BOTH”.**

**Can you tell us what happened?**

**How did you figure out that it happened “THEIR ANSWER”?**

**Can you say more about that?**

P9. How do you think your personal information was obtained to open a new (checking/credit card/telephone/internet, utility/entertainment/loan or mortgage/insurance policy)?  
(MARK ALL THAT APPLY)

- I lost an item that included my personal information .. 01
- My wallet, checkbook, or purse was stolen..... 02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash .....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device04
- It was stolen during an online purchase/transaction..... 05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader ..... 06
- I responded to a scam email or clicked on a link in the email.....07
- I responded to a scam phone call ..... 08
- I responded to a scam text message or clicked on a link in the message .....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment.....11
- My electronic records containing personal information were stolen from a company or other organization .....12
- Obtained in another way (specify)\_\_\_\_\_ 13

**Can you say in your own words what this question is asking?**

**You answered “THEIR ANSWER 07-13”. Can you tell us what happened?**

**How did you figure out that it happened “[THEIR ANSWER 07-13]”?**

**Can you say more about that?**

OPEN\_NEWACCT\_YEAR

Q18a. Please think about the most recent time someone successfully opened [this/one of these] new account(s).

Did this most recently happen in 2025 or 2024?

2025.....01

2024.....02

OPEN\_NEWACCT\_MONTH

Q18b. And in what month?

\_\_\_\_\_ Month (01-12)

If you don't know, please provide your best estimate.

The next set of questions are about any other misuses of your personal information.

SOME\_OTHER\_FRAUD\_EVER

Q19. Has anyone EVER used your personal information for some other fraudulent purpose such as...

- Filing a fraudulent tax return;
- Getting medical treatment;
- Applying for a job;
- Providing your information to the police to conceal their identity;
- Providing your information to some other government authority such as the Department of Motor Vehicles;
- Applying for government benefits; or
- Something else?

Please consider only times when your information was actually used, even if the situation was later resolved.

Yes .....01

No.....02

..... (Skip to Check Item A)

SOME\_OTHER\_FRAUD\_PASTYR

Q20. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1<sup>st</sup> OF MONTH 1 YEAR PRIOR] until today?

Yes .....01

No.....02

..... (Skip to Check Item A)

Q21. In which of the following ways has someone used your personal information during the past 12 months? Was your personal information used...

TAX\_RETURN\_FRAUD

Q21a. To file a fraudulent tax return?

Yes .....01

No.....02

OBTAIN\_MEDICAL

Q21b. To get medical treatment?

Yes .....01

No.....02

APPLY\_FOR\_JOB

Q21c. To apply for a job?

Yes .....01

No.....02

FALSE\_INFO\_TO\_LAW

Q21d. To provide false information to the police to conceal their identity?

Yes .....01

No.....02

FALSE\_INFO\_TO\_GOVT

Q21e. To provide false information to some other government authority such as the Department of Motor Vehicles?

Yes .....01

No.....02

GOVT\_BENEFITS

Q21f. To apply for government benefits?

Yes .....01  
No.....02

MISUSED\_OTHER\_WAY

Q21g. In some other way not already mentioned?

Yes .....01  
No.....02

MISUSED\_OTH\_WAY\_SP

[IF YES] How else was your personal information misused?

\_\_\_\_\_

P10. For any of the incidents occurring in the last 12 months, how did someone use your personal information to do (this/these things)?

It was done online .....01  
It was done in-some other way (e.g., in-person, over the telephone, by mail, something else).....02  
Both.....03

**Can you say in your own words what this question is asking?**

**You answered “online/in-person/both”.**

**Can you tell us what happened?**

**How did you figure out that it happened “online/in-person/both”?**

**Can you say more about that?**

P11. How do you think your personal information was obtained to (file a fraudulent tax return/get medical treatment/apply for a job/to provide false information to the police to conceal their identity/provide false information to a government agency/apply for government benefits/misuse your personal information)?  
(MARK ALL THAT APPLY)

- I lost an item that included my personal information .. 01
- My wallet, checkbook, or purse was stolen..... 02
- My personal information recorded on paper documents was stolen from a place where it was stored or placed such as my office or trash .....03
- It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device04
- It was stolen during an online purchase/transaction..... 05
- Someone stole it during an in-person purchase/transaction, including using a skimmer or card reader ..... 06
- I responded to a scam email or clicked on a link in the email.....07
- I responded to a scam phone call ..... 08
- I responded to a scam text message or clicked on a link in the message .....09
- I responded to a social media post .....10
- My personal information was stolen from my personnel or human resources electronic records at my place of employment.....11
- My electronic records containing personal information were stolen from a company or other organization. ....12
- Obtained in another way (specify)\_\_\_\_\_ 13

**Can you say in your own words what this question is asking?**

**You answered “THEIR ANSWER 07-13”.**

**Can you tell us what happened?**

**How did you figure out that it happened “[THEIR ANSWER 07-13]”?**

**Can you say more about that?**

**HARD EDIT CHECK:** If Q20 is marked “yes” and ALL of Q21a through Q21g are marked “no”

Response to Q20 is inconsistent with responses to Q21a, Q21b, Q21c, Q21d, Q21e, Q21f, or Q21g. Either the response to Q20 is incorrect or one or more of the questions Q21a, Q21b, Q21c, Q21d, Q21e, Q21f, or Q21g should be answered '01' (Yes).

SOME\_OTHER\_FRAUD\_YEAR

Q22a. Please think about the most recent time your personal information was misused in [this way/one of these ways].

Did this most recently happen in 2025 or 2024?

2025.....01

2024.....02

SOME\_OTHER\_FRAUD\_MONTH

Q22b. And in what month?

\_\_\_\_\_ Month (01-12)

If you don’t know, please provide your best estimate.

**CHECK ITEM A:** Is “no,” “don’t know,” “refused,” or “blank” marked for Q2, Q6, Q9b, AND “no,” “don’t know,” or “refused,” marked for Q11, Q15, and Q19?

YES – Skip to Section H

NO – Skip to Check Item B

**CHECK ITEM B:** Is “no,” “don’t know,” “refused,” or “out of universe” marked for Q3, Q7, Q10a, Q12, Q16, and Q20?

YES – Skip to Section G

NO – Skip to Check Item C

If respondent has not reported any of the methods below from prior questions (P2, P4, P5, P7, P9, or P11), go to P12. Else skip to check item A.



P12. I've asked you about different ways someone may have used your personal information. This next question concerns whether someone ever obtained your personal information using any of the following methods.

