

Pacific Consulting Group
IRS Customer Survey
P.O. Box 2007, Menlo Park, CA 94026

Dear taxpayer,

We need your help to improve our Large Business and International (LB&I) taxpayer services.

This is your invitation to participate in the annual customer survey as a follow up to the letter you received from LB&I Commissioner, Holly O. Paz. We appreciate your feedback.

Please use the information below to complete the survey within the next 10 days.

LB&I International Examination Survey Website	Password
intlsat.pcgsurveys.com	

Participation is voluntary and the survey should take about 10 minutes to complete. You can save your responses if you need to stop and continue later.

Your responses are anonymous. The IRS has no access to information that can trace a response to an individual or case number.

You can verify the authenticity of this survey and contractor, Pacific Consulting Group, at [IRS.gov/privacy-disclosure/irs-surveys](https://www.irs.gov/privacy-disclosure/irs-surveys). If you have questions, call the Survey Processing Center at 866-320-0616.

Your opinion is important. We thank you in advance for your cooperation.

Sincerely,
Yvonne Nomizu
Yvonne Nomizu
Director, Pacific Consulting Group