

From: [Howe, Leslie](#)
To: [HRSA Paperwork](#)
Subject: [EXTERNAL] Medicare Rural Hospital Flexibility Program Performance, OMB No. 0915-0363—Revision
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Attachments: [image001.png](#)

The current method for reporting Flex performance measures (PIMS) to HRSA is time consuming and is not user friendly. Over the years when submitting the report I received many error messages, almost every year had to contact the help desk, and until the last couple years I could not access the previous years' reports. In addition, the current reporting system using checkmarks does not tell the story of what each state Flex Program is actually doing. For example, in the quality improvement program area, there are many objectives. Montana may have 1-12 activities in the work plan for each objective. There is no way to distinguish participation or outcomes for each activity unless the comment box is used and the comments are for the entire program area, not each objective. There is not a "one size fits all" performance measure as each state has different needs and methods for addressing them. Montana is very different from Maine or New York or Hawaii. We also have 50 critical access hospitals increasing the challenges in reporting to ensure the correct boxes are checked. The proposed changes will move us closer to a better reporting system by more closely aligning to the work plans.

Thank you for the opportunity to comment.

Respectfully,

Leslie Howe



DEPARTMENT OF
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