Appendix 10: Mail/Telephone IPS Interview

The Mail/Telephone IPS questionnaire includes almost all of the content from the <u>Appendix 8</u>: <u>Internet IPS Baseline</u> questionnaire, as well as <u>Appendix 9</u>: <u>Internet IPS Follow-Up</u> questions on health insurance and long-term care insurance (Appendix 9, Section 7, LTC1-LTC16) and on hypothetical willingness to provide documents related to retirement plans (Appendix H, Section 12, CRRP1-CRRP4). The omitted questions from the <u>Appendix 8</u>: <u>Internet IPS Baseline</u> questionnaire are (i) a follow-up question on fee arrangements with providers of professional financial information or advice related to retirement (Appendix 8, Section 2, HF3b) and (ii) the second series of questions about retirement plans at the current job of the respondent (see Appendix 8, Section 5, EPR161-EPR16n) and of the spouse (see Appendix 8, Section 8, EPSP161-EPSP16n).

The Mail/Telephone IPS questionnaire attached below will be administered to pretest participants in the American Life Panel (ALP). This pretest instrument excludes a number of questions on household demographics that will be included in the Road to Retirement surveys. Comparable questions are regularly asked of ALP participants. The omitted questions are included in the <u>Appendix 8</u>: <u>Internet IPS Baseline</u> questionnaire. In particular, the omitted questions are found in Appendix 8, Section 1, as follows: DHC3, DHC4, DHC5, DHC6, DHC7, DHC9, DHC10, DHC13a, DHC13b, DHC13c, DHC16a, DHC16b, and DHC16c.

Road to Retirement Survey for the American Life Panel (Initial Participant Survey Pretest)

Thank you for agreeing to participate in this survey of American households being conducted by the U.S. Department of Labor. The goal of this study is to collect information on how households make important decisions from early in their working lives all the way into retirement.

- Using a black pen, answer questions by filling in the box to the left of your answer.
- When writing a response, please print clearly.
- You might sometimes be told to skip some questions in the survey. In that case, you will see a note telling you which question to answer next.

The following statement is made in accordance with the Privacy Act of 1974 (5. U. S. C. 552a). Section 513(a) of the Employee Retirement Income Security Act of 1974 (ERISA), 29 U.S.C. 1143, authorizes EBSA to conduct this survey. Your survey responses will be used for research and statistical purposes by the Department of Labor and contractors and researchers working with us on this study. We will keep your identity private to the extent permitted by law. The Department intends to release a public data file with information obtained from this survey, but will do so in in a way that protects the privacy of individual respondents. For example, released data will not include any first remove all personally identifying information, such as your name and address. Your participation is voluntary, and your decision to participate or not to participate will not affect your standing or relationship with the U.S. Department of Labor in any way.

Section	n 1: Background	5	Are you currently living with a spouse/partner? Choose only one.
1 What is y	your birth date?		Yes No >> GO TO QUESTION 7
	Day Year	6	And what about your spouse's/partner's health. Would you say his/her health is excellent, very good, good, fair, or poor? Choose only one.
2 What is y	your sex? <i>Choose only one.</i> Male Female		Excellent Very good Good Fair Poor
	ou say your health is excellent, very lood, fair, or poor? Choose only one. Excellent Very good Good Fair Poor	7	Now we would like to know about other adult members of your household, if there are any. How many other people 18 years of age or older live with you? (enter 0 for no other adults).
4 What is y	your marital status? Choose only one. Married Separated Divorced Widowed Never Married	9	And how many other people under 18 years of age live with you, if any? (enter 0 for no one). Are any members of your household currently enrolled in school, including yourself and/or your spouse/partner? Yes
household continue w	other members of your living with you, please ith this section. Otherwise, to Section 2: Financial	10	How many members of your household are currently enrolled in school?

Section 2: Financial Decisions 12 11 Now please think about the financial situation among members of your household. Among the adults in your household, which of you is the most knowledgeable about the assets, debts and retirement planning of your household? Choose only one. Me My spouse/partner Another adult in my household who is not my spouse/partner (please specify relationship, such as child, parent, My spouse/partner and I are equally knowledgeable Another adult in my household who is not my spouse/partner and I are equally knowledgeable Other, please specify:

We would like to understand how the financial responsibilities are divided in your household. Among the adults in your household, which of you is <u>primarily responsible</u> for making longterm saving and investment plans? <i>Choose only one.</i>			
Me			
My spouse/partner			
Another adult in my household who is not my spouse/partner (please specify relationship, such as child, parent, etc.):			
My spouse/partner and I make the household plans together			
Another adult in my household who is not my spouse/partner and I make the household plans together			
My spouse/partner and another adult in the household make the plans together			
I make my own individual plan separate from any other adult in the household			
Other, please specify:			

13	In the past year, have you received financial information related to retirement from any of the following sources? This would include information on such things as retirement planning, saving, or investing. Check all that apply.	14	Please rank the sources of information from the previous question in order of importance to your financial planning for retirement by writing the top three in the boxes below.	
	One-on-one meeting(s) or communications with professional financial services providers (e.g., in person, by phone, by email) Seminar or group meeting(s) with professional financial services providers (e.g., in person, video presentation, webinar)		Most Important	
	Personalized information via website(s) (e.g., online chat with financial service representative, or financial calculators that analyze your retirement savings or investment accounts and/or make recommendations for changes to your retirement holdings or contributions)		Second Most Important	
	General information via website(s) (e.g., websites that provide general financial information or advice related to retirement) Government websites or publications (e.g., from Social Security Administration or IRS)		Third Most Important	
	Members of your household			
	Friends and family outside of your household Coworkers			
	Books/ Newspapers/ Magazines/ Television	15	How often do you seek out financial advice information to retirement? <i>Choose only one.</i>	
	Other, please specify:		information to retirement: Onloose only one.	
	OR I have not received any such financial information in the past year >> GO TO 16		Never No more than once per year A few times per year Every month Every week	

