

# PUBLIC SUBMISSION

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Solicitation for Applications for Medicare Prescription Drug Plan 2027 Contracts (CMS-10137)

**Comment On:** CMS-2025-0571-0001

Solicitation for Applications for Medicare Prescription Drug Plan 2027 Contracts (CMS-10137)

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## General Comment

Thank you for the opportunity to comment publicly on CMS's efforts to simplify and improve Medicare's clarity, fairness, and transparency.

Using CMS-10287 by creating a single and straightforward Medicare Quality of Care Complaint form is a step in the right direction. This will help reduce confusion while benefiting those who use Medicare, such as elders who need to report care issues more easily. Forms that are more accessible without complex instructions are more likely to be filled out correctly and efficiently. The demographics should also follow consistent national guidelines to ensure that the form represents everyone equally by including all groups by race, ethnicity, and language.

I am also a supporter of the updates to the Medicare Prescription Drug Plans (CMS-10137). They must help ensure that only the most quality and reliable organizations are approved, ensuring beneficiaries receive the necessary care and coverage. As healthcare expands and becomes more complex, the application process must be simplified. I highly encourage CMS to allow straightforward instructions while allowing small nonprofit organizations access to apply. This could benefit those in an environment with fewer plan options.

Overall, I fully support CMS's policies to help individuals understand and ensure that Medicare programs are running fairly. Given this opportunity to submit public feedback, I know this is an important platform for the policymaking process. Agencies such as CMS are supportive and considerate of the public's input to make the most effective decision when finalizing rules. I am grateful to be a part of this process as a Public Health student to raise awareness and encourage others to participate in public comment opportunities. I hope that these changes will benefit individuals with Medicare.