

**Community Bank Advisory Council
Post-Meeting Annual Survey**

I. Planning/Pre-meeting activities: Please rate your satisfaction with CBAC meeting planning activities. (1 = unsatisfied with the condition ... 5= highly satisfied)					
Communication					
Were you satisfied with the timeliness of communication regarding important dates?	1	2	3	4	5
Were you satisfied with the timeliness of communication regarding meeting agenda items?	1	2	3	4	5
Were you satisfied with the timeliness of requests for input during the meeting planning process?	1	2	3	4	5
Agenda Creation					
Were you satisfied that CBAC members were given the opportunity to provide meaningful input during agenda planning?	1	2	3	4	5
Were the meeting agendas aligned with your understanding of the CBAC mission and goals?	1	2	3	4	5
Accommodations					
Were you satisfied with the locations of the CBAC meetings (conference rooms, audio & visual)?	1	2	3	4	5
Did the hotels and meeting locations meet your expectations?	1	2	3	4	5
II. Travel: Please rate your satisfaction with travel related activities and processes. (1 = unsatisfied with the condition ... 5= highly satisfied)					
Communications					
Were travel rules and guidelines clearly explained?	1	2	3	4	5
Was it clear who to contact with questions about travel or accommodations?	1	2	3	4	5
Were questions about travel and accommodations answered accurately and in a timely manner?	1	2	3	4	5
Travel reimbursement					
Was it clear who to contact to obtain reimbursement for travel related expenses?	1	2	3	4	5
Were reimbursements received in a timely manner; within 30 days of submission of receipts?	1	2	3	4	5
III. Meeting Management: Please rate the performance of the team with regard to meeting facilitation. (1 = disagree ... 5 = strongly agree)					
Communication					
Meeting goals were clearly communicated in advance of the meetings.	1	2	3	4	5
Stated meeting goals align with mission (CBAC, CFPB).	1	2	3	4	5
Meeting activities and events aligned with agenda and goals.	1	2	3	4	5
Materials provided					
Meeting materials were provided in the agreed upon timeframe in advance of the meetings.	1	2	3	4	5
Meeting materials were well-organized, easy to navigate, and supported the agenda and goals.	1	2	3	4	5

IV. Meeting Outcomes: Please rate your satisfaction with CBAC outcomes. (1 = unsatisfied with the condition ... 5= highly satisfied)					
Overall Effectiveness					
Input provided by CBAC members and CFPB staff were used to make improvements in CBAC operations.	1	2	3	4	5
Bureau presenters provided expected clarity and demonstrated expertise.	1	2	3	4	5
During meetings CBAC members were able to share experiences and opinions with the group and Bureau staff.	1	2	3	4	5

Paperwork Reduction Act

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