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General Comment

questionnaire is well written. A couple points, question #1: "give you all the information you needed about your procedure". Many patients don't know what information they need to know. However patients do have questions they want answered. I feel needed should be replaced with wanted or needed/wanted. Satisfaction is based on what people perceive what they want to happen, not necessarily what they need.

Question #16: "pain as a result of your procedure" This questions will receive negative answers as pain is an expectation after surgery. To have clients feel "pain free" surgery is an option is UNREALISTIC and will only increase anxieties post op at home that something is wrong. A better questions may be "after leaving the facility, were you able to stay comfortable enough using the pain control information given to you by the hospital staff?" The goal is to have pain at a manageable level using pain control tools. The goal is not to be pain free.

Thank you