Federal Borrow	vings Progr	am - Custo	mer Satist	faction S	Survey	Exit this survey	
Government Age	ency Investr	ment Service	es (GAIS)				
2012 Customer S OMB No. 1535-X		urvey					
You have been s (BPD), Office of I opinions for the fe service along with	Public Debt A ollowing state	ccounting. Plements. Your	ease take so responses v	ome time	and provide	us with you	r
Please note that respond to, a coll	• •	•	•		•	•	)
1. How frequent	ly do you pro	ocess Feder	al Borrowin	gs trans	actions in In	vestOne?	
Daily	Weekly	Monthly	Quarte	rly 🔘 `	Yearly	N/A	
2. Rate the level							
	Excellent	Good	Fair	Poor	Very Poor	N/A	
Ease of navigation	0	0	0	0	0	0	
Ease of performing transactions	0	0	0	0	0	0	
Usefulness of inquiry processing	0	0	0	$\circ$	0	$\circ$	
Reliability							
Availability	0	0	0	0	0	0	
Response time	0	0	0	0	0	0	
3. Rate your ove	erall satisfac	tion with Inv	estOne				
Excellent	Good	Fair	Poor	0	Very Poor	N/A	
4. What system	features do	you like mos	st?				
5. What system	features do y	you like leas	t?				

	<u> </u>
What additiona	al features would you find useful?
Additional Cor	nments:
	Done
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	Check out our <u>sample surveys</u> and create your own now!