16	In the past year, have you received financial information not related to retirement through any of the following types of direct communication with a professional financial services provider? Check all that apply. One-on-one meeting(s) or communications with professional financial services providers (e.g., in person, by phone, by email) Seminar or group meeting(s) with professional financial services providers (e.g., in person, video presentation, webinar) Personalized information via website(s) (e.g., online chat with financial service representative, or financial calculators that help with monthly budgeting) OR I have not received any such financial information in the past year	17	In the past year, has your spouse/partner received financial information related to retirement through any of the following types of direct communication with a professional financial services provider? Please include any of the communications related to retirement that you just told us about, if your spouse/partner participated as well. Check all that apply. One-on-one meeting(s) or communications with professional financial services providers (e.g., in person, by phone, by email) Seminar or group meeting(s) with professional financial services providers (e.g., in person, video presentation, webinar) Personalized information via website(s) (e.g., online chat with financial service representative, or financial calculators that analyze your retirement savings or investment accounts and/or make recommendations for changes to your retirement holdings or contributions) Don't know >>GO TO 19 OR
cor ole	ou live with a spouse/partner, please stinue with this section. Otherwise, ase skip to Section 3: Saving and ending.	18	Did you participate in the meeting(s) and/or communications along with your spouse/partner? Choose only one. Yes, I participated in each one I participated in some but not all of the meetings and/or communications No, I did not participate

In the past year, has your spouse/partner received financial advice not retirement through any of the following types of direct communication with a professional financial services provider? Please include any of the communications not related to retirement that you just told us about, if your spouse/partner participated as well. Check all that apply. One-on-one meeting(s) or communications with professional financial services providers (e.g., in person, by phone, by email) Seminar or group meeting(s) with professional financial services providers (e.g., in person, video presentation, webinar) Personalized information via website(s) (e.g., online chat with financial service representative, or financial calculators that help with monthly budgeting) Don't know OR My spouse/partner has not received any such financial information in the past year	 Imagine that the interest rate on money held in your savings account was 1% per year and that the rate of price inflation on the things you buy was 2% per year. Generally speaking, how much would you be able to buy with money held in this savings account after 1 year? Choose only one. More than today Exactly the same Less than today Don't know True or False: Buying a single company's stock usually provides a safer return than a stock mutual fund. Choose only one. True False Don't know Please indicate the degree to which you agree with the following statements.
Section 3: Saving and Spending	a. I am pretty good at math. Choose only one. Strongly disagree Disagree Neither agree or disagree Agree Strongly agree
Suppose you had \$100 in a savings account and the interest rate was 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow? Choose only one. More than \$102 Exactly \$102 Less than \$102 Don't know	 b. I am good at dealing with day-to-day financial matters, such as checking accounts, credit and debit cards, and tracking expenses. Choose only one. Strongly disagree Disagree Neither agree or disagree Agree Strongly agree

24	Over the past year, would you say your household's spending was less than, more than, or about equal to your household's income? Please do not include the purchase of a new house or car, or other big investments you may have made over the past	26 Imagine you just won a lottery prize and have to choose now between one of two options receiving your payment. Which would you choose?	
	year. Choose only one. Spending less than income Spending about equal to income Spending more than income Don't know	A. Between these two options, which would you choose: \$1,000 one year from today >> GO TO 26B \$1,250 two years from today >> GO TO 26C	
25	Please indicate below the option that best describes your payments on credit cards. Choose only one.	B. Between these two options, which would you choose:	
	Always pay off monthly Generally pay off monthly Occasionally pay off monthly Seldom pay off, but try to pay down Generally pay the minimum each month Pay less than the minimum or skip payments Don't know I don't have any credit cards	\$1,000 one year from today >> GO TO SECTION 4 \$1,650 two years from today >> GO TO SECTION 4 C. Between these two options, which would you choose: \$1,000 one year from today \$1,100 two years from today	

	Section 4: Your Employment	30	make at your main job regardless of the
27	We are interested in your present job status. Which one of the following BEST describes your current employment situation? <i>Choose only one.</i>		number of hours you work, would you prefer to: Work the same number of hours that you usually work Work more hours for more money
	Working now		Work fewer hours for less money
	Temporarily laid off and awaiting recall		
	On sick or other leave	31	Next are some questions about your main paid
	Not employed, but looking for a job >> GO TO SECTION 6		job, working for someone else. On this job, how frequently are you paid? That is, what is
	Not employed and not looking for a job >> GO TO SECTION 6		your "pay period"? <i>Choose only one.</i>
	Homemaker >> GO TO SECTION 6		Daily
	Disabled and not working >> GO TO		Weekly
	SECTION 6		Every two weeks
	Student >> GO TO 29		Monthly
	Retired >> GO TO 29		Other, please specify:
28	Next are some questions about your current, main job. Do you work for someone else, are you self-employed, or something else? Choose only one. Work full-time for someone else >> GO TO 30 Work part-time for someone else >> GO TO 30 Work for yourself (self-employed) Work as a partner in a partnership (e.g.	32	On this job, are you a member of a labor unior or of an employee association similar to a union? Choose only one. Yes No Don't know
29	partner in law firm, medical practice) Work as a consultant/contractor Do you also have a paid job, working for	33	On this job, are you covered by a union or employee association contract? <i>Choose only one.</i>
	someone else? Check all that apply		
	Work full-time for someone else		Yes
	Work part-time for someone else		∐ No
	No >> GO TO SECTION 6		Don't know