(MARK ALL THAT APPLY)

It was accessed electronically from my work or home computer, cell phone, tablet, or other electronic device01

It was stolen during an online purchase/transaction ....02

Someone stole it during an in-person purchase/transaction, including using a skimmer card .....03

I responded to a scam email or clicked on a link in the email.....04

I responded to a scam phone call .....05

I responded to a scam text message or clicked on a link in the message .....06

I responded to a social media post .....07

My personal information was stolen from my personnel or human resources electronic records at my place of employment.....08

My electronic records containing personal information were stolen from a company or other organization .....09

None of the above .....10

**You answered that your personal information was accessed electronically from [THEIR ANSWER 03-07 and 09-10]**

**How did you know that it was accessed because [THEIR ANSWER 03-07 and 09-10]?**

**Can you say more about that?**

P13. Has this happened during the past 12 months, that is from [AUOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

YES .....01

NO.....02

**You said "Yes/No" to its happening in the past 12 months.**

**How do you know it was [in the past 12 months/not in the past 12 months]?**

**Can you say more about that [HOW THEY CALCULATED / ANCHORED TO KNOW PAST 12 MONTHS].**

**CHECK ITEM A:** Is “no,” “don’t know,” “refused,” or “blank” marked for Q2, Q6, Q9b, AND “no,” “don’t know,” or “refused,” marked for Q11, Q15, and Q19?  
 YES – Skip to Section H<sup>1</sup>  
 NO – Skip to Check Item B

**CHECK ITEM B:** Is “no,” “don’t know,” “refused,” or “out of universe” marked for Q3, Q7, Q10a, Q12, Q16, AND Q20?  
 YES – Skip to Section G  
 NO – Skip to Check Item C

**CHECK ITEM C:** Is only one response marked “yes” from questions Q3, Q7, Q10a, Q12, Q16, AND Q20?  
 YES – Skip to Q23  
 NO – Skip to Check Item D

**CHECK ITEM D:** Is the most recent Month/Year provided more than once in Q4a/b, Q8a/b, Q10d/e, Q14a/b, Q18a/b, and Q22a/b (e.g. if respondent answered 2025, May in both Q4a/b and Q8a/b, select “yes.”)?  
 YES – Skip to Q24  
 NO – Ask Q23

**MULTIPLE INCIDENTS<sup>1</sup>**

Q23. You said that in <autofill most recent month/year provided in Q4a/b, Q8a/b, Q10d/e, Q14a/b, Q18a/b OR Q22a/b> someone <autofill most recent type of ID theft from Q2, Q6, Q9b, Q11, Q15, OR Q19>. Was this the result of one related incident or was your personal information misused multiple times in separate unrelated incidents? An incident of identity theft occurs when your information is stolen. A stolen credit card or debit card may be used multiple times but this should be considered a single incident.

Multiple Incidents ..... 01  
 .....(Skip to Section B, Intro 1)  
 One related incident ..... 02  
 .....(Skip to Section B, Intro 2)

IF THE RESPONDENT STATES, “I DON’T KNOW,” INSTRUCT THE RESPONDENT TO SELECT WHAT THEY BELIEVE TO BE THE BEST RESPONSE.

<sup>1</sup> Sections B–I ask details about the most recent incident reported in Section A (screener questions) of the ITS. No changes are being recommended at this time for these Sections.

#### MULTIPLE\_INCIDENTS

Q24. You said that in <autofill most recent month/year provided in Q4a/b, Q8a/b, Q10d/e, Q14a/b, Q18a/b OR Q22a/b> someone <autofill most recent type of ID theft from Q2, Q6, Q9b, Q11, Q15, OR Q19>. Were these the result of one related incident or was your personal information misused multiple times in separate unrelated incidents? An incident of identity theft occurs when your information is stolen. A stolen credit card or debit card may be used multiple times but this should be considered a single incident.

Multiple Incidents ..... 01  
..... (Ask Q25)  
One related incident ..... 02  
..... (Skip to Section B, Intro 2)

IF THE RESPONDENT STATES, "I DON'T KNOW," INSTRUCT THE RESPONDENT TO SELECT WHAT THEY BELIEVE TO BE THE BEST RESPONSE.

#### MOST\_RECENT\_INCIDENT

Q25. Which of these misuses of your personal information happened during the most recent incident? (Mark all that apply, ONLY READ RESPONSE ITEMS THAT MATCH AUTOFILL "YES" RESPONSES FROM Q2, Q6, Q9B, Q11, Q15, AND Q19)

Misuse of an existing checking account and/or savings  
account ..... 01  
Misuse of an existing credit card account ..... 02  
Misuse of an existing email or social media account 03  
Misuse of other types of existing accounts ..... 04  
Misuse of personal information to open a NEW account  
..... 05  
Misuse of personal information for other fraudulent  
purpose ..... 06

Skip to Section B, Intro 1
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## Race and Ethnicity

THREE OPTIONS: ONE OPTION WILL BE TESTED IN EACH COGNITIVE INTERVIEW. RESPONDENTS WILL BE RANDOMLY ASSIGNED TO ONE OF THE THREE OPTIONS.

Next I am going to ask you questions about the race and ethnicity of each person who lives in your household. I will ask about each person, starting with you. You do not have to use the names of the person, you can use nicknames, initials or just refer to each individual as ‘person 1’, ‘person 2’, etc.

First, how many people live in your household, including any babies or small children?

Number \_\_\_\_\_

**Before we start, can you tell us what you think of when you hear “race and ethnicity”?**

**Just tell us whatever jumps into your head.**

### Option 1

R1. What is your race and/or ethnicity? *You may answer yes to one or more of these categories.*

- ☐ White?
- ☐ Hispanic or Latino?
- ☐ Black or African American?
- ☐ Asian?
- ☐ American Indian or Alaska Native?
- ☐ Middle Eastern or North African?
- ☐ Native Hawaiian or Pacific Islander?

The next question(s) collect(s) detailed information for each race and/or ethnicity you selected.

If White ask:

R1aa. You said that you are White. Which of these describe your background? Please tell me all that apply.

English .....01  
German.....02  
Irish .....03  
Italian .....04  
Polish.....05  
Scottish.....06  
Something else .....07  
Specify \_\_\_\_\_

If Hispanic or Latino ask:

R1ba. You said that you were Hispanic or Latino. Which of these describe your background? Please tell me all that apply.

Mexican.....01  
Puerto Rican.....02  
Salvadoran.....03  
Cuban .....04  
Dominican.....05  
Guatemalan .....06  
Something else .....07  
Specify \_\_\_\_\_

If Black or African American ask:

R1ca. You said that you are Black or African American. Which of these describe your background? Please tell all that apply.

African American.....01  
Jamaican.....02  
Haitian.....03  
Nigerian.....04  
Ethiopian .....05  
Somali .....06  
Something else .....07  
Specify \_\_\_\_\_

If Asian ask:

R1da. You said that you were Asian. Which of these describe your background? Please tell me all that apply.

Chinese.....01  
Asian Indian.....02  
Filipino.....03  
Vietnamese.....04  
Korean.....05  
Japanese.....06  
Something else.....07  
Specify \_\_\_\_\_

If American Indian or Alaska Native ask:

R1ea. You said that you were American Indian or Alaska Native. Are you Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government, Tlingit, or another group? Which of the following are you? Please tell me all that apply.

Specify \_\_\_\_\_

R1fa. You said that you are Middle Eastern or North African. Which of these describe your background? Please tell me all that apply.

Lebanese.....01  
Iranian.....02  
Egyptian.....03  
Syrian.....04  
Iraqi.....05  
Israeli.....06  
Something else.....07  
Specify \_\_\_\_\_

If Native Hawaiian or Pacific Islander ask:

R1ga. You said that you are Native Hawaiian or Pacific Islander. Which of these describe your background? Please tell me all that apply.

