



DEPARTMENT OF VETERANS AFFAIRS
NATIONAL CEMETERY ADMINISTRATION
WASHINGTON DC 20420

JUN 13 2013

Debra Filter
340 North Madison Street
Los Angeles, CA 90004

Dear Miss Filter:

This letter is in response to your public comment posted on May 8, 2013, regarding Federal Register Public Notice Number VA-2013-VACO-0001-0061, titled *NCA Customer Satisfaction Surveys (Headstone/Marker)*; OMB No.2900-0571. I am responding because I oversee the National Cemetery Administration's (NCA) Customer Satisfaction Survey.

Your comment posted online via the World Wide Web stated, "There is no information concerning honor of female[s] where cemeteries are concerned." The mission of NCA is to honor all eligible Veterans and their families with final resting places in national shrines and with lasting tributes that commemorate their service and sacrifice to our Nation. There are 43 women's memorial and monuments at our national cemeteries across the country.

NCA does not make a distinction between male and female Veterans' burial benefits. All eligible Veterans are entitled to a gravesite, headstone or marker, burial flag and Presidential Memorial Certificate. In the case of married Veteran couples, they may choose to be buried together in the same gravesite as their Veteran spouse. Even further, non-Veteran spouses and dependents may also be eligible for burial.

For more information on eligibility and burial benefits you may contact the closest Department of Veterans Affairs National Cemetery, call 1-800-827-1000, or visit the web site at www.cem.va.gov.

Sincerely,

A handwritten signature in black ink, reading "Ronald E. Walters", is positioned above the printed name.

Ronald E. Walters