



Department of
**PARKS, RECREATION AND
TOURISM MANAGEMENT**
Clemson® University

Date

Dear First and Last Name,

A few weeks ago, we sent you a survey asking about your experience visiting Refuge Name. On the date of this mailing, we had not yet received your completed survey. The comments of people who have responded already include a wide variety of opinions regarding National Wildlife Refuges and the facilities and services they provide. We think the results are going to be very useful to refuge managers and others. More information about the study is enclosed.

We are writing again because your opinion is important! You are one of a random sample of visitors participating in this study to improve the quality of refuges and the services provided to you and all future visitors.

Your participation in this survey is voluntary and the survey has been approved through the Office of Management and Budget (OMB Control # 0596-0236). Most visitors complete the survey in 20 minutes. You can skip any question you do not wish to answer, and you may withdraw at any time without penalty. More information about the study is enclosed.

Alternatively, you can complete the survey online using this QR code or typing this link into your computer's internet browser. When prompted on the first page of the survey, please enter your unique password listed below.

Link to the survey: XXXXX

Your Unique Password: ExternalDataReference

QR Code

If you decide to complete the survey online, *or if you have already completed the survey*, please recycle the enclosed paper survey and information sheet.

If you have any questions or comments about this study, we would be happy to talk with you. Just contact us by email at mbrownl@clemson.edu. *If you have any questions or concerns about your rights in this research study, please contact the Clemson University Office of Research Compliance (ORC) at 864-656-0636 or irb@clemson.edu.* If you have changed your mind about participating, please let us know by email so we can remove you from the mailing list.

Thank you very much for helping with this important study.

Sincerely,

Matt Brownlee, Ph.D. | Principal Investigator | Clemson University