Native Hawaiian.....01  
Samoan.....02  
Chamorro.....03  
Tongan.....04  
Fijian.....05  
Marshallese.....06  
Something else.....07  
Specify \_\_\_\_\_

## **DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT**

### **OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED LISTS? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”**

**How did you arrive at your answer?**

**What did you think about that?**

**Why do you think we read all the categories?**

**POINT TO THE SETS OF DETAILED CATEGORIES FOR THE RACE CHOSEN BY RESPONDENT.**

**DEBRIEF ABOUT THE DETAILED CATEGORIES - SCROLL BACK OVER THE CATEGORIES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**What do you think of these categories? How did you use them when answering the question?**

**Do these categories represent who you feel you are? Why or why not?**

**What makes you say that?**

**Can you say more about that?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS**  
**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED REPEAT BELOW FOR EACH**  
**PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [PERSON X] in your household.**

**REPEAT QUESTIONS R1 THROUGH R1GA FOR ALL OTHER PERSONS.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF**  
**THE DETAILED LISTS? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR**  
**CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is "<Major Race>"**

**How did you arrive at your answer?**

**You said [PERSON X] is "<Detailed Race>"**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

**POINT TO THE SETS OF DETAILED CATEGORIES FOR THE RACE CHOSEN BY**  
**RESPONDENT.**

**DEBRIEF ABOUT THE DETAILED CATEGORIES - SCROLL BACK OVER THE**  
**CATEGORIES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND**  
**TO THEM.**

**What do you think of these categories? How did you use them when answering the question?**

**Do these categories represent who (SUBJECT) identifies with?**

**What makes you say that?**

**Can you say more about that?**



## Option 2:

R2. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White?  
*For example, English, German, Irish, Italian, Polish, Scottish, etc.*
- ☐ Hispanic or Latino?  
*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*
- ☐ Black or African American?  
*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*
- ☐ Asian?  
*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*
- ☐ American Indian or Alaska Native?  
*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*
- ☐ Middle Eastern or North African?  
*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*
- ☐ Native Hawaiian or Pacific Islander?  
*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

## DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT

### OBSERVE:

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF**

**THE DETAILED EXAMPLES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”  
How did you arrive at your answer?  
What about reading all of the categories to you?  
What did you think about that?  
Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES**

**- SCROLL BACK OVER THE EXAMPLES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY RESPONDENT.**

**What do you think of the examples? How did you use them when answering the question? (IF DID NOT USE EXAMPLES) Why did you not use the examples?  
Do the examples represent who you feel you are? Why or why not?  
What makes you say that?  
Can you say more about that?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS  
REPEAT BELOW FOR EACH PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [PERSON X] in your household.**

**REPEAT QUESTION R2 FOR ALL OTHER PERSONS.**

**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is “<Major Race>”**

**How did you arrive at your answer?**  
**What about reading all of the categories to you.**  
**What did you think about that?**  
**Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES - SCROLL BACK OVER THE EXAMPLES  
AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY  
RESPONDENT.**

**What do you think of the examples? How did you use them when answering the  
question? (IF DID NOT USE EXAMPLES) Why did you not use the examples?**  
**Do the examples represent who you feel you are? Why or why not?**  
**What makes you say that?**  
**Can you say more about that?**

### Option 3

Next I am going to ask you questions about the race and ethnicity of each person who lives in your household. I will ask about each person, starting with you. You do not have to use the names of the person, you can use nicknames, initials or just refer to each individual as ‘person 1’, ‘person 2’, etc.

First, how many people live in your household, including any babies or small children?

Number \_\_\_\_\_

**Before we start, can you tell us what you think of when you hear “race and ethnicity”?**

**Just tell us whatever jumps into your head.**

R3. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White.....01
- ☐ Hispanic or Latino.....02
- ☐ Black or African American.....03
- ☐ Asian .....04
- ☐ American Indian or Alaska Native .....05
- ☐ Middle Eastern or North African .....06
- ☐ Native Hawaiian or Pacific Islander .....07

### DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT

#### OBSERVE:

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

## **QUESTIONS FOR OTHER HOUSEHOLD MEMBERS**

**REPEAT BELOW FOR EACH PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [Person X] in your household.**

**REPEAT QUESTIONS R3 FOR ALL OTHER PERSONS.**

**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is "<Major Race>"**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

### **Closing and Incentive**

Those are all the questions I have for you. Is there anything we haven't discussed that you would like to mention?

**DISCUSS ANY RESPONDENT COMMENTS.**

**STOP RECORDER.**

Before we finish, I just want to make sure you're doing ok. (REFER TO DISTRESS PROTOCOL IF NEEDED).

Here is some contact information for local and national organizations that you can call if you want to talk about any feelings or emotions you experience. (GIVE RESOURCE LIST TO R)

Your gift card will be sent to you using the same email that the scheduler used. Thank you for your time.

## **Attachment 6: Cognitive Interview Protocol – Fraud**

## **Attachment 6 - Cognitive Interview Protocol - Fraud**

Thank you for participating in this interview for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about?**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this voluntary study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. Today, we are evaluating survey questions. The survey collects detailed information about certain crimes you may have experienced. The feedback from you and others will help us improve the survey.

### **What will I be asked to do?**

If you agree, you will participate in a 60-minute interview over a video call with a Westat interviewer. We ask that you take this interview in a private location where you can't be overheard. We will audio record the interview to ensure that we have a complete record as we review your responses. We will be asking you about your experience with certain crimes. As part of the interview, I will also talk to you about your thoughts on the survey questions. When the interview has concluded, we will send you the digital gift card with \$60 loaded on it.

### **How will my responses be used?**

Your responses will be combined with the responses we get from other participants. You will never be identified by name in any published or presented materials. By law, we can only use and release the information we collect for statistical and research purposes under Title 34 U.S.C. Section 10134.

### **How will my information be protected?**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

### **Do I have to take part in this study?**

Participating in the interview is completely voluntary. It is entirely up to you whether you participate in the interview. You can skip any questions you do not want to answer and you can stop the interview at any time.



**What are the possible benefits and risks?**

There are no known benefits to you for participating in this study. However, your participating is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions may make you feel upset or uncomfortable. At the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

**What if I have questions?**

If you have questions about the study, contact David Cantor at 301-294-2080 or davidcantor@westat.com. If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

**Documentation of Decision**

Do you have any questions for me about the study or anything that we have just talked about?

Please let me know which best matches your decision:

- ☐ I agree to do the interview, and it is OK to make a digital audio recording of it.
- ☐ I do not want to do the study.

Today, we will be asking you survey questions and asking for your answers. We will then ask you what the question means to you and what your answer means. We will also ask you questions about specific parts of the question. There are no right or wrong answers. We are interested in everything you have to say. The information that you give us will help us improve the survey. So that you can speak freely about your experiences, I would recommend that you find a private area to participate in our interview today. At the end of the interview, we will email you a list of national organizations that you can call if you want to talk about any feelings or emotions you experience during the interview.

The next questions are about experiences in which someone convinced you to pay, invest, or donate money, by tricking or lying to you, hiding information, or promising you something that you never received. We will not ask you any specific account information. And we ask that you not share specific names of people so that we can reduce the amount of personally identifiable information we receive.

