

11. How many years have you been a farmer, rancher, and/or forest manager?

☐ 0-10

☐ 11-20

☐ More than 20 years

☐ I am not a farmer, rancher, and/or forest land manager

12. Do you consider yourself a member of any of the following groups? (Select all that apply)

If desired, you may reference Title 7 CFR Part 1466, Environmental Quality Incentives Program:  
<https://www.ecfr.gov/current/title-7/subtitle-B/chapter-XIV/subchapter-B/part-1466>.

☐ Beginning Farmer or Rancher

☐ Socially Disadvantaged Farmer or Rancher

☐ Limited Resource Farmer or Rancher

☐ Veteran Farmer or Rancher

☐ Other, please specify: \_\_\_\_\_

☐ Not Applicable

13. Which of the acreage categories best describes your operation?

☐ .1 to 9 acres

☐ 10 to 49 acres

☐ 50 to 139 acres

☐ 140 to 499 acres

☐ 500 to 999 acres

☐ 1,000 to 1,999 acres

☐ 2,000 to 4,999 acres


☐ 5,000 or more acres

14. If you have any suggestions for NRCS regarding the EQIP application process, please add them below:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Thank you for your feedback!

Please return your survey response in the postage-paid envelope at your convenience.

USDA is an equal opportunity provider, employer and lender. According to the Paperwork Reduction Act requirement, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0503-0024 and expires 04/30/2026. The collection is voluntary. The time required to complete this information collection is estimated to average 10 minutes per response, including the time for reading advance letter, reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Access our System of Records Notice by going to this link: <https://www.govinfo.gov/content/pkg/FR-2005-08-30/pdf/05-17305.pdf>. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden by emailing to: [fpac.customersexperience@usda.gov](mailto:fpac.customersexperience@usda.gov).



Environmental Quality Incentives Program (EQIP) Application

Customer Satisfaction Survey

**SURVEY INSTRUCTIONS:** Thank you for taking the time to provide your feedback to USDA!  
This voluntary, anonymous survey asks questions about your experience when applying for the Environmental Quality Incentives Program (EQIP). Please select the response that best describes any interactions you have had so we can improve our process and services.

1. Please indicate your agreement with the following statements relating to your EQIP application:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A
I was personally involved in the application and eligibility process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prior to applying I understood the purpose of the program.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prior to applying I understood the process steps from application to project completion/payment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The amount of time between application and project completion/payment was explained to me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Which of the statements below best reflects your situation [your experience with EQIP]?

☐ This is my first and only time applying for EQIP

☐ I have applied for EQIP multiple times

3. Have your current and/or prior year EQIP application(s) been selected for funding?

☐ Yes, my application(s) have been funded

☐ Yes, some of my application(s) have been funded

☐ No, my application(s) have not been funded

☐ I don't know or have not received application approval/disapproval notification yet

4. The Natural Resources Conservation Service (NRCS) has simplified the application process for conservation programs, resulting in a single application for most conservation programs. Have you noticed a reduction in the amount of paperwork you are required to complete when applying for multiple NRCS conservation programs?

☐ Yes

☐ Somewhat

☐ No

☐ Not Sure or Not Applicable

5. Did you experience any challenges when completing the EQIP program application form (NRCS-CPA-1200) in the past year? (Select all that apply)

☐ Yes, the form is too complex

☐ Yes, the time required to complete the form was unreasonable

☐ Yes, the form lacks clear directions

☐ No, I did not experience challenges

☐ Not Sure or Not applicable

☐ Other, please specify: \_\_\_\_\_

6. Did you experience any challenges when submitting eligibility forms (including the **AD-1026 Highly Erodible Land Conservation, CCC-902 Farm Operating Plan, and CCC-941 Average Adjusted Gross Income**) to support your application for NRCS programs? (Select all that apply)

☐ Yes, forms are too complex

☐ Yes, the time required to complete the eligibility process was unreasonable

☐ Yes, the forms lack clear directions

☐ No, I did not experience challenges

☐ Not Sure or Not Applicable

☐ Other, please specify: \_\_\_\_\_

7. Overall, how satisfied were you with your most recent EQIP application process?

☐ Extremely satisfied

☐ Somewhat satisfied

☐ Neither satisfied nor dissatisfied

☐ Somewhat dissatisfied

☐ Extremely dissatisfied

8A. Indicate your level of agreement with the following statement: I trust NRCS to fulfill our country’s commitment to help American farmers, ranchers, and forest landowners to conserve the nation’s soil, water, air and other natural resources.

☐ Strongly agree

☐ Somewhat agree

☐ Neither agree nor disagree

☐ Somewhat disagree

☐ Strongly disagree

8B. What contributed to your level of trust in NRCS? (Select Yes or No for statements that apply to your experience, leave blank if the statement does not apply.)

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	My need was addressed
<input type="checkbox"/>	<input type="checkbox"/>	It was easy to complete
<input type="checkbox"/>	<input type="checkbox"/>	It took a reasonable amount of time
<input type="checkbox"/>	<input type="checkbox"/>	I understood what was being asked of me during the process
<input type="checkbox"/>	<input type="checkbox"/>	The employee(s) I interacted with were helpful
<input type="checkbox"/>	<input type="checkbox"/>	I was treated fairly

8C. How likely are you to recommend others apply for EQIP?

Not At All Likely										Extremely Likely
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5	6	7	8	9	10	

9. How do you prefer to access information about EQIP? (Select any that apply)

☐ Online

☐ Email for requesting and receiving information, applications, and documents

☐ In-person visit to the USDA Service Center

☐ In-person visit at your farm, ranch, or forest

☐ Mail for requesting and receiving information, applications, and documents

☐ Community-held town hall meetings or other local meetings

☐ Other, please specify: \_\_\_\_\_

10. When you access information online, which website provides the most information about EQIP? (Select all that apply)

☐ NRCS.USDA.gov website

☐ Farmers.gov website

☐ Farmers.gov by logging in with my eAuthentication account

☐ State NRCS website

☐ I do not currently access information online

☐ Other, please specify: \_\_\_\_\_