34	Are you employed by the government at the federal, state, or local level? This includes		Section 5: Your Current Employer- Provided Retirement Plan
	teachers and other service workers who are on the payrolls of local government, school district, and other agencies of state and local government. Choose only one. Yes, federal government Yes, state government Yes, local government (e.g., county, city, township) No	37	Now we'd like to ask some questions about retirement plans at this job, provided by your employer or union. This includes traditional pension plans, 401(k) plans, SEP and SIMPLE IRAs, savings-and-thrift plans, deferred profitsharing plans, and other types like stock ownership plans. Do you have a retirement plan at your current, main job? Choose only one. Yes No >> GO TO 62 Don't know >> GO TO 62
35	Will you please tell us the name of your employer on this job?	38	In some retirement plans, known as "Defined Benefit" plans, retirement benefits are usually paid based on a formula involving age, years of service and salary. In other retirement plans, known as "Defined Contribution" plans, money is accumulated in
			a retirement account for you. At this job, is/are your retirement plan(s) of the "Defined Benefit" type or of the "Defined Contribution" type? Choose only one.
36	To be certain that we can correctly identify your employer, please tell us the Federal Employer Identification Number or "EIN". This number may be found, for example, on the Form W-2 you received from your employer in order to file your taxes. This number is reported in box b of your W-2, under the heading "Employer I.D. number." What is the Employer I.D. number? Note: If you have a Form W-2 from this employer, please enter the Federal I.D. number from box b, not the state I.D. number	39	Defined Benefit – benefits paid out based on a formula Defined Contribution - money accumulates in a retirement account for me Both types Don't know Do you participate in one retirement plan at this job or more than one plan? Choose only
	shown elsewhere on your W-2.		 One plan at this job >> GO TO 41 More than one plan at this job Don't know >> GO TO 41

40	Now we have some questions about the plan at this job that is the most important to you. Is this retirement plan of the "Defined Benefit" type or of the "Defined Contribution" type? Choose only one. Defined Benefit – benefits paid out based on a formula	44	Does the plan offer you an option to receive financial advice on which investment options you should choose? Choose only one. Yes No >> GO TO 46 Don't know >> GO TO 46
	Defined Contribution - money accumulates in a retirement account for me Both types Don't know	45	What types of advice does your plan offer? Check all that apply. One-on-one meeting(s) or communications with professional financial services providers (e.g., in person, by phone, by email)
41	Is this retirement plan provided by your employer, by your labor union, or both? Choose only one. My employer My labor union Both		Seminar or group meeting(s) with professional financial services providers (e.g., in person, video presentation, webinar) Personalized information via the plan's website (e.g., online chat with financial service representative, or financial calculators that analyze your retirement savings or investment accounts and/or make recommendations for changes to your retirement holdings or
42	Were you automatically enrolled in the plan by your current employer or union or did you have to actively choose to enroll? Choose only one. I was automatically enrolled by my employer or union I actively chose to enroll Don't know		contributions) General information via the plan's website (e.g., websites that provide general financial information or advice related to retirement) Other, please specify:
43	Do you have any choice over how the money in this retirement plan is invested? For example, choices about investments in stocks or stock mutual funds, bonds or bond funds, or money market accounts. Choose only one. Yes No >> GO TO 46 Don't know >> GO TO 46	46	Have you made any choices about how the money in this retirement plan is invested? For example, choices about investments in stocks or stock mutual funds, bonds or bond funds, or money market accounts. Choose only one. Yes, I chose how to invest the money No, the investments were selected for me automatically Don't know

47	How do you make your choices on how the money is invested? Check all that apply. I do the research on my own I use online tools offered by the plan provider My plan offers the services of a financial adviser and I ask them for help I use the services of a professional financial adviser who is not associated with the plan. I get help from coworkers I get help from family and/or friends Other, please specify:	50	What amount do you contribute currently per pay period or per year? Please complete for either dollar amount or percent in one of the boxes below. Amount per pay period OR Percent of earnings per pay period OR Percent of earnings per year Percent of earnings per year Percent of earnings per year
48	Do you currently make contributions to this plan? For example, contributions through salary deduction or union dues. Choose only one. Yes No >>GO TO 51 Don't know >>GO TO 51	51	Does your employer or union make contributions to this plan? Choose only one. Yes >> GO TO 53 No Don't know
49	Did you choose the amount of money to contribute or was the amount automatically selected for you? Choose only one. I chose the amount to contribute The amount was selected for me automatically Don't know	52	Would your employer or union make contributions to this plan if you made contributions? Yes >> GO TO 55 No >> GO TO 55 Don't know >> GO TO 55

What amount does your employer or union contribute currently per pay period or per year? Please complete for either dollar amount or percent in the boxes below. Amount per pay period	56 Do you currently have a loan against this plan? Choose only one. Yes >> GO TO 58 No
OR Amount per year \$ OR Percent of earnings per pay period %	57 Have you ever taken out a loan against your holdings in this plan? Choose only one. Yes No >> GO TO 59 58 For what purpose(s) did you borrow this
Percent of earnings //o 54 Does the amount of the employer or union contribution depend on the amount that you contribute? That is, does the employer or union make "matching contributions"? Choose only one. Yes Don't know	money? Check all that apply. Pay medical expenses Pay credit card bill(s) Pay other regular household expenses (e.g., rent, utility bills) Cover the down payment on your principal residence Avoid eviction or foreclosure on your principal residence Pay college tuition Pay other educational expenses Cover funeral expenses for a family member Other, please specify:
Are you allowed to borrow against your holdings in this plan? Choose only one. Yes No >> GO TO 59 Don't know >> GO TO 59	59 Have you ever taken any withdrawals from this account? Yes No >> GO TO SECTION 6 Don't know >> GO TO SECTION 6

60	For what purpose(s) did you withdraw this money? Check all that apply.	63	Which one offers a retirement plan - your current employer, your current labor union, or both? <i>Choose only one.</i>
	Pay medical expenses		My employer
	Pay credit card bill(s)		My labor union
	Pay other regular household expenses (e.g., rent, utility bills) Cover the down payment on your principal residence		Both
	Avoid eviction or foreclosure on your principal residence		
	Pay college tuition	64	Are you eligible to be included in any of these
	Pay other educational expenses		retirement plans? Choose only one.
	Cover funeral expenses for a family		Yes
	member Received regular distribution after age		No >> GO TO 68
	59½		Don't know >> GO TO 68
	Other, please specify:		
		65	Does your current employer's or union's retirement plan automatically enroll workers like you? <i>Choose only one.</i>
61	Did you pay a 10 percent tax penalty on the withdrawal, in addition to regular income taxes? <i>Choose only one.</i>		Yes, I would have been automatically enrolled in my employer's or union's plan, but I opted out of participating in it
	Yes >> GO TO SECTION 6		No, I was not automatically enrolled in
	No, because I was over age 59½ when I took the withdrawal >> GO TO SECTION 6		any plan Don't know
	No, for other reason(s) >> GO TO SECTION 6		
	Don't know >> GO TO SECTION 6		
62	Does your current employer or union offer a	66	Does your current employer or union make contributions to any retirement plan for which you are eligible? <i>Choose only one.</i>
02	retirement plan? Choose only one.		you are engine: Oncose only one.
	Yes		Yes
	No >> GO TO SECTION 6		☐ No
	Don't know >> GO TO SECTION 6		Don't know