**S1. In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], did you pay money to receive a prize, grant, inheritance, lottery winning, or sum of money that you were told was yours?**

*This can include:*

- *Money*
- *Trips*
- *Jewelry*
- *Televisions*
- *Electronics*
- *Other prizes*

YES .....01  
 NO .....02 (Skip to S2)

**S1B1. Which ONE of the following BEST DESCRIBES the money or prize you were supposed to receive? Was it...**

Winnings from a lottery? .....01  
 Winnings from a sweepstakes, raffle, or promotion? ..02  
 An unclaimed inheritance? .....03  
 A grant or loan from the government?.....04  
 A tax refund?.....05  
 Or something else?.....06

**S1B1o.How would you best describe the money or prize you were supposed to receive?**

\_\_\_\_\_

**P1. How did you first find out about the money or prize?**

Someone told me on a phone call .....	01
A text message .....	02
Chat application, such as WhatsApp, Telegram or Signal .....	03
The TV, radio or a newspaper.....	04
Social media.....	05
Website .....	06
Someone told me in-person .....	07
From an email I received .....	08
From material I received in the mail or delivery to my home or business.....	09
Some other way (Specify: _____).....	10

**Could you elaborate on your answer?**

**Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**

**Is there anything that we are missing? What is that?**

**What does ‘Chat application’ mean to you? Can you give a few examples? Does this differ from just text messages?**

**When answering this question, what does ‘Social Media’ mean to you?**

**Could you give some examples?**

**How does Social Media differ from “Website?”**

**OBSERVE/NOTE: Does Venmo, PayPal, Zelle come up?**

**S1B31.Did you provide the money using cryptocurrency?**

YES .....	01
NO.....	02

**Many people are not familiar with cryptocurrency.**

**What does this mean to you?**

**What about NFTs? Do you know what these are? How do they relate to cryptocurrencies?**

**S2. [Not including the time(s) you already reported] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], did you pay money to settle or pay off taxes or a debt, but you found out you were being tricked or lied to and the debt was not real or not yours?**

YES .....01  
NO .....02 (Skip to S3)

**S2B1. Which ONE of the following BEST DESCRIBES the type of debt you were told you owed? Was it debt due to...**

Unpaid taxes? .....01  
An unpaid loan? .....02  
An unpaid fine or ticket? .....03  
Credit card charges? .....04  
Health care or medical care services? .....05  
Or something else? .....06 (Ask S2B1o)

**S2B1o. How would you describe the type of debt you were told you owed?**

\_\_\_\_\_

**P2. How did you first find out about the debt you were told you owed?**

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper .....04  
Social media .....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08  
From material I received in the mail or delivery to  
my home or business .....09  
Some other way (Specify: \_\_\_\_\_) .....10

**Could you elaborate on your answer? Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**

**Is there anything that we are missing?**

**ASK IF HAS NOT ALREADY BEEN ASKED**  
**What does 'Social Media' mean to you?**

Could you give some examples?  
What does 'Chat application' mean to you?

**ASK IF HAS NOT ALREADY BEEN ASKED**  
When answering this question, what did 'Social Media' mean to you?  
Give a few examples?

**ASK IF HAS NOT ALREADY BEEN ASKED**  
How does 'Social Media' differ from "Website?"

**S2B21. Did you provide the money using cryptocurrency?**

YES .....01  
NO.....02

**ASK IF HAS NOT ALREADY BEEN ASKED**  
Many people are not familiar with cryptocurrency.  
What does this mean to you?

**S3. [Not including the time(s) you already reported] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you donated money to a charity or a charitable cause that later turned out to be fake or that you later suspected was fake? Do not include money given to panhandlers on the street.**

YES .....01  
NO.....02 (Skip to S4)

**S3B1. Was the donation supposed to be going to an organization?**

Yes .....01  
No.....02  
Don't Know .....03

**S3B2. Did you make this donation through a crowdfunding website like GoFundMe or Kickstarter?**

**[IF FURTHER CLARIFICATION IS NEEDED, READ:] Crowdfunding is the practice of collecting online contributions from a large number of people to fund a project or cause.**

Yes .....01  
No.....02  
Don't Know .....03

**S3B21.Did you make the donation through cryptocurrency?**

Yes .....01  
No.....02  
Don't Know .....03

**ASK IF HAS NOT ALREADY BEEN ASKED**

**Many people are not familiar with cryptocurrency.  
What does this mean to you?**

**P3. (If S3B2=no) How did you first find out about the request to donate to a charity or charitable cause that later turned out to be fake or you suspected was fake?**

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper.....04  
Social media.....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08  
From material I received in the mail or delivery to  
my home or business.....09  
Some other way (Specify: ..... ).....10

**Could you elaborate on your answer?  
Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**

**Is there anything that we are missing?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**What does ‘Social Media’ mean to you?**

**Could you give some examples?**

**What does ‘Chat application’ mean to you?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**When answering this question, what did ‘Social Media’ mean to you? Give a few examples.**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**How does Social Media differ from “Website?”**

**S3B31. Did you provide the money using cryptocurrency?**

YES .....01

NO.....02

**ASK IF HAS NOT ALREADY BEEN ASKED**

**Many people are not familiar with cryptocurrency.**

**What does this mean to you?**

**S4. [Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you paid money to get a job or get into a business opportunity but were tricked or lied to about how the money would be used or what you would receive in return?**

Yes .....01

No.....02 (Skip to S5)

**S4B1. Did the money you lost go to someone who...**

**Was supposed to be helping you start or grow your own business?**

Yes .....01

No.....02

**S4B2. (Did the money you lost go to someone who...)**

**Promised to help you make money while you worked from home?**

Yes .....01

No.....02

**S4B3. (Did the money you lost go to someone who...)**

**Promised to help you get a government job?**

Yes .....01  
No.....02

**S4B4. How much money, altogether, did you give to this person or company?**

*Round to the nearest dollar.*

*If respondent is unsure, ask for an estimate.*

\$ \_\_\_\_\_

**S4B41.Did you provide the money using cryptocurrency?**

Yes .....01  
No.....02

**ASK IF HAS NOT ALREADY BEEN ASKED**

**Many people are not familiar with cryptocurrency.**

**What does this mean to you?**

**P4. How did you first find out about giving money (S4B1=yes; to help start or grow a business/ S4B2=yes; to help make money while you worked from home/S4B3=yes; to get a government job)?**

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper.....04  
Social media.....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08  
From material I received in the mail or delivery to  
my home or business.....09  
Some other way (Specify: \_\_\_\_\_).....10

**Could you elaborate on your answer?**

**Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**



**Is there anything that we are missing?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**What does ‘Social Media’ mean to you? Could you give some examples?**

**What does ‘Chat application’ mean to you?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**When answering this question, what did ‘Social Media’ mean to you? Give a few examples**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**How does Social Media differ from “Website?”**

**S5. [Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you invested money with a person or company that tricked you or lied to you about what you would receive, such as promising a guaranteed return on your investment or that you would not lose any money?**

Yes .....01

No.....02 (Skip to S6)

**S5B1. Which ONE of the following BEST DESCRIBES the type of investment you thought you were making? Were you investing in...**

A low valued stock, also called a ‘penny stock’? .....01

Shares of a company prior to the company going public?.....02

Real estate or a real estate investment trust? .....03

A company that explores for new oil or gas? .....04

An alternative energy company? .....05

A government or corporate bond or promissory note? .....06

A foreign currency? .....07

Precious metals?.....08

Cryptocurrency .....09

Other products that could be traded? .....10

Or something else?.....11 (Ask S5B1o)

**S5B1o.What were you investing in?**

\_\_\_\_\_

**What about NFTs? Do you know what these are? Would you consider them a type of investment? How do they relate to cryptocurrencies?**

**P5. How did you first find out about investing with the person or company?**

Someone told me on a phone call .....	01
A text message .....	02
Chat application, such as WhatsApp, Telegram or Signal .....	03
The TV, radio or a newspaper.....	04
Social media.....	05
Website .....	06
Someone told me in-person .....	07
From an email I received .....	08
From material I received in the mail or delivery to my home or business.....	09
Some other way (Specify: _____).....	10

**Could you elaborate on your answer? Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**

**Is there anything that we are missing?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**What does ‘Social Media’ mean to you? Could you give some examples?**

**What does ‘Chat application’ mean to you?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**When answering this question, what did ‘Social Media’ mean to you? Give a few examples**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**How does Social Media differ from “Website?”**

**S5B21. Did you provide the money using cryptocurrency?**

YES .....	01
NO .....	02

**ASK IF HAS NOT ALREADY BEEN ASKED**

**Many people are not familiar with cryptocurrency.  
What does this mean to you?**

**S6. [Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you paid for any products or services that you NEVER received or that turned out to be a SCAM?**

