

FAST Track 3090-0297
T-651 -QS Personal Property Management System (PPMS) Website Transactional Survey
Revised 2.0

Screen 1



0% Survey Completion

We thank you for taking the time to share your feedback in this important survey regarding your interaction with the Personal Property Management System (PPMS) Website. Your responses help us identify ways to make your experience better.

All responses are anonymous. The survey should take no longer than 3 minutes to complete.

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Paperwork Reduction Act Statement

OMB No: 3090-0297
Expires 06/30/2025

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 3 minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Lois Mandell/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

Privacy Act Statement

Authorities

The information you provide to complete the survey being conducted is collected pursuant to 5 USC § 552 (b)(1)(A)-(E), the [E-Government Act of 2002 \(44 USC § 3501\)](#) and 40 USC § 501.

Purpose

The information that you submit is used to improve GSA customer experience. The information is not directly tied to you when used for analysis.

Disclosure

You decide what information to give us. If you choose not to disclose this information, you simply need not complete the survey provided at the link. The information will be used by and disclosed to GSA personnel and/or contractors to process survey results.

GSA may collect and use privacy information voluntarily submitted pursuant to its published Privacy Act System of Records Notice [GSA/CIO-3](#).

What personal information will the survey collect:

None

Storage

All records are stored electronically in a secure database in GSA's implementation of Qualtrics, our survey management tool used to conduct this survey.

Your email address and other PII (if used) will be maintained for at least 6 years in accordance with National Archives and Records Administration (NARA) guidance. However, GSA is authorized to maintain the information for longer if it is a required business use.

[You can read more about GSA's Privacy Policy and use of browser cookies here.](#)



11% Survey Completion

1. How would you rate your overall satisfaction with the Personal Property Management System (PPMS)? (Response required)

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither dissatisfied or satisfied
- ☐ Satisfied
- ☐ Very satisfied

2. How would you rate your satisfaction with the ease of doing business with the Personal Property Management System (PPMS)? (Response required)

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither dissatisfied or satisfied
- ☐ Satisfied
- ☐ Very satisfied

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Screen 4

On Q3 if “no” is selected you get question Q3a and if “yes” is selected you get Q3b.



33% Survey Completion

3. Did the search feature(s) allow you to easily find items today?

☒ No

☐ Yes

3a. Which potential enhancement would have improved your experience? (Select all that apply)

☐ See a "More Like This" feature to find similar items

☐ Side by side description or price comparison of two to three like items

☐ Other (text)

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This question comes up if the selected response to Q3 is “no”.



33% Survey Completion

3. Did the search feature(s) allow you to easily find items today?

☐ No

☒ Yes

*3b. What could have been better? (Select all that apply) (Response required)

☐ I would like the ability to do a partial search on fields (e.g. search the first two digits of the four-digit Federal Supply Classification Code)

☐ I would like to search by more fields (e.g. make and model)

☐ Improved want list capabilities

☐ Other (text)

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This question comes up if the selected response to Q3 is “yes”.

Screen 5



67% Survey Completion

*4. How would you rate your confidence with making a decision based on the following: (Response required)

	Very unconfident	Unconfident	Neutral	Confident	Very confident	N/A
Item Description	☐	☐	☐	☐	☐	☐
Pictures (if included)	☐	☐	☐	☐	☐	☐

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Screen 6



78% Survey Completion

5. Please provide any additional comments or suggestions for us.

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Screen 7



89% Survey Completion

Thank you for taking our survey. We value your feedback. Please click the "Submit" button to complete the survey.

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[Submit >](#)

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