# **ATTACHMENT 3A: CRCCP Annual Grantee Survey (Screenshots)**



# Colorectal Cancer Control Program (CRCCP) Annual Grantee Survey

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Form Approved OMB No. 0920-1074 Expiration Date: XX/XX/XXXX

WELCOME

#### Colorectal Cancer Control Program (CRCCP) Annual Grantee Survey

The Centers for Disease Control and Prevention (CDC), Division of Cancer Prevention and Control (DCPC) is assessing how DP15-1502 grantees implement the Colorectal Cancer Control Program (CRCCP). This survey asks about your program implementation during program year 1 (PY1), the time period **June 30, 2015 through June 29, 2016**.

The aims of this data collection are to better understand how you are implementing your CRCCP program and to collect information about your training and technical assistance needs, therefore, your feedback is extremely important. Topics include: program management; implementation activities, health IT, and partnerships; data use; training and technical assistance needs; and, for component 2 grantees only, clinical service delivery. Your responses are voluntary and will be kept in a secure manner. Results will be incorporated into reports for you and other stakeholders.

We expect that grantees will make changes in the types of activities implemented over the course of the 5-year program period, but you should respond based upon what happened in your program in year 1 only. We do not expect that any program will be doing all of the activities asked about in this data collection.

If you have any questions about the survey content while completing it, please contact Stephanie Melillo at 770.488.4294 or <a href="mailto:bcu6@cdc.gov">bcu6@cdc.gov</a>. If you have technical issues in completing the survey, please contact Information Management Services, XXXX, at XXXX or XXXX.

It should take approximately 45 minutes to complete the survey in one sitting.

Thank you for your participation.

Click here to download a PDF copy of this survey.

Public reporting burden of this collection of information is estimated to average 45 minutes per response including the time for reviewing the instructions and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road, NE, MS D-74, Atlanta, GA 30333. ATTN: PRA (0920-1074).

#### INSTRUCTIONS AND DEFINITIONS

#### WHO SHOULD COMPLETE THIS DATA COLLECTION?

The person responsible for the day-to-day management of the program and/or with the most program knowledge should complete this data collection.

#### WHAT TIME PERIOD IS BEING ASSESSED?

We are collecting information about the implementation of your DP15-1502 CRCCP, program year 1 (PY1). Unless instructed otherwise, all responses should reflect implementation of your CRCCP in PY1 ONLY, June 30, 2015 – June 29, 2016.

#### WHAT DO WE MEAN BY 'YOU AND YOUR CRCCP STAFF'?

'You and your CRCCP staff' include those people within your organization (e.g., State health department, tribal program, university) that work to carry out the mission of your CRCCP program.

#### WHAT DO WE MEAN BY 'YOUR CRCCP'?

The term 'Your CRCCP' refers to all those involved in the implementation of your CRCCP program/program activities, including you, your contractors, and your partners, regardless of the source of program funds.

#### WHAT DO WE MEAN BY 'HEALTH SYSTEM'?

For purposes of this survey, when we use the term 'health system', we mean entities delivering clinical care to a defined patient population including, but not limited to FQHCs/CHCs, other publicly funded entities providing primary care, academic health care centers, health plan clinic networks, other health care networks, and hospitals. Health systems often include multiple primary care clinic sites. Insurers/health care plans, Medicaid, and Medicare may also be considered health systems given they have an applicant-defined patient population and reimburse for clinical services rendered.

#### Instructions and Definitions, continued

#### WHAT ARE PROCESS AND OUTCOME EVALUATION?

**Process evaluation** involves collecting and analyzing information about **how** program activities were implemented. Examples of process evaluation metrics include:

- · Percentage of patients due for screening that receive a client reminder
- Percentage of patients due for screening who receive a physician recommendation consistent with United States Preventive Services Task Force (USPSTF) recommendations
- Percentage of clients enrolled in patient navigation that receive appropriate assessment of barriers to CRC screening

**Outcome evaluation** examines whether expected outcomes were achieved. Examples of outcome evaluation metrics include:

- · Clinic-level CRC screening rates
- · CRC rescreening rate

#### WHAT ARE EVIDENCE-BASED INTERVENTIONS?

Provider
Assessment
and
Feedback

Provider assessment and feedback interventions both evaluate provider performance in delivering or offering screening to clients (assessment) and present providers with information about their performance in providing screening services (feedback). Feedback may describe the performance of a group of providers or an individual provider, and may be compared with a goal or standard.