Yes .....01  
No.....02 (Skip to S7)

**S6B2. Would you say you were trying to purchase a PRODUCT or a SERVICE?**

Product .....01  
Service.....02  
Don't Know .....03

**P6. How did you first find out about purchasing the product or service?**

Someone told me on a phone call .....01  
A text message .....02  
Chat application, such as WhatsApp, Telegram or  
Signal .....03  
The TV, radio or a newspaper.....04  
Social media.....05  
Website .....06  
Someone told me in-person .....07  
From an email I received .....08  
From material I received in the mail or delivery to  
my home or business.....09  
Some other way (Specify: \_\_\_\_\_).....10

**Could you elaborate on your answer?  
Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**

**Is there anything that we are missing?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**What does 'Social Media' mean to you?**

**Could you give some examples?**

**What does 'Chat application' mean to you?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**When answering this question, what did 'Social Media' mean to you?**

**Give a few examples**

**ASK IF HAS NOT ALREADY BEEN ASKED**  
**How does Social Media differ from “Website?”**

**S6B61. Did you provide the money using cryptocurrency?**

YES .....01  
NO.....02

**ASK IF HAS NOT ALREADY ASKED**  
**Many people are not familiar with cryptocurrency.**  
**What does this mean to you?**

**S7. [Not including the time(s) you already told me about] In the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], have you donated, sent, or otherwise given money to someone who PRETENDED to be or pretended to be calling on behalf of a family member, friend, caregiver, or someone interested in you romantically, but that person was not who they claimed to be?**

Yes .....01  
No.....02 (Skip to  
Race/ethnicity)

**S7B1. Was this person someone who seemed to have a romantic interest in you?**

Yes .....01 (Skip to S7B3)  
No.....02

**S7B2. Did the person pretend to be a family member?**

Yes .....01  
No.....02

**S7B3. Which ONE of the following BEST DESCRIBES how you were first contacted by this person?**

Through a chat application such as WhatsApp,  
Telegram, or Signal.....01  
Through a dating app .....02  
Through social media such as Facebook, TikTok,  
Instagram, or LinkedIn.....03  
Through a website .....04  
In an email .....05  
By a text message.....06  
By a phone call.....07

Some other way (Specify: \_\_\_\_\_).....08

**Could you elaborate on your answer?**  
**Provide more details on how you first found out.**

**Here are the categories I just read to you (Hand the showcard to R). How did these categories fit when you were selecting an answer?**

**Is there anything that we are missing?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**What does ‘Social Media’ mean to you?**

**Could you give some examples?**

**What does ‘Chat application’ mean to you?**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**When answering this question, what did ‘Social Media’ mean to you? Give a few examples**

**ASK IF HAS NOT ALREADY BEEN ASKED**

**How does Social Media differ from “Website?”**

**P7. Did you first learn about this from a mutual friend or someone claiming to be a mutual friend?**

YES .....01

NO.....02

**Could you elaborate on your answer?**  
**Provide more details on how you first found out.**

**S7B41. Did you provide the money using cryptocurrency?**

YES .....01

NO.....02

**ASK IF HAS NOT ALREADY BEEN ASKED**

**Many people are not familiar with cryptocurrency.**  
**What does this mean to you?**

## Race and Ethnicity

THREE OPTIONS: ONE OPTION WILL BE TESTED IN EACH COGNITIVE INTERVIEW. RESPONDENTS WILL BE RANDOMLY ASSIGNED TO ONE OF THE THREE OPTIONS.

Next I am going to ask you questions about the race and ethnicity of each person who lives in your household. I will ask about each person, starting with you. You do not have to use the names of the person, you can use nicknames, initials or just refer to each individual as ‘person 1’, ‘person 2’, etc.

First, how many people live in your household, including any babies or small children?

Number \_\_\_\_\_

**Before we start, can you tell us what you think of when you hear “race and ethnicity”?**

**Just tell us whatever jumps into your head.**

### Option 1

R1. What is your race and/or ethnicity? *You may answer yes to one or more of these categories.*

- ☐ White?
- ☐ Hispanic or Latino?
- ☐ Black or African American?
- ☐ Asian?
- ☐ American Indian or Alaska Native?
- ☐ Middle Eastern or North African?
- ☐ Native Hawaiian or Pacific Islander?

The next question(s) collect(s) detailed information for each race and/or ethnicity you selected.

If White ask:

R1aa. You said that you are White. Which of these describe your background? Please tell me all that apply.

English .....	01
German.....	02
Irish .....	03
Italian .....	04
Polish.....	05
Scottish.....	06
Something else .....	07
Specify	

---

If Hispanic or Latino ask:

R1ba. You said that you were Hispanic or Latino. Which of these describe your background? Please tell me all that apply.

Mexican.....	01
Puerto Rican.....	02
Salvadoran.....	03
Cuban .....	04
Dominican.....	05
Guatemalan .....	06
Something else .....	07
Specify	

---

If Black or African American ask:

R1ca. You said that you are Black or African American. Which of these describe your background? Please tell all that apply.

African American.....	01
Jamaican.....	02
Haitian.....	03
Nigerian.....	04
Ethiopian .....	05
Somali .....	06
Something else .....	07
Specify	

---

If Asian ask:

R1da. You said that you were Asian. Which of these describe your background? Please tell me all that apply.

Chinese.....	01
Asian Indian .....	02
Filipino.....	03
Vietnamese.....	04
Korean.....	05
Japanese .....	06
Something else .....	07
Specify	

---

If American Indian or Alaska Native ask:

R1ea. You said that you were American Indian or Alaska Native. Are you Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government, Tlingit, or another group? Which of the following are you? Please tell me all that apply.

Specify

---

R1fa. You said that you are Middle Eastern or North African. Which of these describe your background? Please tell me all that apply.

Lebanese .....	01
Iranian .....	02
Egyptian .....	03
Syrian .....	04
Iraqi .....	05
Israeli.....	06
Something else .....	07
Specify	

---

If Native Hawaiian or Pacific Islander ask:

R1ga. You said that you are Native Hawaiian or Pacific Islander. Which of these describe your background? Please tell me all that apply.

Native Hawaiian.....	01
Samoa.....	02
Chamorro .....	03
Tongan .....	04
Fijian .....	05
Marshallese .....	06



Something else .....07  
Specify

---

## **DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT**

### **OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED LISTS? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”**

**How did you arrive at your answer?**

**What did you think about that?**

**Why do you think we read all the categories?**

**POINT TO THE SETS OF DETAILED CATEGORIES FOR THE RACE CHOSEN BY RESPONDENT.**

**DEBRIEF ABOUT THE DETAILED CATEGORIES - SCROLL BACK OVER THE CATEGORIES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**What do you think of these categories? How did you use them when answering the question?**

**Do these categories represent who you feel you are? Why or why not?**

**What makes you say that?**

**Can you say more about that?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS  
CONDUCT DEBRIEF WHEN QUESTIONS FINISHED REPEAT BELOW FOR EACH  
PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [PERSON X] in your household.**

**REPEAT QUESTIONS R1 THROUGH R1GA FOR ALL OTHER PERSONS.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF  
THE DETAILED LISTS? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR  
CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is "<Major Race>"**

**How did you arrive at your answer?**

**You said [PERSON X] is "<Detailed Race>"**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

**POINT TO THE SETS OF DETAILED CATEGORIES FOR THE RACE CHOSEN BY  
RESPONDENT.**

**DEBRIEF ABOUT THE DETAILED CATEGORIES - SCROLL BACK OVER THE  
CATEGORIES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND  
TO THEM.**

