

**Norcross, Frank**

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**From:** John VanNieuwenhuyzen [johnvan@8cap.org]  
**Sent:** Thursday, February 04, 2010 3:01 PM  
**To:** Norcross, Frank  
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**Follow Up Flag:** Follow up  
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To whom it may concern, and my friend David B.

Anything that can be done to streamline reporting and eliminate changes in what is expected from month to month, quarter to quarter, etc, is very important. Stop changing the playing field! Most WX people as well as State Officials in the state of MI are in a WX Conference in Mt Pleasant for the rest of the week. Receiving this survey on a handheld does not work well. Therefore, not as much response as you hoped for, but this does NOT mean there is not a lot of concerns. In addition, our Finance Manager is at a training, just finished a State Monitoring and prepared reports to each of the 5 different Boards she reports to in the last two weeks as part of this 4-county Community Action/Workforce Development Agency, and did not have time to respond. It is probably for the best. She mentioned to me that she estimates she may have done as many reports in the last year as she did in the previous 12 years all together.

The problem?

Taking a concept to action in these areas takes time. State contracts, Hiring, Training, renting facilities, buying tools and equipment, preparing RFP's, bid processes, training contractors, DOING REPORTS!!!, Davis-Bacon(one can attribute 2-3 months to this), etc. and here we are. As of today, we have 1144 residents enrolled in our program, and are in full production at 72 jobs per month. Thus, this process will be about 18 months in full production. It is a great program, doing wonderful \$-saving work for low-income residents, in addition to all of the great GREEN activity. We have hired many and are putting more to work privately. Our supply companies are in full production. My prediction, if the new administration will simply find patience(which seems to be in short supply!), is that this program will be found to be a resounding success.

Good replies to your questions are probably above my pay grade.  
But maybe this will encourage you to keep trying>>>

John Vannieuwenhuyzen  
President  
EightCAP, Inc

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