67	Do you intend to participate in a retirement plan provided by your current employer or union at some time in the future? Choose only one. Yes >> GO TO SECTION 6 No >> GO TO SECTION 6 Don't know >> GO TO SECTION 6	70	Do you have any <i>other</i> pension, retirement or retirement savings plans from any current or previous business, employer or union? Please include only plans <u>provided by a business</u> , employer or union. Do not include any plan at the job you told us about in Section 5. Yes No >> GO TO 73 Don't know >> GO TO 73
68	Will you be eligible if you continue to work for this employer or union? Choose only one. Yes No >> GO TO SECTION 6	71	How many other plans do you have? More than one <i>other</i> plan Just one <i>other</i> plan
69	Don't know >> GO TO SECTION 6 How many more years will you have to work	72	In some retirement plans, known as "Defined Benefit" plans, retirement benefits are usually paid based on a formula involving age, years of service and salary.
	for this employer or union before you will be eligible? YEARS		In other retirement plans, known as "Defined Contribution" plans, money is accumulated in a retirement account for you. Among these <i>other</i> retirement plans provided by a business, employer, or union, do you have a "Defined Contribution" plan? <i>Choose only one.</i>
	Section 6: Your Other Employer- Provided Retirement Plans		Yes Don't know
	We would like to ask you some questions about other pension or retirement plans you may currently have, other than the plan(s) at the job you may have just told us about in Section 5 .	73	Are you currently living with a spouse/partner? Yes No >> GO TO SECTION 10

Section 7: Your Spouse/Partner's **Employment**

	Section 7: Your Spouse/Partner's Employment	77	If your spouse/partner were paid the same hourly rate that he/she makes at his/her main job regardless of the number of hours worked,
74	We are interested in your spouse's/partner's present job status. Which one of the following BEST describes his/her current employment situation? <i>Choose only one.</i>		do you think he/she would you prefer to: Work the same number of hours that he/she usually works Work more hours for more money Work fewer hours for less money
	Working now Temporarily laid off and awaiting recall On sick or other leave Not employed, but looking for a job >> GO TO SECTION 9 Not employed and not looking for a job >> GO TO SECTION 9 Homemaker >> GO TO SECTION 9 Disabled and not working >> GO TO SECTION 9 Student >> GO TO 76 Retired >> GO TO 76	78	Next are some questions about his/her main paid job, working for someone else. On this job, how frequently is he/she paid? That is, what is the "pay period"? <i>Choose only one.</i> Daily Weekly Every two weeks Monthly Other, please specify:
75	Next are some questions about his/her current, main job. Does he/she work for someone else, is he/she self-employed, or something else? Choose only one. Works full-time for someone else >> GO TO 77 Works part-time for someone else >> GO TO 77 Work for his/herself (self-employed) Works as a partner in a partnership (e.g. partner in law firm, medical practice)	79	On this job, is your spouse/partner a member of a labor union or of an employee association similar to a union? <i>Choose only one.</i> Yes No Don't know
76	Works as a consultant/contractor Does he/she also have a paid job, working for someone else? Check all that apply Works full-time for someone else Works part-time for someone else No >> GO TO SECTION 9	80	On this job, is your spouse/partner covered by a union or employee association contract? Choose only one. Yes No Don't know

81	Is your spouse/partner employed by the government at the federal, state, or local level? This includes teachers and other service workers who are on the payrolls of		Section 8: Your Spouse's/Partner's Current Employer-Provided Retirement Plan
	local government, school district, and other agencies of state and local government. Choose only one. Yes, federal government Yes, state government Yes, local government (e.g., county, city, township) No	84	Now we'd like to ask some questions about retirement plans at your spouse's/partner's job, provided by his or her employer or union. This includes traditional pension plans, 401(k) plans, SEP and SIMPLE IRAs, savings-and-thrift plans, deferred profit-sharing plans, and other types like stock ownership plans. Does your spouse/partner have a retirement plan at his or her current, main job? Choose only one.
Q82	Will you please tell us the name of your spouse's/partner's employer on this job?		Yes No >> GO TO 109 Don't know >> GO TO 109
		85	In some retirement plans, known as "Defined Benefit" plans, retirement benefits are usually paid based on a formula involving age, years of service and salary.
83	To be certain that we can correctly identify your spouse's/partner's employer, please tell us the Federal Employer Identification Number or "EIN". This number may be found, for		In other retirement plans, known as "Defined Contribution" plans, money is accumulated in a retirement account for you.
	example, on the Form W-2 he/she received from his/her employer in order to file taxes. This number is reported in <u>box b</u> of his or her W-2, under the heading "Employer I.D. number." What is the Employer I.D. number?	At this job, is/are your spouse retirement plan(s) of the "Defi	At this job, is/are your spouse's/partner's retirement plan(s) of the "Defined Benefit" type or of the "Defined Contribution" type? Choose only one.
	Note: If he/she has a Form W-2 from this employer, please enter the Federal I.D. number from box b, not the state I.D. number shown elsewhere on his/her W-2.		Defined Benefit – benefits paid out based on a formula Defined Contribution - money accumulates in a retirement account for him/her
			Both types Don't know

