

**From:** Poland, Mattie [mailto:Mattie.Poland@anthem.com]  
**Sent:** Wednesday, February 10, 2010 4:41 PM  
**To:** FN-OMB-OIRA-Submission  
**Cc:** ZINGARO, PATRICIA A; Poland, Mattie; NGS FI Processing Center-WELLPOINT (Shared Mailbox); Banks, Alisha J. (CMS/OFM); Shaw, Rochelle  
**Subject:** FW: CMS-588, PRA Clearance- COMMENTS DUE!!

Good Afternoon

Please find listed below comments from NGS.

Please let me know if you have any questions.

Thank you and have a great day.

Mattie Elizabeth Poland  
Advisor  
National Government Services, Inc.

**From:** ZINGARO, PATRICIA A  
**Sent:** Tuesday, February 09, 2010 11:53 AM  
**To:** NGS FI Processing Center-WELLPOINT (Shared Mailbox)  
**Cc:** Shaw, Rochelle  
**Subject:** FW: CMS-588, PRA Clearance- COMMENTS DUE!!

COMMENTS:

General comment- if somewhere on form it could state that it should be TYPED and not handwritten except for the signature part that would be a great help. Some writing is very hard to read and once scanned it can be worse.

Under Part II

1)Brand new to this form is a providers address change section. (offers them a place to key if there is a change of practice location) On the current 588 form now- we don't care about the actual providers address at all when entering eft. All we enter into system is the BANKS address. The eft screens in the systems do not call for PROVIDERS address as it is housed in another section of system somewhere. It seems like CMS was looking for a place to be able to change their address at the same time with this new form , but, seems to me that it should be taken care of somewhere else instead of on the 588 form as this is just banking information, not provider place of business.

Under Part III

1)This section is for actual banking institution information. Just suggestion that they should make it stand out more that the Account holders name and address section really means the actual bank and not the providers info. (that is if I am reading this correctly myself.)

Under Part IV-

Very important- the whole OLD Section IV has been deleted from the new 588 form. This is a VERY important section for our area to keep since it is all the contact information. For rejects and problems it gives us a person who actually knows about the form that we can get in touch with. It also had asked for a fax number, phone number, contact person other than the delegated official who just signs off on it, and very important- the email address as this is the way we are handling all our communication whether rejected or just notifying them that their form was received and when the effective date will be. This whole section no longer exists on the new 588 form and we need it back somewhere on the form.

They did add a telephone number under the delegated official signature section. Maybe they can just insist on a fax/phone and email here instead but we definitely need that info to stay current in our provider correspondence-rejects and effective dates. (email would be great also if typed like my general comment above- for accuracy.)

Patty Zingaro  
CFO Banking and Reporting  
National Government Services, Inc.