#### Provider Reminders

Reminders inform healthcare providers it is time for a client's cancer screening test or that the client is overdue for screening. The reminders can be provided in different ways, such as client charts or by e-mail.

#### Reducing Structural Barriers

Structural barriers are noneconomic burdens or obstacles that make it difficult for people to access cancer screening. Interventions designed to reduce these barriers may facilitate access to cancer screening services by reducing time or distance between service delivery settings and target populations, modifying hours of service to meet client needs, offering services in alternative or non-clinical settings or eliminating or simplifying administrative procedures and other obstacles.

#### Patient Reminders

Patient reminders are written (letter, postcard, e-mail) or telephonic messages (including automated messages) advising people that they are due for screening. Reminder messages may be tailored or untailored to specific individuals or audiences.

# **Instructions and Definitions, continued**

WHAT ARE SUPPORT	TING STRATEGIES?
Small Media	Small media include videos and printed materials such as letters, brochures, and newsletters. These materials can be used to inform and motivate people to be screened for cancer. They can provide information tailored to specific individuals or targeted to general audiences. For the purposes of this survey, please include any social media activities as "small media".
Patient Navigation	Patient navigation is a strategy aimed at reducing disparities by helping clients overcome barriers to healthcare. For purposes of the CRCCP, patient navigation is defined as individualized assistance offered to clients to help overcome healthcare system barriers and facilitate timely access to quality screening and follow-up as well as initiation of treatment services for persons diagnosed with cancer. Patient navigation includes assessment of client barriers, client education, resolution of barriers, and client tracking and follow-up. Patient navigators may be professional (e.g., nurse) or lay workers.
Community Health Workers (CHWs)	CHWs are non-clinical frontline public health workers who are trusted members and/or has an unusually close understanding of the community served. CHWs work in the community to provide education, support, and facilitate access to health care.
Professional development, provider education	Professional development/provider education are interventions directed at healthcare staff and providers to increase their knowledge as well as to change attitudes and practices in addressing cancer screening. Activities may include distribution or delivery of provider education materials, including screening guidelines and recommendations, and/or continuing medical education opportunities.
Quality Improvement or Quality Assurance (QI/QA)	QI/QA refers to the use of clinical data to support ongoing monitoring of the quality timeliness, and appropriateness of cancer screening services provided by the clinic or health system. QI/QA includes changing existing processes in response to clinical data to achieve measurable improvements in the efficiency, effectiveness, performance, accountability, outcomes and other indicators of quality services. Activities should link to the clinic's or health system's existing QI plan and infrastructure if applicable.
Workplace interventions	Workplace interventions can include worksite policies, wellness programs, and other activities that help employees reduce health risks and improve their quality of life. These interventions can be delivered at the worksite, at other locations, or through the employee health benefits plan.
Facilitated linkages to medical home	Facilitating linkages to a medical home involves assisting individuals to secure a primary care provider through activities such as identifying appropriate and convenient provider sites and assisting to enroll in insurance coverage.

### SECTION 1: RESPONDENT INFORMATION

With which CRCCP program are you affiliated?  Choose one of the following answers
Please choose ▼
What is your current position with the BCCEDP program?  Check any that apply
Program director (the primary contact for the CRCCP cooperative agreement)
□ Program manager/coordinator (the day-to-day manager for the CRCCP)
Other:
How long have you worked with the BCCEDP program in your state / tribe / territory / jurisdiction / organization? This may include time worked on the DP903/1414 CRCCP from 2009-2015.  Choose one of the following answers
○ < 1 year
1-2 years
3-5 years
○ 6+ years

#### SECTION 2: PROGRAM MANAGEMENT

1. During PY1, how challenging were the following management issues? If these issues are not applicable to your CRCCP, select 'N/A'.