86	Does he/she participate in one retirement plan at this job or more than one plan? Choose only one. One plan at this job >> GO TO 88 More than one plan at this job Don't know >> GO TO 88	90	Do your spouse/partner have any choice over how the money in this retirement plan is invested? For example, choices about investments in stocks or stock mutual funds, bonds or bond funds, or money market accounts. Choose only one.
87	Now we have some questions about the plan at this job that is the most important to him/her. Is this retirement plan of the "Defined Benefit" type or of the "Defined Contribution" type? Choose only one.	91	No >> GO TO 93 Don't know >> GO TO 93 Does the plan offer an option to receive financial advice on which investment options he/she should choose? Choose only one.
	Defined Benefit – benefits paid out based on a formula Defined Contribution - money accumulates in a retirement account for him/her Both types Don't know	92	Yes No >> GO TO 93 Don't know >> GO TO 93 What types of advice does the plan offer? Check all that apply.
88	Is this retirement plan provided by your employer, by his/her labor union, or both? Choose only one. His/Her employer His/Her labor union Both Don't know		One-on-one meeting(s) or communications with professional financial services providers (e.g., in person, by phone, by email) Seminar or group meeting(s) with professional financial services providers (e.g., in person, video presentation, webinar) Personalized information via the plan's website (e.g., online chat with financial service representative, or financial calculators that analyze your retirement savings or investment accounts and/or make recommendations for changes to your retirement holdings or
89	Was your spouse/partner automatically enrolled in the plan by his/her current employer or union or did he/she have to actively choose to enroll? Choose only one. Automatically enrolled by employer or union Actively chose to enroll Don't know		contributions) General information via the plan's website (e.g., websites that provide general financial information or advice related to retirement) Other, please specify:

93	Has your spouse/partner made any choices about how the money in this retirement plan is invested? For example, choices about	96	Did he/she choose the amount of money to contribute or was the amount automatically selected for him/her? <i>Choose only one.</i>
	investments in stocks or stock mutual funds, bonds or bond funds, or money market accounts. Choose only one. Yes, chose how to invest the money No, the investments were selected for		He/She chose the amount to contribute The amount was selected for him/her automatically Don't know
	him/her automatically Don't know	97	What amount does he/she contribute currently per pay period or per year? Please complete for either dollar amount or percent in one of the boxes below.
94	How does he/she make his/her choices on how the money is invested? <i>Check all that apply.</i>		Amount per pay period \$ OR
	Does the research on his/her own		Amount per year
	Uses online tools offered by the plan provider		\$
	Plan offers the services of a financial adviser and he/she asks them for help Uses the services of a professional		OR Percent per pay period %
	financial adviser who is not associated with the plan.		OR
	Gets help from coworkers		Percent per year %
	Gets help from family and/or friends		
	Other, please specify:	98	Does his/her employer or union make contributions to this plan? <i>Choose only one.</i>
			Yes >> GO TO 100 No Don't know
95	Does your spouse/partner currently make contributions to this plan? For example, contributions through salary deduction or union dues. Choose only one.	99	Would his/her employer or union make contributions to this plan if he/she made contributions?
	Yes		Yes >> GO TO 102
	No >> GO TO 98		☐ No >> GO TO 102
	Don't know >>GO TO 98		Don't know >> GO TO 102

con yea <i>amo</i> Am	at amount does his/her employer or union tribute currently per pay period or per r? Please complete for either dollar punt or percent in one of the boxes below. Sound per pay period Amount per year \$	а	las your spouse/partner ever taken out a loan gainst his/her holdings in this plan? Choose only one. Yes No >> GO TO 106 Don't know >> GO TO 106
OR Per	rcent per pay period %		for what purpose(s) did he/she borrow this noney? Check all that apply.
OR	Percent per year		Pay medical expenses Pay credit card bill(s) Pay other regular household expenses (e.g., rent, utility bills) Cover the down payment on his/her
con spo emp	es the amount of the employer or union tribution depend on the amount that your use/partner contributes? That is, does the ployer/union make "matching tributions"? Choose only one. Yes No Don't know		principal residence Avoid eviction or foreclosure on his/her principal residence Pay college tuition Pay other educational expenses Cover funeral expenses for a family member Other, please specify:
aga	our spouse/partner allowed to borrow inst his/her holdings in this plan? Choose / one. Yes No >> GO TO 106 Don't know >> GO TO 106		Don't know
	es your spouse/partner currently have a nagainst this plan? <i>Choose only one.</i>	W	las your spouse/partner ever taken any vithdrawals from this account? Choose only one.
	Yes >> GO TO 105 No Don't know		Yes No >> GO TO SECTION 9 Don't know >> GO TO SECTION 9

107	For what purpose(s) did he/she withdraw this money? Check all that apply. Pay medical expenses	110	Which one offers a retirement plan - your spouse's/partner's employer, labor union, or both? <i>Choose only one.</i>
	Pay credit card bill(s)		His/her employer
	Pay other regular household expenses		His/her labor union
	(e.g., rent, utility bills)		Both
	Cover the down payment on his/her principal residence		
	Avoid eviction or foreclosure on his/her principal residence	111	Is he/she eligible to be included in any of these retirement plans? <i>Choose only one.</i>
	Pay college tuition		Yes
	Pay other educational expenses		No >> GO TO 115
	Cover funeral expenses for a family member		Don't know >> GO TO 115
	Received regular distribution after age 59 1/2	110	Doos your engues's /nartner's employer or
	Other, please specify:	112	Does your spouse's/partner's employer or union automatically enroll workers like
	Citier, please specify.		him/her? Choose only one.
			Yes, he/she would have been
	Don't know		automatically enrolled in the employer's or union's plan, but he/she opted out of participating in it
			No, he/she was not automatically
108	Did he/she pay a 10 percent tax penalty on the		enrolled in any plan Don't know
	withdrawal, in addition to regular income		
	taxes? Choose only one.	113	Does his/her employer or union make
	Yes >> GO TO SECTION 9		contributions to any retirement plan for which
	No, because he/she was over age 59½ when he/she took the withdrawal >> GO		he/she is eligible? Choose only one.
	TO SECTION 9		□ Vaa
	No, for other reason(s) >> GO TO SECTION 9		☐ Yes ☐ No
	Don't know >> GO TO SECTION 9		Don't know
			Boilt know
		114	Does your spouse/partner intend to participate
109	Does your spouse's/partner's employer or		in a retirement plan provided by his/her current
	union offer a retirement plan? Choose only one.		employer or union sometime in the future? <i>Choose only one.</i>
	Yes		Yes >> GO TO SECTION 9
	No >> GO TO SECTION 9		No >> GO TO SECTION 9
	Don't know >> GO TO SECTION 9		Don't Know >> GO TO SECTION 9
	Don't know >> GO TO SECTION 9		Don't Know >> GO TO SECTION 9

