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Submitter Information

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General Comment

I'm very glad to be aware that CMS is putting in effort to update the Important Messages from Medicare (IM) and the Detailed Notice of Discharge (DND). It's nice knowing they somewhat still care of some things. By ensuring that Medicare beneficiaries clearly are able to understand their rights and the discharge process is very essential for the patients safety and their satisfaction. Reading about how the proposed improvements to the language and format of these notices will be super beneficial to help reduce confusion and make it easier for the patients to navigate complete healthcare decisions. By providing more accessible formats like using plain language and providing translation this will help everyone especially the people who have trouble speaking or understanding medical terminology. This will benefit millions of people who have trouble understanding the medical and legal terminology and be able to finally understand what are their rights in the hospital and the process of being discharged. I highly support and encourage CMS to keep continuing seeking feedback from patients to further refine notices. I believe if CMS is more active in telling the millions of people that don't understand the medical terminology they would all be in favor because a patient wants to understand but sometimes its difficult for even elderly some people didn't have the same advantage of being able to finish high school. One last thing I want to clarify is thank you CMS for wanting to prioritize patient centered communication and building a transparency in the hospital discharge process. Personally I fear going to hospitals because I'm always confused and don't understand the process or even confused why they take so long to be discharged and I would highly appreciate now being able to understand a little more.