**What do you think of these categories? How did you use them when answering the  
question?**

**Do these categories represent who (SUBJECT) identifies with?**

**What makes you say that?**

**Can you say more about that?**

## Option 2:

R2. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White?  
*For example, English, German, Irish, Italian, Polish, Scottish, etc.*
- ☐ Hispanic or Latino?  
*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*
- ☐ Black or African American?  
*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*
- ☐ Asian?  
*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*
- ☐ American Indian or Alaska Native?  
*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*
- ☐ Middle Eastern or North African?  
*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*
- ☐ Native Hawaiian or Pacific Islander?  
*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

## DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT

### OBSERVE:

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED EXAMPLES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”  
How did you arrive at your answer?  
What about reading all of the categories to you?  
What did you think about that?  
Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES - SCROLL BACK OVER THE EXAMPLES AND  
READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY  
RESPONDENT.**

**What do you think of the examples? How did you use them when answering the question?  
(IF DID NOT USE EXAMPLES) Why did you not use the examples?**

**Do the examples represent who you feel you are? Why or why not?**

**What makes you say that?**

**Can you say more about that?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS  
REPEAT BELOW FOR EACH PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [PERSON X] in your household.**

**REPEAT QUESTION R2 FOR ALL OTHER PERSONS.**

**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS  
OF OR PARTS OF THE DETAILED EXAMPLES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE  
QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR  
CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is “<Major Race>”**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES - SCROLL BACK OVER THE EXAMPLES  
AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY  
RESPONDENT.**

**What do you think of the examples? How did you use them when answering the  
question? (IF DID NOT USE EXAMPLES) Why did you not use the examples?**

**Do the examples represent who you feel you are? Why or why not?**

**What makes you say that?**

**Can you say more about that?**

### Option 3

Next I am going to ask you questions about the race and ethnicity of each person who lives in your household. I will ask about each person, starting with you. You do not have to use the names of the person, you can use nicknames, initials or just refer to each individual as ‘person 1’, ‘person 2’, etc.

First, how many people live in your household, including any babies or small children?

Number \_\_\_\_\_

**Before we start, can you tell us what you think of when you hear “race and ethnicity”?**

**Just tell us whatever jumps into your head.**

R3. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White.....01
- ☐ Hispanic or Latino.....02
- ☐ Black or African American.....03
- ☐ Asian .....04
- ☐ American Indian or Alaska Native .....05
- ☐ Middle Eastern or North African.....06
- ☐ Native Hawaiian or Pacific Islander .....07

### DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**  
**Why do you think we read all the categories?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS**

**REPEAT BELOW FOR EACH PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [Person X] in your household.**

**REPEAT QUESTIONS R3 FOR ALL OTHER PERSONS.**

**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is "<Major Race>"**  
**How did you arrive at your answer?**  
**What about reading all of the categories to you.**  
**What did you think about that?**  
**Why do you think we read all the categories?**



### **Closing and Incentive**

Those are all the questions I have for you. Is there anything we haven't discussed that you would like to mention?

**DISCUSS ANY RESPONDENT COMMENTS. STOP RECORDER.**

Before we finish, I just want to make sure you're doing ok. (REFER TO DISTRESS PROTOCOL IF NEEDED).

Here is some contact information for local and national organizations that you can call if you want to talk about any feelings or emotions you experience. (GIVE RESOURCE LIST TO R)

Your gift card will be sent to you using the same email that the scheduler used. Thank you for your time.

## **Attachment 7: Cognitive Interview Protocol – Race and/or Ethnicity**

## **Attachment 7 - Cognitive Interview Protocol – Race and/or Ethnicity**

Thank you for participating in this interview for the Bureau of Justice Statistics. Before we can start, there are a few things we need to make you aware of.

### **What is the research about?**

The Bureau of Justice Statistics (BJS), located within the U.S. Department of Justice, is conducting this voluntary study. BJS has asked Westat to conduct this survey for them. Westat is a company that provides research services to the government. Today, we are evaluating survey questions. The survey collects detailed information about your demographic characteristics and the demographic characteristics of persons you may live with in your household. The feedback from you and others will help us improve the survey.

### **What will I be asked to do?**

If you agree, you will participate in a 60-minute interview over a video call with a Westat interviewer. We ask that you take this interview in a private location where you can't be overheard. We will audio record the interview to ensure that we have a complete record as we review your responses. We will be asking you about your demographic characteristics. As part of the interview, I will also talk to you about your thoughts on the survey questions. When the interview has concluded, we will send you the digital gift card with \$60 loaded on it.

### **How will my responses be used?**

Your responses will be combined with the responses we get from other participants. You will never be identified by name in any published or presented materials. By law, we can only use and release the information we collect for statistical and research purposes under Title 34 U.S.C. Section 10134.

### **How will my information be protected?**

BJS is authorized to conduct this work under Title 34 U.S.C. § 10132. By law, BJS and Westat will only use the information collected during these interviews for statistical and research purposes pursuant to 34 U.S.C. § 10134. All personally identifiable information collected under BJS's authority is protected under the confidentiality provisions of 34 U.S.C. § 10231. The law protects your answers from outside requests by any government agency, private organization or individual.

Your name will not be linked to any of your responses, though we may include quotes you provide in our reports. Your responses will be combined with the responses we get from other participants. You will not be identified by name in any published or presented materials.

### **Do I have to take part in this study?**

Participating in the interview is completely voluntary. It is entirely up to you whether you participate in the interview. You can skip any questions you do not want to answer and you can stop the interview at any time.

**What are the possible benefits and risks?**

There are no known benefits to you for participating in this study. However, your participating is vital to making this study successful and will be helping BJS improve the quality of the data collected.

Some of the questions may make you feel upset or uncomfortable. At the end of the survey, you will receive telephone numbers for organizations that you can contact to get help.

**What if I have questions?**

If you have questions about the study, contact David Cantor at 301-294-2080 or davidcantor@westat.com. If you have questions about your rights and welfare as a research participant, please call the Westat Human Subjects Protections office at 1-888-920-7631. Please leave a message with your first name, the name of the research study that you are calling about (the National Crime Victimization Survey), and a phone number beginning with the area code. Someone will return your call as soon as possible.

**Documentation of Decision**

Do you have any questions for me about the study or anything that we have just talked about?

Please let me know which best matches your decision:

- ☐ I agree to do the interview, and it is OK to make a digital audio recording of it.
- ☐ I do not want to do the study.

Today, we will be asking you survey questions and asking for your answers. We will then ask you what the question means to you and what your answer means. We will also ask you questions about specific parts of the question. There are no right or wrong answers. We are interested in everything you have to say. The information that you give us will help us improve the survey. So that you can speak freely about your experiences, I would recommend that you find a private area to participate in our interview today. At the end of the interview, we will email you a list of national organizations that you can call if you want to talk about any feelings or emotions you experience during the interview.

### **Race and Ethnicity of Respondent and Household Members**

THREE OPTIONS: ONE OPTION WILL BE TESTED IN EACH COGNITIVE INTERVIEW. RESPONDENTS WILL BE RANDOMLY ASSIGNED TO ONE OF THE THREE OPTIONS.

Next I am going to ask you questions about the race and ethnicity of each person who lives in your household. I will ask about each person, starting with you. You do not have to use the names of the person, you can use nicknames, initials or just refer to each individual as ‘person 1’, ‘person 2’, etc.

First, how many people live in your household, including any babies or small children?