115	Will your spouse/partner be eligible if he/she continues to work for this employer or union? Choose only one. Yes No >>GO TO SECTION 9 Don't know >>GO TO SECTION 9	119	In some retirement plans, known as "Defined Benefit" plans, retirement benefits are usually paid based on a formula involving age, years of service and salary. In other retirement plans, known as "Defined Contribution" plans, money is accumulated in a retirement account for you.
116	How many more years will your spouse/partner have to work for this employer or union before he/she will be eligible? YEARS		Among these <i>other</i> retirement plans provided by a business, employer, or union, does your spouse/partner have a "Defined Contribution" plan? <i>Choose only one.</i> Yes No
	Section 9: Your Spouse's/Partner's Other Employer-Provided Retirement Plans		Don't know
	We would like to cak you come supptions		
	We would like to ask you some questions about other pension or retirement plans your spouse/partner may currently have,		Section 10: Financial Planning
	other than the plan(s) at the job you may have just told us about in Section 8 .	120	Did you (and your spouse/partner) ever try to figure out how much money you would need to have saved by the time you retire so that you could live comfortably in retirement? <i>Choose</i>
117	Does your spouse/partner have any <i>other</i> pension, retirement or retirement savings		only one.
	plans from any current or previous business, employer or union? Please include only plans provided by a business, employer or union. Do not include any plan at the job you told us		☐ Yes ☐ No >> GO TO 108
	about in Section 8.	121	Tell us about the ways you tried to figure out how much your household would need. Choose one on each row.
	No >> Section 10		Yes No
	Don't know >> Section 10		Did you talk to family and relatives?
			Did you talk to co-workers or friends?
118	How many other plans does your spouse/partner have? <i>Choose only one.</i>		Attend a retirement seminar?
	More than one <i>other</i> plan		Did you use calculators or worksheets that are computer or Internet-based?
	Just one other plan		Did you consult a financial planner or adviser or an accountant?

122 Did you develop a plan for how to save for retirement? <i>Choose only one.</i>	126 What keeps/kept you from saving more for retirement? <i>Check all that apply</i>
☐ Yes ☐ No >> GO TO 126	Not willing to sacrifice things that add to quality of life
	Need money to pay basic monthly bills
	Saving for a child's education
122 Tall us how you dovalance this plan. Chassa	Paying off student loans
123 Tell us how you developed this plan. <i>Choose one on each row.</i>	Not knowing what type of retirement account to open
Yes No Did you talk to family and relatives?	Not knowing how to open a retirement account
Did you talk to co-workers or friends?	No knowing how to invest the funds
Attend a retirement seminar?	Other, please specify:
Gather information from the Internet?	71 7
Gather information from books and/or local television programs?	
Did you consult a financial planner or adviser or an accountant?	OR Soving /Soved anguab for retirement
124 About how long ago did you develop this plan? Choose one. In the past year About 1-2 years ago About 3-5 years ago More than 5 years ago Have you revised the plan in any meaningful way in the past year? Choose one. Yes No	127 Have you (and your spouse/partner) tried to figure out how to plan to pay for very expensive medical care or procedures and/or the costs of long-term care for you or a family member if it were to be necessary in the years ahead? For purposes of this survey, when we use the term 'long-term care' we are referring to a range of services and supports one may require to meet personal care needssuch as bathing, dressing, using the toilet, and/or eatingafter a significant deterioration in mental and/or physical health. Most long-term care is not medical care. Yes No >> GO TO 129

128	Tell us about the ways you tried to figure out how to plan to pay for such costs. Yes No		tion 11: Health Insurance a m Care Insurance	nd Long
	Did you talk to family and relatives Did you gather information from the Internet? Did you gather information from books and/or television programs? Did you consult a financial planner or advisor or an accountant? Did you consult with an insurance agent or insurance broker?	follow cover type a. Header or formation anoth b. Header anoth c. Header a State Market members of performed and the competence of the control of the contr	dicare, for people 65 and older, ople with certain disabilities dicare Supplemental Insurance, known as "Medigap" insurance dicaid, Medical Assistance, or any of government-assistance plan for with low incomes or a disability health care	r health
129	Have you taken any steps to "protect" some of your assets, perhaps via transfers to family, friends, and/or an irrevocable trust, so that these assets would not be counted in determining your eligibility for Medicaid benefits to pay for the cost of long-term care? Yes No	care i. India j. Any health	ICARE or other military health an Health Service tother type of health insurance or a coverage plan ase specify:	

131	Do you currently have a long-term care insurance policy? Do not include any long-term care insurance provided by a government program, such as Medicaid.	138	Are you currently living with a spouse/partner? Yes No >> GO TO SECTION 12
	Yes No >> GO TO 135 Don't know >> GO TO 135	139	Is your spouse/partner CURRENTLY covered by any of the following types of health insurance or health coverage plans? <i>Mark</i> "Yes" or "No" for EACH type of coverage in
132	In what year did you purchase this policy?		items a - j. Yes No a. Health insurance through a current or former employer or union (of him/her or another family member)
133	Did you purchase your long-term care insurance policy through a current or past employer or spouse's/partner's employer? Yes No		b. Health insurance purchased directly from an insurance company (by him/her or another family member) c. Health insurance purchased through a State Health Insurance Exchange Marketplace (by him/her or another family member) d. Medicare, for people 65 and older, or people with certain disabilities
134	Have you ever received benefits under your long-term care insurance policy? Yes No		e. Medicare Supplemental Insurance, also known as "Medigap" insurance f. Medicaid, Medical Assistance, or any kind of government-assistance plan for those with low incomes or a disability g. VA health care
135	Have you ever applied for long-term care insurance and had your application denied? Yes No		h. TRICARE or other military health care i. Indian Health Service j. Any other type of health insurance or health coverage plan Please specify:
136	Are you currently employed? Yes No >> GO TO 138	140	Does your spouse/partner currently have a
137	Does your current employer offer a long-term care insurance policy as part of your employee benefits? Yes No		long-term care insurance policy? Do not include any long-term care insurance provided by a government program, such as Medicaid. Yes No >> GO TO 144 Don't know >> GO TO 144

