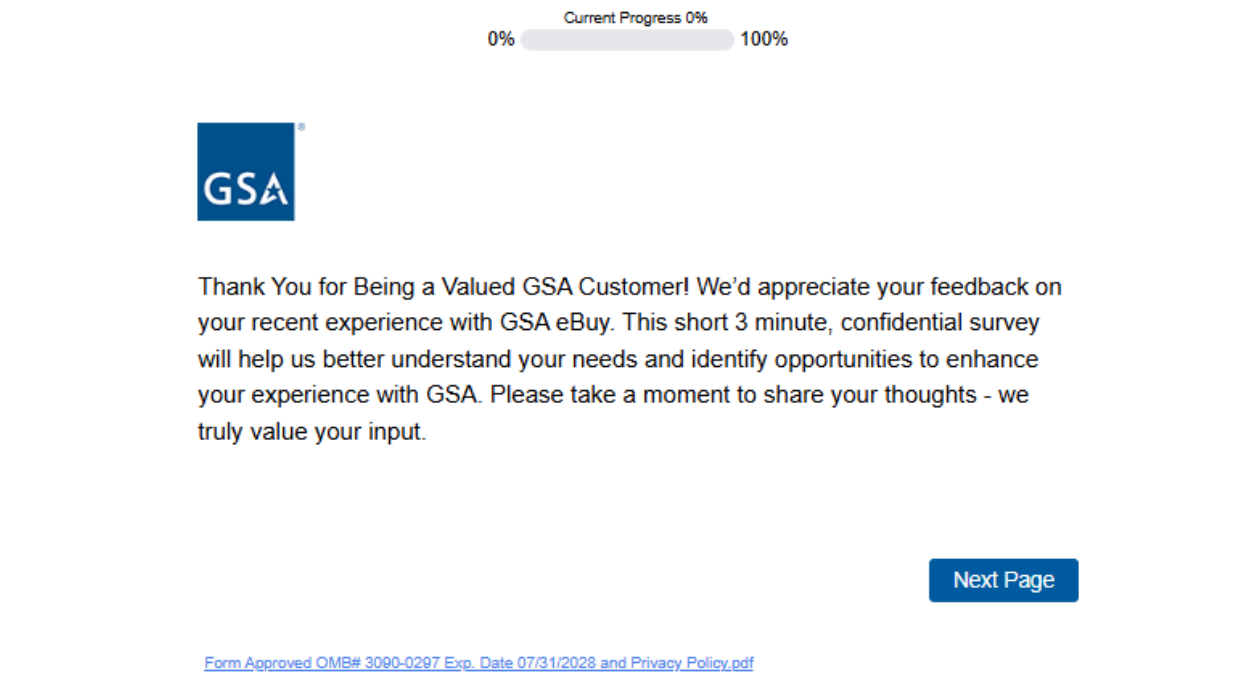
FAST Track 3090-0297
Qualtrics Ticket T-678 - eBuy Systems Buyer TRACE (2025)

Screen 1



Screen 1, continued

Screenshot of pdf linked from bottom of first page:

Paperwork Reduction Act Statement
OMB No: 3090-0297
Expires 07/31/2028

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 3 minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: William F. Clark/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

Privacy Act Statement

Authorities
The information you provide to complete the survey being conducted is collected pursuant to 6 USC § 1523 (b)(1)(A)-(E), the E-Government Act of 2002 (44 USC § 3501) and 40 USC § 501.

Purpose
The information that you submit is used to improve GSA customer experience. The information is not directly tied to you when used for analysis.

Disclosure
You decide what information to give us. If you choose not to disclose this information, you simply need not complete the survey provided at the link. The information will be used by and disclosed to GSA personnel and/or contractors to process survey results.

GSA may collect and use privacy information voluntarily submitted pursuant to its published Privacy Act System of Records Notice GSA/CIO-3.

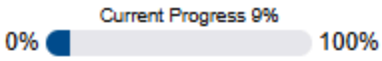
What personal information will the survey collect:
Name (optional)
Email (optional)
Phone Number (optional)

Storage
All records are stored electronically in a secure database in GSA's implementation of Qualtrics, our survey management tool used to conduct this survey.

Your email address and other PII (if used) will be maintained for at least 6 years in accordance with National Archives and Records Administration (NARA) guidance. However, GSA is authorized to maintain the information for longer if it is a required business use.

You can read more about GSA's Privacy Policy and use of browser cookies here.

Screen 2
Display to all respondents.



2. How would you rate your overall satisfaction with GSA eBuy? **(Response required)**

Very Dissatisfied	Somewhat Dissatisfied	Neither dissatisfied nor satisfied	Somewhat Satisfied	Very Satisfied
○	○	○	○	◉

Screen 2a
Display if response = Somewhat satisfied, Very satisfied

2a. What aspects of GSA eBuy did you find most valuable?

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Screen 2b

Display if response = Very dissatisfied, Somewhat dissatisfied, Neither dissatisfied nor satisfied

2b. What aspects of GSA eBuy could be improved?

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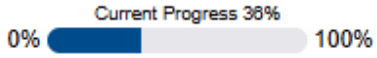
Screen 3
Display to all.



3. Please provide any additional feedback about your recent experience with GSA eBuy.

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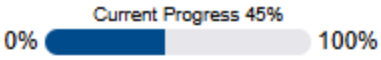
Screen 4

Display to all. Federal government/Military go to Screen 5 and all other responses jump to screen 6.



GSA

4. Please select your employer type:

- ◯ Federal Government/Military
- ◯ State Government
- ◯ Local Government
- ◯ Territorial Government
- ◯ Tribal Government/Native Nation
- ◯ Other (please specify)

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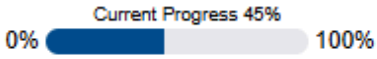
Screen 5

Displayed to only those respondents who select “Federal Government/Military”.



GSA

4. Please select your employer type:

- (●) Federal Government/Military
- ( ) State Government
- ( ) Local Government
- ( ) Territorial Government
- ( ) Tribal Government/Native Nation
- ( ) Other (please specify)

5. Please select the agency where you work.

Agency

Component

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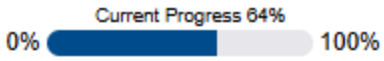
Screen 6
Displayed to all.



6. Please select your job title:

- ◯ Contracting Officer
- ◯ Contracting Specialist
- ◯ Contracting Officer Representative (COR)
- ◯ Management/Program Analyst
- ◯ Procurement Analyst
- ◯ Other (please specify)

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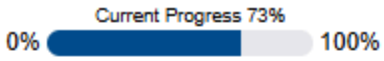
Screen 7
Display to all.
If “no” is selected jumps the respondent to closing statement on Screen 8. A “yes” jumps respondent to screen 7a.



7. Would you like one of our team members to contact you to discuss this feedback?

- (●) No
- ( ) Yes

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The fillable fields in Screen 7a are all optionable.

7a. Please provide your contact information.

Name	
Email Address	
Phone Number	

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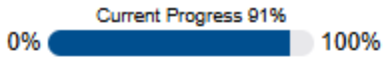
Screen 8
Closing statement.



Your feedback will help us improve GSA eBuy. Please click the "Submit" button to complete the survey.

Submit Survey