## 2015 MANAGEMENT AND ORGANIZATIONAL PRACTICES SURVEY

OMB No. 0607-0963: Approval Expires 12/31/2016

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U.S. CENSUS BUREAU 1201 East 10th Street Jeffersonville, IN 47132-0001	MP-10002  PRELIMINARY DRAFT FOR RESEARCH PURPOSTES			
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We estimate this survey will take an average of 45 minutes per response to complete, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: ECON Survey Comments 0607-0963, U.S. Census Bureau, 4600 Silver Hill Road, Room EMD-6K064, Washington, DC 20233. You may e-mail comments to ECON.Survey.Comments@census.gov. Be sure to use ECON Survey Comments 0607-0963 as the subject.

The reporting unit for this form is an **establishment** which is generally a single physical location where business is conducted or where services or industrial operations are performed.

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Section A - Management Practices			
In 2010 and 2015, what best describes what happened at this establishment whe process arose?	·	lem in the pr	oduction
Examples: Finding a quality defect in a product or a piece of machinery breaking	down.		
Mark one box for each year	[	2010	2015
We fixed it but did not take further action			
We fixed it and took action to make sure that it did not happen again			
We fixed it and took action to make sure that it did not happen again, and had a continuous improvement process to anticipate problems like these in advance.			
No action was taken			
2 In 2010 and 2015, how many key performance indicators were monitored at this	establisl	nment?	
Examples: Metrics on production, cost, waste, quality, inventory, energy, absente	eeism ar	d deliveries	on time.
Mark one box for each year	[	2010	2015
1-2 key performance indicators			
3-9 key performance indicators			
10 or more key performance indicators			
No key performance indicators (If no key performance indicators in both years, SKIP to 6)			
During 2010 and 2015, how frequently were the key performance indicators <b>revi</b> establishment?	<b>ewed</b> by	/ managers	at this
Mark all that apply			
A manager is someone who has employees directly reporting to them, with who whose pay and promotion they may be involved with, e.g., Plant Manager, Humanager, Humanager, Plant Manager, Humanager, Hu	m they i an Resoi	meet on a req urce Manager	gular basis, and , Quality Manager.
	[	2010	2015
Yearly			
Quarterly			
Monthly			
Weekly			
Daily			
Hourly or more frequently			
Never			

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During 2010 and 2015, how frequently were the key performance indicators <b>reviewed</b> by establishment?	non-manageı	<b>'s</b> at this			
Mark all that apply					
Non-managers are all employees at the establishment who are not managers as defined in	n <b>3</b> .				
	2010	2015			
Yearly					
Quarterly					
Monthly					
Weekly					
Daily					
Hourly or more frequently					
Never					
During 2010 and 2015, where were the production display boards showing output and oth located at this establishment?	er key perform	nance indicato			
Mark one box for each year	2010	2015			
All display boards were located in one place (e.g. at the end of the production line)					
Display boards were located in multiple places (e.g. at multiple stages of the production line)					
We did not have any display boards					
In 2010 and 2015, what best describes the time frame of production targets at this establishment?					
Mark one box for each year					
Examples of production targets are: production, quality, efficiency, waste, on-time delivery	<b>'</b> .				
	2010	2015			
Main focus was on short-term (less than one year) production targets					
Main focus was on long-term (more than one year) production targets					
Combination of short-term and long-term production targets					
No production targets (If no production targets in both years, SKIP to 📵					
	ion targets?				
In 2010 and 2015, how easy or difficult was it for this establishment to achieve its product		2015			
In 2010 and 2015, how easy or difficult was it for this establishment to achieve its product  Mark one box for each year	2010				
_	2010				
Mark one box for each year	2010				
Mark one box for each year  Possible to achieve without much effort	2010				
Mark one box for each year  Possible to achieve without much effort	2010				