141	In what year did your spouse/partner	Section 12: Income and IRAs
142	Did he/she purchase the long-term care insurance policy through a current or past employer or spouse's/partner's employer? Yes No	147 Which category represents the total combined income of all members of your family (living here) during the year 2015? This includes money from jobs, net income from business, farm or rent, pensions, dividends, interest, Social Security payments and any other money income received by members of your family who are 15 years of age or older. Choose only one.
143	Has your spouse/partner ever received benefits under his/her long-term care insurance policy? Yes No	Less than \$5,000 \$5,000 to \$7,499 \$7,500 to \$9,999 \$10,000 to \$12,499 \$12,500 to \$14,999 \$15,000 to \$19,999 \$20,000 to \$24,999
144	Has he/she ever applied for long-term care insurance and had his/her application denied? Yes No Don't know	\$25,000 to \$29,999 \$30,000 to \$34,999 \$35,000 to \$39,999 \$40,000 to \$49,999 \$50,000 to \$59,999 \$60,000 to \$74,999 \$75,000 to \$99,999
145	Is your spouse/partner currently employed? Yes No >> GO TO SECTION 12	\$100,000 to \$124,999 \$125,000 to \$199,999 \$200,000 or more
146	Does your spouse's/partner's current employer offer a long-term care insurance policy as part of his/her employee benefits? Yes No Don't know	148 Now please think about how much money you personally earned in 2015. What was the total of your wages, salary, commissions, bonuses, and tips from all jobs? Please report the total amount before deductions for taxes, bonds, dues, or other items.

149	Now please think about how much money your spouse/partner earned in 2015. What was the total of his or her wages, salary, commissions, bonuses, and tips from all jobs? Please report the total amount before deductions for taxes, bonds, or other items. Please leave blank if you are not currently	152 How much did you contribute in the 2015 tax year?
	living with a spouse/partner.	153 Have you made any contributions to an IRA account for the current tax year (2016)? Yes No
150	We now have some more questions about money or assets you or you and your spouse/partner may have in dedicated retirement accounts. We previously asked about retirement plans you and your spouse/partner may have through a business, employer or union. We begin with a question about a different type of retirement plan.	Don't know 154 Were any of these 2015 or 2016 contributions made by payroll deduction on your job? That is, was money deducted from your paycheck and deposited into your IRA account? Choose only one. Please leave blank if you did not
	Here we would like to ask just about IRAs that you personally have. These may include accounts that you "rolled over" into an IRA after leaving a previous job, as well as Roth IRAs or any other type of IRA account that is not part of a retirement plan from a current or past job. It would also include a Payroll Deduction IRA where you established an IRA with a financial institution, and then you authorized your employer to take money out of your paycheck and deposit it into your IRA account.	make any contributions. Yes No Don't know 155 Did you already tell us about this IRA when we asked you earlier about retirement plans provided by a business, employer, or union (in Section 5 or 6)? Yes
	Do you have any IRAs? Choose only one. Yes	No
151		156 Are you currently living with a spouse/partner? Yes No >> GO TO SECTION 13
	account in the 2015 tax year? That is, did you put any money into an IRA account that year? Please do not count money rolled over into an IRA in 2015 from another retirement account. Yes No >> GO TO 153	157 Does your spouse/partner have any IRAs? Yes No >> GO TO SECTION 13
	Don't know >> GO TO 153	Don't know >> GO TO SECTION 13

158	Did he/she make any contributions to an IRA account in the 2015 tax year? That is, did your spouse/partner put any money into an IRA account that year? Please do not count money rolled over into an IRA in 2015 from another retirement account. Yes No >> GO TO 160	163 Did you already tell us about this IRA when we asked you earlier about his/her retirement plans provided by a business, employer, or union (in Section 8 or 9)? Yes No Section 13: Dedicated Retirement
	Don't know >> GO TO 160	Accounts
Q 159	How much did your spouse/partner contribute in the 2015 tax year? \$	164 Now please think about all of the money or assets that you personally have in any type of dedicated retirement account - that is, 401(k) plans, IRAs, Keogh accounts, and the like.
160	Has he/she made any contributions to an IRA account for the current tax year (2016)? Yes No Don't know	At the present time, about how much money TOTAL do you personally have in <u>all</u> of your dedicated retirement accounts? Please do not include any money that is in your spouse s/partner s accounts. \$
161	Were any of these 2015 or 2016 contributions made by payroll deduction on his/her job? That is, was money deducted from his/her paycheck and deposited into his/her IRA account? Choose only one. Please leave blank if your spouse/partner did not make any contributions. Yes	165 Is any of the money in these accounts invested in stocks, either directly in stocks or in investment funds that hold stock? Please include any type of investment fund based on stocks, such as stock mutual funds, stock Index Funds, or stock ETFs.
	No Don't know	☐ No
162	Were any of these contributions made by payroll deduction on his/her job? That is, was money deducted from his/her paycheck and deposited into his/her IRA account? <i>Choose only one.</i>	166 About what percent is invested in stocks or stock investment funds? (0-100%)
	Yes No Don't know	167 Are you living with a spouse/partner? Yes No >> GO TO SECTION 14

168 Now please think about all of the massets that your spouse/partner ha		Section 14: All Other Accounts
type of dedicated retirement account 401(k) plans, IRAs, Keogh account like. At the present time, about how must TOTAL does your spouse/partner his/her dedicated retirement accound not include any money that is in personal accounts.	nt - that is, is, and the 171 ch money have in <u>all</u> of nts? Please	Now please think about all of the other money or assets that <u>you and your spouse/partner</u> have in <u>all other types of accounts</u> - such as checking or savings accounts, regular investment accounts or brokerage accounts - and other holdings of cash, stocks, savings bonds, treasury bills, mutual funds, money market funds, certificates of deposit (CDs), and the like. Some of these may be individual accounts, belonging to either you or your spouse/partner, and others may be joint accounts.
		If you added up the total dollar amount of these accounts and holdings, about how much would they amount to right now?
		<u>Do not</u> include the value of housing or other real estate.
Is any of the money in these account invested in stocks, either directly in in investment funds that hold stock include any type of investment funds stocks, such as stock mutual funds Index Funds, stock or ETFs. Yes	stocks or s? <i>Please</i> d based on	Do not include the money or assets you (and your spouse/partner) have in dedicated retirement accounts such as 401(k) plans or IRAs that you have just told us about.
No	172	Is any of the money in these accounts invested in stocks, either directly in stocks or in investment funds that hold stocks? Please include any type of investment fund based on stocks, such as stock mutual funds, stock Index Funds, or stock ETFs. Yes No
170 About what percent is invested in s stock investment funds? (0-100%)		About what percent is invested in stocks or stock investment funds? (0-100%) %

