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Comments Received:

1660-0130

Working with FEMA in the past, was relatively easy to work with during one hurricane disaster. A lot of documentation required and some individuals had no means of providing the required specific information. Of course, providing records for proof of the need to receive assistance is mandatory and essential for the organization to provide services to the community. By generic clearance, following the Regulations.gov and the Federal Register on a regular basis, following the different topics that are related to situations experienced, pain points on issues, views of unfair practices or treatment, logic and being able to back into a case scenario or previous approval to look for regulatory issues or cost justification based on the output or services provided.

Working as a problem solver or "how can we improve" a situation, having checks and balances, dual control authorizations in place with Approvals (just like if it were Wire transfer) set as a specific threshold dollar amount. This may help with policies in place or other steps of contract Approvals or renewals of existing three year contracts.

Providing feedback via both sites referenced is very new to me and self taught, as I did not know both sites existed. Frustrated with some legal issues from the past and felt it was important to voice my opinion on topics or cases that I felt pertained to my situation.

It would be helpful if Regulations.gov implemented a processing form like OMB. The more precise and brief to summarize the intention of the Agency item or request for approval, the better. I understand there may be a need for full disclosure of pertinent information, or could be broken down within the one form, you could drill into the areas where you feel you need more information to voice your opinion or concerns.

Due to current technology limitations, I have provided input via iPhone, due to my two laptops being on the brink and needing resolution prior to purchasing a third laptop. To be able to export the applicable topics of preference and also include priority of importance, would be key for myself to make time to submit the high impact items that could potentially make a difference in the upmost positive way. Some cases that I have worked on have to be read more than once to make sure that one word was not omitted and to be able to justify your comments made on the matter. I'm sure having computer access to export and prioritize, dual monitors would help tremendously.

Thirty years of experience in the workforce, having access to other team members to collaborate and share ideas or planning, round table discussions to hear brainstorming ideas of resolutions before a decision is made, analysis of agency reporting, timeframes of reporting, thresholds of the reporting needing an update or overview would be helpful to stay informed internally of potential red flags for the need of further evaluation.

There are not enough hours in the day for the input that I would like to provide on my topics of interest.