Management Issues	N/A	Not a challenge		Moderate	00000
Reorganizing within your awardee organization					
Dealing with staff turnover, furloughs, or hiring freezes	0	0	0	0	0
Having issues within your awardee organization that impede timely hiring of staff			0		
Identifying and hiring staff with appropriate skills and/or experience	0	0	0	0	0
Losing Federal funds (other than CDC CRCCP funds)			0		
Losing non-Federal funds (e.g., State funds)		0	0	0	0
Losing in-kind resources					
Executing contracts or consultant agreements		0	0	0	0
Executing formal MOAs/MOUs with partner health systems			0		
Monitoring performance of sub-awardees		0	0	0	0
Receiving timely response from PGO on funding- related issues (within 2 weeks)			0	0	
Receiving timely response from CDC on program- related issues (within 2 weeks)	0	0	0	0	0
Accessing needed technical assistance or support					
Other management issue (please specify 1 issue)	0	0		0	0
Other management issue (please specify 1 issue)					

1a. Other management issue (please specify 1 issue)	
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# Section 2, continued

1b. Other management issue (please specify 1 issue)					
2. During PY1, how challenging were the following program to your CRCCP, select 'N/A'.	matic is	sues? If the	se issues	are not ap	oplicable
Programmatic Issues	N/A	Not a challenge	Minor challenge	Moderate challenge	
Establishing or expanding partnerships with community health centers (CHCs), including federally qualified health centers (FQHCs)	0	0	0	0	0
Establishing or expanding partnerships with health systems other than CHCs/FQHCs	0	0	0	0	0
Establishing or expanding partnerships with insurers, including Medicaid, Medicare, and private payers	0	0	0		0
Establishing or expanding a partnership with your state primary care association (PCA)	0	0	0	0	0
Establishing or expanding a partnership with a HCCN(s) Health Center Control Network(s)		0	0		
Establishing or expanding a partnership with the state quality assurance organization (e.g. linked to Health Center QI program and BPHC Clinical Quality Incentives)	0	0	0	0	0
Maintaining previously established partnerships					
Conducting assessment activities in health systems	0	0	0	0	0
Developing health system implementation plans					
Reaching your priority population	0	0	0		
Implementing EBIs in health systems/clinics					
Implementing supporting activities in health systems/clinics	0	0	0	0	0
Improving electronic health record systems					
Ensuring adequate endoscopy services in your area (i.e., not enough endoscopy sites)	0	0	0	0	0
Other programmatic issue (please specify 1 issue)					
Other programmatic issue (please specify 1 issue)	0	0		0	0
2a. Other programmatic issue (please specify 1 issue)					

# Section 2, continued

2	b. Other programmatic issue (please specify 1 issue)					
	During PY1, on average, how challenging were the follow pplicable to your CRCCP, select 'N/A'.	wing e	valuation is	sues? If t	hese issues	s are not
	Evaluation Issues	N/A	Not a challenge		Moderate challenge	
	Developing an evaluation plan for your program					
	Determining baseline CRC screening rates for partner health system clinics	0	0	0	0	0
	Determining annual CRC screening rates for partner health system clinics	0		0	0	0
	Collecting reliable data on CRC screening rates		0			
	Extracting data from electronic health record systems (EHRs) to measure CRC screening rates	0		0	0	
	Conducting medical chart reviews to assess CRC screening rates	0	0	0	0	0
	Conducting monitoring & evaluation of the implementation of CRCCP program activities	0		0	0	0
	Conducting evaluation of CRCCP program outcomes		0			0
	Collecting data on patient navigation to report to CDC					0
	Working with an internal evaluator(s)		0			0
	Working with an external evaluator(s)					
	Other evaluation issue (please specify 1 issue)	0	0	0	0	0
	Other evaluation issue (please specify 1 issue)					
3	a. Other evaluation issue (please specify 1 issue)					
						//