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8	In 2010 and 2015, who was aware of the production targets at this establishment?		
	Mark one box for each year	2010	2015
	Only senior managers		
	Most managers and some production workers		
	Most managers and most production workers		
	All managers and most production workers		
9	In 2010 and 2015, what were non-managers' performance bonuses usually based on at	this establish	ment?
	Mark all that apply	2010	2015
	Their own performance as measured by production targets		
	Their team or shift performance as measured by production targets		
	Their establishment's performance as measured by production targets		
	Their company's performance as measured by production targets		
	No performance bonuses (If no performance bonuses in both years, SKIP to 10)		
10	In 2010 and 2015, when production targets were met, what percent of <b>non-managers</b> a performance bonuses?	t this establish	nment received
	Mark one box for each year	2010	2015
	0%		
	1-33%		
	34-66%		
	67-99%		
	100%		
	Production targets not met		
O	In 2010 and 2015, what were managers' performance bonuses usually based on at this	establishmen	t?
	Mark all that apply	2010	2015
	Their own performance as measured by production targets		
	Their team or shift performance as measured by production targets		
	Their establishment's performance as measured by production targets		
	Their company's performance as measured by production targets		
	No performance bonuses (If no performance bonuses in both years, SKIP to 📵		

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If n Nur	ot shown, please enter your 11-digit Census File nber (CFN) from the mailing address.					
In 2010 and 2015, when production targets were met, what percentage of <b>managers</b> at this establishment received performance bonuses?						
	Mark one box for each year	2010	2015			
	0%					
	1-33%					
	34-66%					
	67-99%					
	100%					
	Production targets not met					
B	In 2010 and 2015, what was the primary way <b>non-managers</b> were promoted at this esta					
U	Mark one box for each year	2010	2015			
	Promotions were based solely on performance and ability					
	(for example, tenure or family connections)					
	Promotions were based mainly on factors other than performance and ability (for example, tenure or family connections)					
	Non-managers are normally not promoted					
14	In 2010 and 2015, what was the primary way managers were promoted at this establish	nment?				
	Mark one box for each year	2010	2015			
	Promotions were based solely on performance and ability					
	Promotions were based partly on performance and ability, and partly on other factors (for example, tenure or family connections)					
	Promotions were based mainly on factors other than performance and ability (for example, tenure or family connections)					
	Managers are normally not promoted					
<b>T</b>	In 2010 and 2015, when was an under-performing <b>non-manager</b> reassigned or dismisse		ahlishment?			
•	Mark one box for each year	2010	2015			
	Within 6 months of identifying non-manager under-performance					
	After 6 months of identifying non-manager under-performance					
	Rarely or never					
<b>1</b>	In 2010 and 2015, when was an under-performing manager reassigned or dismissed at	this establish	nment?			
	Mark one box for each year	2010	2015			
	Within 6 months of identifying manager under-performance					
	After 6 months of identifying manager under-performance					
	Rarely or never					

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Sec	tion B - Organization					
Was the headquarters for this company at the same location as this establishment?						
	Mark one box for each year	2010	2015			
	Yes (If yes in both years, SKIP to 29)					
	No					
	If no, what state (if in the US) or country (if abroad)?					
18	In 2010 and 2015, where were decisions on hiring permanent full-time employees m	ade for this esta	blishment?			
	Mark one box for each year	2010	2015			
	Only at this establishment					
	Only at headquarters					
	Both at this establishment and at headquarters					
	Other (please specify)					
Ð	In 2010 and 2015, where were decisions to give an employee a pay increase of at leat this establishment?	ast 10% made f	or			
	Mark one box for each year	2010	2015			
	Only at this establishment					
	Only at headquarters					
	Both at this establishment and at headquarters					
	Other (please specify)					
20	In 2010 and 2015, where were decisions on <b>new product introductions</b> made for this	establishment?				
	Mark one box for each year	2010	2015			
	Only at this establishment					
	Only at headquarters					
	Both at this establishment and at headquarters					
	Other (please specify)	Ш				
3	In 2010 and 2015, where were <b>product pricing</b> decisions made for this establishment?					
	Mark one box for each year	2010	2015			
	Only at this establishment					
	Only at headquarters					
	Both at this establishment and at headquarters					
	Other (please specify)					

