



Consumer Financial  
Protection Bureau

1700 G Street, N.W., Washington, DC 20552

## **EXAMPLE OF FOLLOW UP EMAIL FOR REMITTANCE TRANSFER RULE TEMPORARY EXCEPTION EXPERIENCE INTERVIEWS**

Thank you for agreeing to discuss COMPANY X's experience with the Remittance Transfer Rule in general and the temporary exception of the Rule in particular. The Bureau may use information received through this project to inform any possible extension of or changes to the temporary exception to the Bureau's Remittance Transfer Rule.

We look forward to a 1-2 hour conversation with your institutions. We will focus on whether and how you are using the temporary exception in the Remittance Transfer Rule, and any impact you expect from the expiration or continuation of that exception.

Attached you will find additional background on the temporary exception, as well as a more detailed list of the interview questions that we intend to guide our conversation. If it would assist you in preparing for the conversation, please forward written responses to these questions or any other background materials to us prior to our scheduled interview date. You can submit those written materials to us via email at [XXXX@consumerfinance.gov](mailto:XXXX@consumerfinance.gov).

If we have not yet set a date for this interview, you should expect to hear from one of our colleagues shortly to set up a time for us to speak in January 2014.

### ***Important Information:***

*As required by federal law, the Office of Management of Budget has approved the topics of these conversations under the Paperwork Reduction Act. The OMB control number for this collection is 3170-0032*

*Also, a federal law called the Privacy Act directs how the federal government treats the information contained in your answers to these questions. To understand how and when your information may be shared, you can read the Privacy Act Statement on the CFPB's website at [www.consumerfinance.gov](http://www.consumerfinance.gov). The Bureau will also treat the information received consistent with its confidentiality regulations at 12 C.F.R. Part 1070.*

*If the responses you provide to this study are requested from the Bureau under the Freedom of Information Act, the Bureau will withhold such responses to the extent that it determines that they constitute trade secrets or confidential commercial information that you would not ordinarily make public. The Bureau will treat the responses consistent with its confidentiality rules, including 12 C.F.R. § 1070.20.*

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We want to thank you again for your assistance with this important project. Should you have any questions or concerns, do not hesitate to contact XXXX via e-mail at [XXXX@consumerfinance.gov](mailto:XXXX@consumerfinance.gov) or phone at 202-435-XXXX.

Regards,  
XXXX

Encl.