Contact QSEP Help Desk

Please use the toll-free number or email address listed below to contact the QSEP Help Desk for training questions and technical support.

- Phone: 855-791-8900
- Email: **helpdesk@qsep.org**

Help Desk Hours:
The QSEP Help Desk can be reached Monday – Friday between the hours of 8:00 a.m. and 7:00 p.m. ET

Please note: All support tickets and help desk requests via email and phone will be responded to within 1 or 2 business days.

CMS QSEP Help Center

Submit QSEP Support Ticket

Please enter your name, email address, the issue type that most closely resembles your issue, a topic, and a brief description of the issue in the text fields provided. Next, click the "Submit" button to send an email to our Technical Support Team.

Be sure to include your phone number if you wish a return call. An auto-response email will be sent to you confirming the receipt of your support ticket containing your case number.

* Indicates required

Contact Information

* First name

* Last name

* Email address

* Confirm email address

Phone number

XXXXXXXXX

Phone extension

XXXXXXX

Surveyor ID number

What is your question or issue?

* Issue type

-- None --

* Short description

Enter a brief summary of your question or issue (limit 100 characters)

* Full description

Enter your question to CMS or issue you are having (limit 4000 characters)

Watchlist

Is there anyone else that should have access to the status of this ticket?

Up to 10 email addresses can be added. If adding multiple email addresses, separate the addresses with a comma. Recipients will not be able to add any information to your ticket or call the QSEP Help Desk on your behalf.

Please enter email addresses here

☐ I'm not a robot — reCAPTCHA — Privacy - Terms

Submit

Required information

| First name | Last name | Email address | Confirm email address | Issue type | Short description | Full description |

WARNING: Individually identifiable health information in this system is subject to the Health Information Portability and Accountability Act of 1996 and the Privacy Act of 1974. Submission to the QSEP Help Center that contains Protected Health Information (PHI) and Personally Identifiable Information (PII) is a violation of these Acts. Questions containing PHI will be deleted from the system and not processed. For detailed information regarding safeguarding protected healthcare information or data, please refer to the CMS QualityNet System Privacy Policy.