

PUBLIC SUBMISSION

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0651-0088 Improving Customer Experience (OMB Circular A-11, Section 280 Implementation)

Comment On: PTO-C-2025-0023-0001

Agency Information Collection Activities; Proposals, Submissions, and Approvals

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Comment by NA NA

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General Comment

Information Collection 0651-NEW, Improving Customer Experience (OMB Circular A-11, Section 280 Implementation)

The proposed changes to this agency collection should potentially be cost savings for the government. To collect and combine the data for improvements to the OMB system reporting, providing structure and improving the reg.gov user experience will benefit both the users and the agencies. These action items should deliver positive changes and results.