# Section 2, continued

3b. Other evaluation issue (please specify 1 issue)		
In PY1, did your CRCCP engage any of the following people to activities?      Check any that apply	assist with your evaluation	
☐ A CRCCP staff person with specialized training or expertise	n evaluation	
<ul> <li>A staff person with specialized training or expertise who is w organization, but not a full time member of your CRCCP staf</li> </ul>		
<ul> <li>An evaluator from a university with specialized training or ex</li> </ul>	pertise in evaluation	
<ul> <li>An evaluation consultant from outside your agency (other the specialized training or expertise</li> </ul>	an a university ) with	
Other staff (please specify):		
We did not engage anyone with special evaluation expertise	in PY1	
<ol> <li>Please list the amount of Federal, State, Tribal, non-profit, univ supported your CRCCP program in PY1. Please pro-rate funding June 30, 2015 – June 29, 2016. Do not include in-kind resources</li> </ol>	if needed to associate with PY	1,
Federal (Do <b>not</b> include funds received from CDC through DP15-1502 CRCCP)	\$	.00
State	\$	.00
Tribal	\$	.00
Non-profit (e.g., American Cancer Society, LIVESTRONG)	\$	.00
University (e.g., other grant funds, internal university funds)	\$	.00
Other funding sources (please specify)	\$	.00
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5a. Other funding sources (please specify)		

#### SECTION 3: IMPLEMENTATION ACTIVITIES, HEALTH IT, AND PARTNERSHIPS

For the next two questions, we understand that grantees may be conducting planning activities not listed (for example, clinic workflow assessment, improving Health IT, addressing electronic health records issues). You may be conducting these activities as part of strategic implementation of the priority EBIs or other supporting activities. For instance, in PY1 you may have conducted clinic workflow analysis to determine how best to implement a provider reminders. If this is the case, please check the **appropriate endpoint EBIs and supporting activities below**. (e.g., in our example above, you would check 'provider reminders'). This will bring you to a section of the survey that will give you an opportunity to report on the specific planning activities and answer other detailed questions pertaining to only those EBIs and activities you select in the questions below. There is also a separate set of health IT questions later in the survey to capture the details of your HIT efforts.

1. In PY1, which of the following priority EBIs were <b>improved or newly implemented</b> by your CRCCP to promote or increase screening for colorectal cancer? By "your CRCCP" we mean all those involved in the implementation of your CRCCP program/program activities, including you, your contractors, and your partners, regardless of the source of your program funds.  Check any that apply
Provider assessment and feedback
Provider reminders
Patient reminders
Reducing structural barriers (other than patient navigation)
None of the above
Trong of the above
In PY1, which of the following other activities were <b>improved or newly implemented</b> by your CRCCP to promote or increase screening for colorectal cancer?  Check any that apply
☐ Small media (e.g., brochures, flyers, etc.)
Patient navigation
□ Professional development/Provider education
Quality improvement/Quality assurance
Community health workers
■ Workplace interventions
<ul> <li>Facilitated linkages to medical home (i.e., assisted individuals to gain access to primary care)</li> </ul>
Other (please specify):
□ None of the above

#### SECTION 3AA: PROVIDER ASSESSMENT AND FEEDBACK

Your CRCCP may have improved or newly implemented provider assessment and feedback in more than one health system in PY1. If this is the case, to answer the questions below, please think about the ONE health system where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

What is the name of the health system in which provider assessment and feedback was best implemented? (if you choose not to provide a name, please enter N/A)
2. During PY1, who was <b>primarily</b> responsible for providing support in order to improve or implement provider assessment and feedback in this health system?  Check any that apply
CRCCP staff member(s)      The health system staff
An outside organization or consultant working with the CRCCP (e.g, 3rd party vendor)      An outside organization or consultant contracted by the health system
Other:
During PY1, which activities did your CRCCP conduct related to provider assessment and feedback in this health system?  Check any that apply
☐ Identified a priority population
Assessed the capacity or state of the EHR system
<ul> <li>Obtained or calculated a CRC screening rate in one or more of the health system clinics</li> </ul>
<ul> <li>Educated providers/clinic staff on United States Preventive Services Taskforce (USPSTF) CRC screening recommendations</li> </ul>
<ul> <li>Educated providers/clinic staff on United States Multi-Society Task Force (USMSTF)</li> <li>CRC surveillance recommendations</li> </ul>
<ul> <li>Improved or newly implemented a system to assess provider performance in offering/delivering CRC screening (assessment)</li> </ul>
<ul> <li>Improved or newly implemented a system to inform providers at regular intervals about their or their group's performance (feedback)</li> </ul>
Other (please specify):