Number \_\_\_\_\_

**Before we start, can you tell us what you think of when you hear “race and ethnicity”?**

**Just tell us whatever jumps into your head.**

#### **Option 1**

R1. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White?
- ☐ Hispanic or Latino?
- ☐ Black or African American?
- ☐ Asian?
- ☐ American Indian or Alaska Native?
- ☐ Middle Eastern or North African?
- ☐ Native Hawaiian or Pacific Islander?

The next question(s) collect(s) detailed information for each race and/or ethnicity you selected.

If White ask:

R1aa. You said that you are White. Which of these describe your background? Please tell me all that apply.

English .....	01
German.....	02
Irish .....	03
Italian .....	04
Polish.....	05
Scottish.....	06
Something else .....	07
Specify	

---

If Hispanic or Latino ask:

R1ba. You said that you were Hispanic or Latino. Which of these describe your background? Please tell me all that apply.

Mexican.....	01
Puerto Rican.....	02
Salvadoran.....	03
Cuban .....	04
Dominican.....	05
Guatemalan .....	06
Something else .....	07
Specify	

---

If Black or African American ask:

R1ca. You said that you are Black or African American. Which of these describe your background? Please tell all that apply.

African American.....	01
Jamaican.....	02
Haitian.....	03
Nigerian.....	04
Ethiopian .....	05
Somali .....	06
Something else .....	07
Specify	

---

If Asian ask:

R1da. You said that you were Asian. Which of these describe your background? Please tell me all that apply.

Chinese.....	01
Asian Indian .....	02
Filipino.....	03
Vietnamese.....	04
Korean.....	05
Japanese .....	06
Something else .....	07
Specify	

---

If American Indian or Alaska Native ask:

R1ea. You said that you were American Indian or Alaska Native. Are you Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government, Tlingit, or another group? Which of the following are you? Please tell me all that apply.

Specify

---

R1fa. You said that you are Middle Eastern or North African. Which of these describe your background? Please tell me all that apply.

Lebanese .....	01
Iranian .....	02
Egyptian.....	03
Syrian .....	04
Iraqi .....	05
Israeli.....	06
Something else .....	07
Specify	

---

If Native Hawaiian or Pacific Islander ask:

R1ga. You said that you are Native Hawaiian or Pacific Islander. Which of these describe your background? Please tell me all that apply.

Native Hawaiian.....	01
Samoa.....	02
Chamorro .....	03
Tongan .....	04
Fijian .....	05
Marshallese .....	06
Something else .....	07
Specify	

---

## **DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT**

### **OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED LISTS? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”**

**How did you arrive at your answer?**

**What did you think about that?**

**Why do you think we read all the categories?**

**POINT TO THE SETS OF DETAILED CATEGORIES FOR THE RACE CHOSEN BY RESPONDENT.**

**DEBRIEF ABOUT THE DETAILED CATEGORIES - SCROLL BACK OVER THE CATEGORIES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**What do you think of these categories? How did you use them when answering the question?**



**Do these categories represent who you feel you are? Why or why not?**

**What makes you say that?**

**Can you say more about that?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS  
CONDUCT DEBRIEF WHEN QUESTIONS FINISHED REPEAT BELOW FOR EACH  
PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [PERSON X] in your household.**

**REPEAT QUESTIONS R1 THROUGH R1GA FOR ALL OTHER PERSONS.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF  
THE DETAILED LISTS? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR  
CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is "<Major Race>"**

**How did you arrive at your answer?**

**You said [PERSON X] is "<Detailed Race>"**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

**POINT TO THE SETS OF DETAILED CATEGORIES FOR THE RACE CHOSEN BY  
RESPONDENT.**

**DEBRIEF ABOUT THE DETAILED CATEGORIES - SCROLL BACK OVER THE  
CATEGORIES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND  
TO THEM.**

**What do you think of these categories? How did you use them when answering the question?**

**Do these categories represent who (SUBJECT) identifies with?**

**What makes you say that?**

**Can you say more about that?**

## Option 2:

R2. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White?  
*For example, English, German, Irish, Italian, Polish, Scottish, etc.*
- ☐ Hispanic or Latino?  
*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*
- ☐ Black or African American?  
*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*
- ☐ Asian?  
*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*
- ☐ American Indian or Alaska Native?  
*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*
- ☐ Middle Eastern or North African?  
*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*
- ☐ Native Hawaiian or Pacific Islander?  
*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

## DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT

### OBSERVE:

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED EXAMPLES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”  
How did you arrive at your answer?  
What about reading all of the categories to you?  
What did you think about that?  
Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES - SCROLL BACK OVER THE EXAMPLES AND  
READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY  
RESPONDENT.**

**What do you think of the examples? How did you use them when answering the question?  
(IF DID NOT USE EXAMPLES) Why did you not use the examples?  
Do the examples represent who you feel you are? Why or why not?  
What makes you say that?  
Can you say more about that?**

**QUESTIONS FOR OTHER HOUSEHOLD MEMBERS  
REPEAT BELOW FOR EACH PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [PERSON X] in your household.**

**REPEAT QUESTION R2 FOR ALL OTHER PERSONS.**

**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS  
OF**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE  
QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR  
CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is “<Major Race>”**

**How did you arrive at your answer?**  
**What about reading all of the categories to you.**  
**What did you think about that?**  
**Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES - SCROLL BACK OVER THE EXAMPLES  
AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY  
RESPONDENT.**

**What do you think of the examples? How did you use them when answering the  
question? (IF DID NOT USE EXAMPLES) Why did you not use the examples?**  
**Do the examples represent who you feel you are? Why or why not?**  
**What makes you say that?**  
**Can you say more about that?**

### Option 3

**Before we start, can you tell us what you think of when you hear “race and ethnicity”?**

**Just tell us whatever jumps into your head.**

R3. What is your race and/or ethnicity? You may answer yes to one or more of these categories.

- ☐ White.....01
- ☐ Hispanic or Latino.....02
- ☐ Black or African American .....03
- ☐ Asian .....04
- ☐ American Indian or Alaska Native .....05
- ☐ Middle Eastern or North African .....06
- ☐ Native Hawaiian or Pacific Islander .....07

#### **DEBRIEF FOR RACE/ETHNICITY OF RESPONDENT**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that you are “<Major Race>”**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

## **QUESTIONS FOR OTHER HOUSEHOLD MEMBERS**

**REPEAT BELOW FOR EACH PERSON IN THE HOUSEHOLD.**

**OK, now let's turn to [Person X] in your household.**

**REPEAT QUESTIONS R3 FOR ALL OTHER PERSONS.**

**CONDUCT DEBRIEF WHEN QUESTIONS FINISHED.**

**OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said that [PERSON X] is "<Major Race>"**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

## Race and Ethnicity of Offender

When you completed the web survey you indicated that you had been attacked with a weapon or by physical force in the last five years. The next questions are about the person that attacked you. We ask that you not share specific names of people so that we can reduce the amount of personally identifiable information we receive.

### Option 1

R1. What was the race and/or ethnicity of the offender? *You may answer yes to one or more of these categories.*

- ☐ White?
- ☐ Hispanic or Latino?
- ☐ Black or African American?
- ☐ Asian?
- ☐ American Indian or Alaska Native?
- ☐ Middle Eastern or North African?
- ☐ Native Hawaiian or Pacific Islander?

The next question(s) collect(s) detailed information for each race and/or ethnicity of the offender.



If White ask:

R1aa. You said the offender was White. Which of these describe their background? Please tell me all that apply.