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If no	ot shown, please enter your 11-digit Census File on the mailing address.						
22	In 2010 and 2015, where were <b>advertising</b> decisions for products made for this establishment?						
	Mark one box for each year	2010	2015	5			
	Only at this establishment						
	Only at headquarters						
	Both at this establishment and at headquarters						
	Other (please specify)						
23	In 2010 and 2015, what was the dollar amount that could be used to purchase a fixed/cap without prior authorization from headquarters?	oital asset for	this establish	nment			
	Mark one box for each year	2010	2015	5			
	Under \$1,000						
	\$1,000 to \$9,999						
	\$10,000 to \$99,999						
	\$100,000 to \$999,999						
	\$1 million or more						
Sec	tion C - Data and Decision Making						
24	In 2010 and 2015, what best describes the <b>availability</b> of data to support decision makin	g at this esta	blishment?				
	Mark one box for each year	2010	2019	5			
	Data to support decision making are not available						
	A small amount of data to support decision making is available						
	A moderate amount of data to support decision making is available						
	A great deal of data to support decision making is available						
	All the data we need to support decision making is available						
25	In 2010 and 2015, what best describes the <b>use</b> of data to support decision making at this	establishme	nt?				
	Mark one box for each year	2010	2015	5			
	Decision making does not use data						
	Decision making relies slightly on data						
	Decision making relies moderately on data						
	Decision making relies heavily on data						
	Decision making relies entirely on data						

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26	In 2010 and 2015, who chose what type of data to collect	at this estab	olishment?			
	Mark all that apply			2	2010	2015
	Managers at this establishment					
	Managers at headquarters and/or other establishments .					
	Production workers					
	Engineers					
	Customers					
	Government regulations or agencies					
<b>3</b>	a) Consider each of the following sources of data and rate decision making at this establishment in 2015.				ed in	
	Mark all that apply	Daily	Weekly	Monthly	Yearly	Never
	Performance indicators from production technology or					
	instruments					
	Formal or informal feedback from production workers					
	Data from outside the firm (suppliers, customers, outside					
	data providers)			Ш		
	b) Now think back to five years ago. How frequently was this establishment in 2010?	each source	of data used in	decision i	making at	
	Mark all that apply	Daily	Weekly	Monthly	Yearly	Never
	Performance indicators from production technology or instruments					
	Formal or informal feedback from managers					
	Formal or informal feedback from production workers					
	Data from outside the firm (suppliers, customers, outside data providers)					
23	a) How frequently was each of these activities influenced	by data ana	lysis at this esta	blishment	in 2015?	
	Mark all that apply	Daily	Weekly	Monthly	Yearly	Never
	Design of new products or services					
	Demand forecasting					
	Supply chain management					
	Cappi, Chairmanagomont. 1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1					
	b) Now think back to five years ago. How frequently was this establishment <b>in 2010</b> ?	each of thes	se activities influ	enced by	data analysi	s at
	Mark all that apply	Daily	Weekly	Monthly	Yearly	Never
	Design of new products or services					
	Demand forecasting					
	Supply chain management					

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If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.			
How frequently does this establishment typically rely on predictive analytics (statisti areas such as demand, production, or human resources)?	cal mode	els that provi	de forecasts in
Mark all that apply		2010	2015
Daily			
Weekly			
Monthly			
Yearly			
Never			
Section D - Uncertainty			
The following examples illustrate how a plant could complete the type of questions are fictional. If your forecasts do not include the level of detail requested or do not a your best judgement. <b>Estimates are acceptable.</b>	asked in exist, plea	this section. ase report ac	All examples cording to
<b>Example A:</b> Jane Doe is filling out this survey for Plant A. In 2015, Plant A had app shipped, with a forecast of \$4,750,000 in 2016.	roximate	ly \$4,500,000	in products
For calendar years 2015 and 2016, what are the approximate dollar values of interplant transfers, exports and other receipts at this establishment? Exclude			
	\$Bil.	Mil.	Thou.
For 2015 calendar year		4	500
Estimate for 2016 calendar year		4	750
Estimate for 2010 calendar year			
Example B: Jane also knows that business at Plant A is forecasted to grow approxi with predicted annual value of products shipped of \$5 million. However, Jane know	mately a	n additional ! s some unce	5% in 2017, rtainty with

that forecast and that the value of products shipped next year could be more or less than \$5 million depending on consumer demand, price of materials, and other uncertainties in the market. Given this uncertainty, this is how Jane would complete the following uncertainty forecast table for Plant A's value of products shipped for 2017.

