

National Resource Directory (NRD) Survey

We would love your feedback on the NRD! Please help us improve the website.

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AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

There are 12 questions in this survey.

Which of the following best describes you?

Select all that apply

Please choose **all** that apply:

- ☐ Service Member
- ☐ Veteran
- ☐ Family Member
- ☐ Caregiver
- ☐ Support staff (e.g. Recovery Care Coordinator, case worker, etc.)
- ☐ Other:

What best describes your use of the NRD?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ This is my first time.
- ☐ I come here when looking for resources for myself.
- ☐ I use the NRD to find resources for clients, family, or friends.

How easy was it to find the information you were looking for on the NRD?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Very easy
- ☐ Easy
- ☐ Neutral
- ☐ Difficult
- ☐ Very difficult

What words would you use to describe your overall experience on the NRD?

Please write your answer here:

How intuitive was the website's layout and navigation?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Very intuitive
- ☐ Intuitive
- ☐ Neutral
- ☐ Confusing
- ☐ Very confusing

How satisfied are you with the search functionality on the NRD?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

What type of resources were you looking for today?

Select all that apply

Please choose **all** that apply:

- ☐ Benefits & Compensation
- ☐ Education and Training
- ☐ Employment
- ☐ Family & Caregiver Support
- ☐ Health
- ☐ Homeless Assistance
- ☐ Housing
- ☐ Military Adaptive Sports Program
- ☐ Transportation & Travel

☐ Other:

Were the resources you found on the NRD relevant to your needs?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Very relevant
- ☐ Relevant
- ☐ Somewhat relevant
- ☐ Not very relevant
- ☐ Not relevant at all

What types of resources or information do you wish were available on the NRD but are not currently?

Please write your answer here:

How confident are you in the reliability and trustworthiness of the resources listed on the NRD?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Very confident
- ☐ Confident
- ☐ Neutral
- ☐ Not very confident
- ☐ Not confident at all

How likely are you to recommend the NRD to friends or colleagues?

Choose one of the following answers

Please choose **only one** of the following:

- ☐ Extremely likely
- ☐ Somewhat likely
- ☐ Neutral
- ☐ Not very likely
- ☐ Not at all likely

Do you have any recommendations to improve the NRD?

Please write your answer here:

Thank you for your feedback.

Submit your survey.

Thank you for completing this survey.