English .....	01
German.....	02
Irish .....	03
Italian .....	04
Polish.....	05
Scottish.....	06
Something else .....	07
Specify	

---

If Hispanic or Latino ask:

R1ba. You said the offender was Hispanic or Latino. Which of these describe their background? Please tell me all that apply.

Mexican.....	01
Puerto Rican.....	02
Salvadoran.....	03
Cuban .....	04
Dominican.....	05
Guatemalan .....	06
Something else .....	07
Specify	

---

If Black or African American ask:

R1ca. You said the offender was Black or African American. Which of these describe their background? Please tell all that apply.

African American.....	01
Jamaican.....	02
Haitian.....	03
Nigerian.....	04
Ethiopian .....	05
Somali .....	06
Something else .....	07
Specify	

---

If Asian ask:

R1da. You said the offender was Asian. Which of these describe their background? Please tell me all that apply.

Chinese.....	01
Asian Indian .....	02
Filipino.....	03
Vietnamese.....	04
Korean.....	05
Japanese .....	06
Something else .....	07
Specify	

---

If American Indian or Alaska Native ask:

R1ea. You said the offender was American Indian or Alaska Native. Are they Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government, Tlingit, or another group? Which of the following are they? Please tell me all that apply.

Specify

---

R1fa. You said the offender was Middle Eastern or North African. Which of these describe their background? Please tell me all that apply.

Lebanese .....	01
Iranian .....	02
Egyptian.....	03
Syrian .....	04
Iraqi.....	05
Israeli.....	06
Something else .....	07
Specify	

---

If Native Hawaiian or Pacific Islander ask:

R1ga. You said the offender was Native Hawaiian or Pacific Islander. Which of these describe their background? Please tell me all that apply.

Native Hawaiian.....	01
Samoa.....	02
Chamorro .....	03
Tongan .....	04
Fijian .....	05
Marshallese .....	06
Something else .....	07
Specify	

---

## **DEBRIEF FOR RACE/ETHNICITY OF THE OFFENDER**

### **OBSERVE:**

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED LISTS?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**DID THE RESPONDENT HAVE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**SHOW SIGNS OF ANNOYANCE?**

**You said the offender was “<Major Race>”**

**How did you arrive at your answer?**

**You said the offender was “<Detailed Race >”**

**How did you arrive at that answer?**

## Option 2:

R2. What was the race and/or ethnicity of the offender? You may answer yes to one or more of these categories.

- ☐ White?  
*For example, English, German, Irish, Italian, Polish, Scottish, etc.*
- ☐ Hispanic or Latino?  
*For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.*
- ☐ Black or African American?  
*For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.*
- ☐ Asian?  
*For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.*
- ☐ American Indian or Alaska Native?  
*For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.*
- ☐ Middle Eastern or North African?  
*For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.*
- ☐ Native Hawaiian or Pacific Islander?  
*For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.*

## DEBRIEF FOR RACE/ETHNICITY OF OFFENDER

### OBSERVE:

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES OR PARTS OF THE DETAILED EXAMPLES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said the offender was “<Major Race>”**

**How did you arrive at your answer?**  
**What about reading all of the categories to you?**  
**What did you think about that?**  
**Why do you think we read all the categories?**

**DEBRIEF ABOUT THE EXAMPLES - SCROLL BACK OVER THE EXAMPLES AND READ A FEW ALOUD. GET THE RESPONDENT TO ATTEND TO THEM.**

**POINT TO THE SETS OF EXAMPLES FOR THE CATEGORY CHOSEN BY RESPONDENT.**

**What do you think of the examples? How did you use them when answering the question?**  
**(IF DID NOT USE EXAMPLES) Why did you not use the examples?**  
**Do the examples represent who you feel you are? Why or why not?**  
**What makes you say that?**  
**Can you say more about that?**

### Option 3

R3. What was the race and/or ethnicity of the offender? You may answer yes to one or more of these categories.

- ☐ White.....01
- ☐ Hispanic or Latino.....02
- ☐ Black or African American.....03
- ☐ Asian .....04
- ☐ American Indian or Alaska Native .....05
- ☐ Middle Eastern or North African .....06
- ☐ Native Hawaiian or Pacific Islander .....07

#### DEBRIEF FOR RACE/ETHNICITY OF OFFENDER

##### OBSERVE:

**DID THEY INTERRUPT WHEN READING MAJOR CATEGORIES? IF SO, FOR WHICH PERSON?**

**DID RESPONDENTS HAVE THE KNOWLEDGE TO ANSWER THE QUESTIONS?**

**WHAT WAS THE OVERALL REACTION WHEN READING THE MAJOR CATEGORIES?**

**DID THEY OBJECT TO READING THEM ALL?**

**SHOW SIGNS OF ANNOYANCE?**

**You said the offender was “<Major Race>”**

**How did you arrive at your answer?**

**What about reading all of the categories to you.**

**What did you think about that?**

**Why do you think we read all the categories?**

## **Closing and Incentive**

Those are all the questions I have for you. Is there anything we haven't discussed that you would like to mention?

**DISCUSS ANY RESPONDENT COMMENTS. STOP RECORDER.**

Before we finish, I just want to make sure you're doing ok. (REFER TO DISTRESS PROTOCOL IF NEEDED).

Here is some contact information for local and national organizations that you can call if you want to talk about any feelings or emotions you experience. (GIVE RESOURCE LIST TO R)

Your gift card will be sent to you using the same email that the scheduler used. Thank you for your time.

## **Attachment 8: Westat IRB Approval**



# MEMO

**Date:** April 24, 2025

**To:** Pamela Giambo, Project Director  
David Cantor, Principal Investigator

**From:** Sharon Zack, IRB Co-Chair *Sharon Zack*

**Subject:** **Full Approval of NATL VICTIM STAT SUPT PRG (NVSSP), Project Number 6914  
Amendment ID: 4457  
FWA 00005551**

On Tuesday, April 8, 2025, NATL VICTIM STAT SUPT PRG (NVSSP), Project Number 6914, was presented to the full Board virtually. Pursuant to 28 CFR 46, the IRB reviews all studies involving research on human subjects. The Bureau of Justice Statistics funds this project.

Previous IRB approval included support for sample design and reviewing data from another project.

This request includes testing new content for the National Crime Victimization Survey. Content will involve measuring cybercrime; specifically stalking, identity theft, and fraud. This test includes web surveys with web panel participants and cognitive interviews with respondents from the web survey. In addition to testing new cybercrime questions, Westat will test revisions to the race/ethnicity questions.

**Action Requested:** Review of the amendment request, project summary, protocols, informed consent forms, resources, recruitment and help desk materials, and a distress protocol and training.

**Action Taken:** Pursuant to (28 CFR 46) 45 CFR pt. 46 and the information provided, the Westat IRB determined that this research met criteria for classification as minimal risk and assigned it a Conditional Approval.

On Thursday, April 24, 2025, responses to conditions were reviewed and accepted under expedited authority (Per 28 CFR 46). Per 28 CFR 117c [45 CFR 46 117c], a waiver of documentation of informed consent is also approved as the research is no more than minimal risk and involves no procedures for which written consent is normally required outside of the research context.

As the Project Director you are also responsible for the following:

- Acknowledging that this project's initial approval expires on April 24, 2026.
- Submitting this study for a continuing review before April 1, 2026.
- Acknowledging that IRB approval is required before any new or modified research activities are conducted or when there is problem involving risks to human subjects.
- Upon learning of an incident, you must contact the IRB Office within 24 hours via telephone (301-610-8828) or email ([IRB@westat.com](mailto:IRB@westat.com)).

cc: Institutional Review Board  
Nathan Lowe