Looking ahead to the 2017 calendar year, what is the approximate dollar value of **products shipped** you would anticipate for this establishment in the following scenarios, <u>and</u> what likelihood do you assign to each scenario?

2017 scenarios, from lowest to highest	Арр	roximate dollar shipments in 2		Percentage likelihood (values in this column			
	\$Bil.	Mil.	Thou.	should sum	n to 100)		
LOWEST		2	800	5	%		
LOW		4	200	10	%		
MEDIUM		5	000	60	%		
HIGH		6	300	20	%		
HIGHEST		7	500	5	%		
	100	%					



	For calendar years transfers, exports a	2015 and and other r	2016, what a eceipts at the	re the approxi is establishme	mate nt? E	doll xclu	ar va ıde fı	llues of <b>produ</b> reight charges	cts shippe and excise	<b>d</b> , including i taxes.	interplant
									\$Bil.	Mil.	Thou.
	For 2015 calendar y	/ear									
	Estimate for 2016 c	alendar ye	ear								
)	Looking ahead to tl anticipate for this e	he 2017 ca establishm	alendar year, ent in the fol	what is the ap lowing scenar	proxi ios, <u>aı</u>	mat nd v	e dol vhat	llar value of <b>p</b> i likelihood do	roducts sh you assign t	<b>ipped</b> you w to each scena	ould irio?
	2017 scenarios, from lowest to	Appr	oximate dolla shipments in	ar value of 2017	Pe	ercer	ntage	e likelihood his column			
	highest	\$Bil.	Mil.	Thou.				m to 100)			
	LOWEST							%			
	LOW							%			
	MEDIUM							%			
	HIGH							%			
	HIGHEST							%			
				Total	1	0	0	%			
<b>)</b>	For calendar years depreciable assets	2015 and	2016, what a	re the approxi	mate	doll	ar va	lues of capita	al expendit	<b>ures</b> for new	and use
	depreciable assets	at this est	ablishment?	Include buildir	igs ar	nd o	ther	structures, ma	\$Bil.	Mil.	Exclude I
	For 2015 calendar y	/ear									
	Estimate for 2016 c	alendar ve	ar								
		arorraar y									

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ot shown, please on the (CFN) from the	enter you he mailing	r 11-digit Ce g address.	ensus File						
Looking ahead to t anticipate for this	he 2017 ca establishm	alendar year, ent in the fol	what is the applowing scenario	oroxi os, <u>a</u>	mat <u>nd</u> v	e dol vhat	lar value of olikelihood do	capital exper	nditures you would be each scenario?
2017 scenarios, from lowest to	Approxii e	mate dollar va xpenditures i	alue of capital n 2017	rercentage			likelihood his column		
highest	\$Bil.	Mil.	Thou.	should sum to 100)					
LOWEST							%		
LOW							%		
MEDIUM							%		
HIGH							%		
HIGHEST							%		
			Total	I	0	0	%		
For the following of establishment? Excitemporary staffing	clude full-	or part-time I	eased employe	es v	/ĥos	e pay	roll was file	d by an emplo	yee leasing compan
									Number

_	
_	
25	Looking ahead, approximately how many employees would you anticipate on this establishment's payroll as of
_	March 12, 2017 in the following scenarios, and what likelihood do you assign to each scenario?
	March 12, 2017 In the following Scenarios, and what likelihood do you assign to each scenario:

2017 scenarios, from lowest to highest	Approximate number of employees on payroll as of March 12, 2017	Percentage likelihood (values in this column should sum to 100)
LOWEST		%
LOW		%
MEDIUM		%
HIGH		%
HIGHEST		%
	Total	100 %



