

## Screen #1

0% Survey Completion

### Vendor Support Center (VSC) Feedback Survey

We'd love to hear about your recent experience with the VSC.GSA.gov site. Your feedback is confidential and helps us identify ways to enhance our support and improve your overall GSA experience.

Next >

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

## Screen #2

13% Survey Completion

\*Q1. Which of the following solutions on the VSC site have you used recently?  
Please select all that apply. **(Response required)**

#### I Want a Contract

- ☐ Types of Contracts
- ☐ Getting a GSA Schedule Contract
- ☐ Additional Information

#### Managing My GSA Contract

- ☐ Register My Contract
- ☐ Lookup Tables
- ☐ Check File Status
- ☐ Contractor Profile
- ☐ MAS (Multiple Award Schedule)
- ☐ GWAC

☐ 8(a) STARS III Resource Center

**Contract Sales**

☐ Reporting My Sales

☐ Analyzing My Sales

☐ Other (please specify)

☐ None of the Above

[< Back](#)

[Next >](#)

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

**Screen #3 - If respondents select Somewhat satisfied/Very satisfied in Q2**

25% Survey Completion

\*Q2. How would you rate your overall satisfaction with the VSC site? **(Response required)**

☐ Very dissatisfied

☐ Somewhat dissatisfied

☐ Neither dissatisfied nor satisfied

☒ Somewhat satisfied

☐ Very satisfied

Q3a. What aspects of the solution(s) you recently used did you find most valuable?

[< Back](#)

[Next >](#)

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

**Screen #3 - If respondents select Very dissatisfied/Somewhat dissatisfied/Neither dissatisfied nor satisfied in Q2**

25% Survey Completion

\*Q2. How would you rate your overall satisfaction with the VSC site? **(Response required)**

☐ Very dissatisfied

☒ Somewhat dissatisfied

☐ Neither dissatisfied nor satisfied

☐ Somewhat satisfied

☐ Very satisfied

Q3b. What aspects of the solution(s) you recently used do you think could be improved?

< Back

Next >

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

#### Screen #4

63% Survey Completion

Q4. Please provide any additional feedback you have about the VSC site.

< Back

Next >

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

#### Screen #5

75% Survey Completion

Q5. Please select the description that best reflects your role:

- ☐ Current MAS contract holder
- ☐ Prospective MAS contract holder
- ☐ Government employee supporting an acquisition
- ☐ Other (please specify)

< Back

Next >

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

## Screen #6

88% Survey Completion

Thank you for your feedback. Please click the "Submit" button to complete the survey.

Submit Survey >

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

## Screen #7

100% Survey Completion

We thank you for your time spent taking this survey.  
Your response has been recorded.

[Form Approved OMB# 3090-0297 Exp. Date 06/XX/2025 and Privacy Policy](#)

