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General Comment

This is important because access to clear, timely, and comprehensive medical necessity criteria is essential for ensuring that individuals seeking mental health and substance use disorder (MH/SUD) services can make informed decisions about their care. Requiring regulated entities to provide these disclosures upon request helps reduce confusion, increases transparency, and can ultimately promote improved treatment outcomes for beneficiaries. For improvement, however, I would humbly suggest that plain and consumer-friendly language is used in these disclosures. If it can be translated in multiple languages such as Spanish and Mandarin, that would even be more helpful.