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							\$Bil.	Mil.	Thou
For 2015 calendar y	ear								
Estimate for 2016 c	alendar y	ear							
Looking ahead to the containers, and p do you assign to ea	ackaging	you would	what are the a anticipate for th	pproxi nis est	mate ablish	dollar expendi ment in the fo	tures on <b>ma</b> t llowing scena	<b>terials, par</b> arios, <u>and</u> w	<b>ts,</b> hat likelih
2017 scenarios, from lowest to	materia	roximate dol als, parts, cor packaging in	ntainers, and	(val	ues in	ge likelihood this column			
highest	\$Bil.	Mil.	Thou.	sn	ouias	sum to 100)			
LOWEST						%			
LOW						%			
MEDIUM						%			
HIGH						%			
HIGHEST						%			
			Total		00	%			
tion E - Backgrour	nd Chara	cteristics					J		
Alon L Buongious	ia Gilara								Year
What year did you What was the num								12 2010 and	1
March 12, 2015?  A manager is some							_		
whose pay and pro	motion th	ey may be ir	es directly report volved with, e.	g., Pla	int Ma	nager, Human	Resource M	anager, Qua	ility Mana
								2010	201
Number of manage	ers at this	establishmer	nt (Estimates ar	e acce	ptabl	e)			

If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.				
In 2010 and 2015, what was the percent of <b>managers</b> at this establishment with a backet	elors degree?			
Mark one box for each year	2010		2015	
20% or less				
21-40%				
41-60%				
61-80%				
More than 80%				
In 2010 and 2015, what was the percent of <b>non-managers</b> at this establishment with a k	pachelors deg	ree?		
Mark one box for each year	2010		2015	
0%				
1-10%				
11-20%				
More than 20%				
In 2010 and 2015, what percent of all employees at this establishment were members of	f a labor unio	n?		
Mark one box for each year	2010		2015	
0%				
1-20%				
21-40%				
41-60%				
61-80%				
More than 80%				
43 In 2010 and 2015, what percent of all employees at this establishment could be classified	ed in the follo	wing	ways?	
Estimates are acceptable.	2010		2015	
				T
Employees who were part-time		%		%
Employees who were working flexible hours		%		%
. ,				
Employees who worked from home one day or more per week		%		%
Employees who were cross-trained		%		%
Employees who were cross trained		70		170

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In 2010 and 2015, which of the following <b>best</b> desc	ribed the p	roducti	on of this	establish	ment?			
Mark one box for each year						2010	2015	j
Job shop								
Batch production								
Cellular manufacturing								
Continuous flow (other than cellular manufacturing	)							
Research and development or prototyping								
Is this establishment owned 50% or more by its four Mark one box	ınder(s) or	membe	r(s) of a	founder's	family	?		
Yes, founder(s) owns it								
Yes, member(s) of a founder's family owns	it (e.g., da	ughter, :	son, siste	r, brother	)			
No								
If yes to either of the above, is the CEO of the firm	also a four	nder or	a membe	r of a fou	nder's	family?		
Yes								
No								
46 Is this establishment part of a firm which has produ	uction esta	blishme	nts in oth	ner countr	ies?			
Yes								
□ No								
	ant many ba	aaaant:	al in und	a mata m din a		"anautad .	data l	
REMARKS (Please use this space for any explanations the	iat illay be	essem	ai iii uiide	erstanding	, your	теропеа с	iala.)	
47 CERTIFICATION - This report is substantially accura	ite and was	s prepar	ed in acc	ordance v	vith th	e instructi	ons.	
Is the time period covered by this report a calendar year?		Month		Year		Month	Year	
Yes No - Enter time period covered —	→ FROM				то			
Name of person to contact regarding this report			Title					
Area code Number	Extens	ion	А	rea code		Nu	mber	
Tele-phone			Fax		-			
Internet e-mail address				M	lonth	Day	Year	
		Date comple	eted					
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