

PUBLIC SUBMISSION

As of: 3/17/15 7:48 AM Received: February 13, 2015 Status: Draft Tracking No. 1jz-8h6k-3je9 Comments Due: March 17, 2015 Submission Type: API
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Docket: CMS-2015-0005

(CMS-372(S)) Annual Report on Home and Community-based Services Waivers

Comment On: CMS-2015-0005-0001

(CMS-372(S)) Annual Report on Home and Community-based Services Waivers

Document: CMS-2015-0005-DRAFT-0003

ME

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General Comment

Regarding: CMS-10500Outpatient/Ambulatory Surgery Patient Experience of Care Survey (O/ASPECS)

I would like to submit for review discussion on the following questions on the proposed patient survey:

#10 - Please consider removing the statement "Anesthesia is something that would make you feel sleepy or go to sleep during your procedure." and leaving, "Were you given anesthesia?" I think even the average lay person understands what anesthesia is and this seems overly simplistic and potentially demeaning.

#16 - Please consider changing the verbiage to "At any time after leaving the facility, did you have pain that was unmanageable as a result of your procedure?" It is my opinion that if you simply ask them if they had pain every answer would be yes. They just had surgery. I think we have to determine if their pain was manageable when they left.

#18 - Please consider changing this question as "At any time after leaving the facility" would then encompass the potential side effects included in the use of Pain Medication. Perhaps including "as a result of anesthesia, your procedure, or subsequent use of pain medication?" I think it would be important to define whether the PONV was a result of anesthesia or use of pain medication.

#20 - Please consider amending to include "in which you sought further consultation." To the layperson "normal" bleeding is still bleeding and does not indicate a concern post op. It would be nice to quantify that they had to seek further consult as a result.

#24 - I would like to see the order reversed to have the positive statements first.

Thank you for your consideration.