174 Are you less than 85 years old? Yes No >> GO TO SECTION 16	B. What do you think is the percent chance (what are the chances out of 100) that you will have more than \$100,000 in your dedicated retirement accounts when you turn 65?
Section 15: Expectations	
Next we would like to ask your opinion about how likely you think various events might be in terms of percent chance. These questions ask for you to give a number from 0 to 100, where "0" means that you think there is absolutely no chance, and "100" means that you think the event is absolutely sure to happen.	C. What do you think is the percent chance (what are the chances out of 100) that you will have more than \$200,000 in your dedicated retirement accounts when you turn 65?
For example, no one can ever be sure about tomorrow's weather, but if you think that rain is very unlikely tomorrow, you might say that there is a 10 percent chance of rain. If you think there is a very good chance that it will rain tomorrow, you might say that there is an 80 percent chance of rain.	177 Thinking now about work in general and not just your present job: A. What do you think the chances are that you will be working full-time after you reach age 60? Leave blank if you are already 60 years old.
175 Are you less than 65 years old? Yes No >> GO TO 178	B. And what about the chances that you will be working full-time after you reach age 65?
Now please think again about all of the money or assets that you personally have in any type of dedicated retirement account - that is, 401(k) plans, IRAs, Keogh accounts, and the like. Think about how much money you will have in your own, personal dedicated retirement accounts when you turn 65.	C. And what about the chances that you will be working full-time after you reach age 70? // 178 What do you think is the percent chance that you will live for at least 10 more years? // // // //
A. What do you think is the percent chance (what are the chances out of 100) that you will have more than \$50,000 in your dedicated retirement accounts when you turn 65? %	179 Are you less than 65 years old? Yes >> GO TO SECTION 16 No

180	Assuming that you live for 10 more years, what do you think is the percent chance that your mental and physical health will allow you to be living independently at that time, that is, to live at home without help and to manage your own affairs? %	1	How would you most likely pay for the biggest part of the costs of the long-term care? Choose only one. Long-term care insurance policy that you will have purchased Medicaid benefits Your own money-such as from savings, investments, and/or a deferred annuity Money from other members of your family
181	Assuming again that you live for 10 more years, suppose that your mental and physical health allow you to be living independently at that time. What do you think the chances are that you would own a long-term care insurance policy at that point in time? %	184	Other, please specify: OR I have no idea Now please think about a typical person of your age and sex who lives for 10 more years. What do you think the chances are that his/her
182	And what do you think the chances are that prior to that time you would have taken steps to "protect" some of your assets, perhaps via transfers to family, friends, and/or an irrevocable trust, so that these assets would not be counted in determining your eligibility for Medicaid benefits to pay for the cost of long-term care?	185	mental and physical health will allow him/her to be living independently at that time, that is, to live at home without help and to manage his/her own affairs? Think now about a typical person of your age and sex who lives for 10 more years and is able to live independently until that time. However, suppose this person has had significant deterioration in mental and/or physical health such that he/she requires long term care for the remainder of his/her lifetime. A. What do you think is the percent chance that this person would live at least another 5
183	Please assume again that you live 10 more years and are able to live independently until then. However, suppose you have had significant deterioration in your mental and/or physical health such that you would require long-term care for at least one year from that point in time.		years with long-term care? B. And what do you think the chances are that this person would live at least another 10 years with long-term care? %

Section 16: Conclusion

A very important part of our research is learning about participants' retirement plans. In addition to asking you the earlier questions about your plans, we are interested in reviewing copies of documents that describe the retirement plan(s), such as the "Summary Plan Description" describing the details of the retirement plan, recent retirement account statements that list the amount of money you have in each of your investments, and disclosures of fees or compensation arrangements with financial services providers.

If we were to ask you for any documents, we would assure you that all of your information will be kept strictly private to the extent allowable by the law. Neither you nor your current or previous business, employer, or union would be identified in any reports based on our research, and your private information would not be shared with anyone outside the study. The information from the documents would be used for statistical purposes only and ultimately used to inform policy makers about how households make important decisions.

We know that it would take some time for you to obtain and send us the documents. We would gladly accept electronic documents or, perhaps, scanned copies of the original documents. If you were able to obtain electronic versions of the documents, then you could upload them at the survey web site. Otherwise, we would mail to you a self-addressed, postage-paid envelope to send back with the documents via a secure and trackable delivery service.

This type of information would be extremely valuable to our research, so we would credit your account with an additional bonus when we receive the documents. This reward for sending the documents would be made in addition to the reward that you will receive for answering the questions we have asked you today.

186	If we were to ask for them, which of the following statements would best describe your willingness to send us these documents related to your retirement plan(s) from your current or previous business, employer, or union? Choose only one.	
	I would be willing to send the documents.	
	I would be willing, if the financial reward were large enough.	
	I would be willing, if it were not too much work.	
	I would not be willing, because it would be too much work.	
	I would not be willing, because I am concerned about privacy.	
	I would not do it, because I do not have these documents.	
	Other, please specify:	
	OR	
	I have no dedicated retirement accounts.	

Thank you for completing the survey. We greatly appreciate your time and effort. Your reward will be credited to your account soon after we receive this questionnaire. We will contact you again in a few weeks to ask you some more questions. Your participation is voluntary, and your decision to participate or not to participate will not affect you in any way. Your experiences and opinions will help us provide policy makers with valuable information, so we hope you will choose to participate again.

Thank you!