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## Comment from Brown, Kimberlee

Posted by the **Federal Trade Commission** on Jun 5, 2025

[Docket \(/docket/FTC-2025-0032\)](/docket/FTC-2025-0032) / [Document \(FTC-2025-0032-0001\) \(/document/FTC-2025-0032-0001\)](/document/FTC-2025-0032-0001)  
/ [Comment](#)

Comment

Paperwork Reduction Act Comment: FTC File No. P072108

Thank you for giving me an opportunity to comment regarding the Paperwork Reduction Act extension. While I support the idea and concept, as a consumer who does a lot of business including shopping both retail and grocery, online, it leaves any information I provide in this situation it would be name, address and maybe phone number plus email address exposed to hackers and serious breaches. Once a consumer is done doing business in any way whether it's disassociation completely i.e, cancelling a service, or short term, done getting all the items in a particular order, the consumers information should be deleted from their system. I have been harmed by several data breaches with the most recent being a widely known financial investment company incurring a data breach but the only way I found out is from having a search for my information on the dark web. I requested my information the company held and expressed my desire for my information be deleted immediately due to concerns. In many instances, these companies do not come forward voluntarily nor do they inform consumers/customers which puts consumers at risk even more because we can't take more precautions and often don't know anything until it's too late. I also feel that when you contact the different brokers requesting your own information, we shouldn't get charged anything for our own reports. I've had to spend money to numerous data brokers just to get my own report with much of the information being incorrect. If I place an order to be delivered, to me, it should be up to me what information I share and I should be able to request it deleted when my interaction is completed. I've been in contact with businesses and after reading their privacy page I immediately terminated my session due to unnecessary information they collect unrelated to why I'm visiting their website. If a consumer wants to have something delivered, the Paperwork Reduction Act is reasonable and necessary. However, there should definitely be some additional provisions for security purposes. Thank you for your time and again for letting me comment

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