# Section 3AA, continued

During PY1, who delivered the feedback to the providers in this health system?  Check any that apply
<ul> <li>CRCCP staff member(s)</li> <li>A provider/colleague within the health system</li> <li>An external CRCCP contractor or consultant (e.g., State primary care association)</li> <li>Other (please specify):</li> <li>Feedback was not delivered to the providers</li> </ul>
<ol> <li>During PY1, how was the feedback given to the providers in this health system?</li> </ol> Check any that apply
<ul> <li>Written</li> <li>Verbal</li> <li>Individual</li> <li>Group</li> <li>Reports that do not include identifying information (e.g., names of health systems, clinics, or providers)</li> <li>Reports that include identifying information (e.g., names of health systems, clinics, or providers)</li> <li>Other (please specify):</li> </ul>
During PY1, which of the following were included in the provider feedback used in this health system?  Check any that apply
<ul> <li>Comparisons of individual providers' performance (i.e., provider versus provider)</li> <li>Comparisons of individual providers' performance to a facility average (i.e., provider versus facility average)</li> <li>Comparisons of individual providers' performance to an established goal or target on specific indicators (i.e. provider versus goal/target)</li> <li>Comparisons of individual providers' or practice's performance to an aggregate average (i.e., provider versus state average)</li> <li>None, no comparisons were made</li> </ul>

# Section 3AA, continued

7. During PY1, were any of the following indicators included in the provider feedback given in this health system?  Check any that apply
■ FOBT/FIT return rate
Colonoscopy completion rate
Overall CRC screening rate
☐ For positive FOBT/FIT tests, rate of complete colonoscopy
<ul> <li>Endoscopy-related quality indicators (e.g., bowel prep adequacy, adenoma detection rate, cecum reached, withdrawal time)</li> </ul>
■ None of these indicators were included
During PY1, how frequently did your CRCCP program distribute feedback to the clinic/clinic providers in this health system?  Choose one of the following answers
0 times (did not provide feedback)
○ 1-2 times
○ 3-4 times
○ 5-6 times
○ 7+ times
Please rate the overall level of difficulty it took to implement this provider assessment and feedback system in PY1 in this health system.  Choose one of the following answers
1 - Not difficult at all
② 2 - A little difficult
3 - Somewhat difficult
4 - Very difficult

# Section 3AA, continued

10. During PY1, did your CRCCP program evaluate the process or outcomes of this provider assessment and feedback activity in this health system?  Check any that apply
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<ul> <li>Yes, we conducted a process evaluation of the provider assessment and feedback system (e.g., number of providers receiving assessment and feedback reports for a given time period)</li> <li>Yes, we conducted an outcome evaluation of the provider assessment and feedback system (e.g., changes in clinic-level screening rates)</li> <li>No, but we developed a plan to evaluate the provider assessment and feedback system in the future</li> <li>No, we did not evaluate or plan for an evaluation of this provider assessment and feedback system</li> </ul>
SECTION 3AB: PROVIDER REMINDERS
Your CRCCP may have improved or newly implemented provider reminders in more than one health system in PY1. If this is the case, to answer the questions below, please think about the ONE health system where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.
What is the name of the health system in which provider reminders were best implemented? (if you choose not to provide a name, please enter N/A)

# Section 3AB, continued

During PY1, which activities did your CRCCP conduct related to provider reminders in this health system?  Check any that apply
<ul> <li>□ Identified a priority population</li> <li>□ Assessed the capacity or state of the EHR system</li> <li>□ Obtained or calculated a CRC screening rate in one or more of the health system clinics</li> <li>□ Educated providers/clinic staff on United States Preventive Services Task Force (USPSTF) CRC screening recommendations</li> <li>□ Educated providers/clinic staff on United States Multi-Society Task Force (USMSTF) CRC surveillance recommendations</li> <li>□ Assessed the current records management process to select a provider reminder method</li> <li>□ Assessed clinic workflow process to select a provider reminder method</li> <li>□ Improved or newly implemented the provider reminder system</li> <li>□ Other (please specify):</li> </ul>
Other (please specify):
4. How were the provider reminders generated in this health system?  Check any that apply  Manually (e.g. flags affixed to paper charts by staff just prior to the patient's appointment)  Electronically (e.g. automatic notification of providers via electronic chart)  Manually within EHR system  Automated within EHR system  Other (please specify):
5. Which of the following formats describe the provider reminders used by the health system? Check any that apply
<ul> <li>Notation in patient chart (e.g. "patient is due for CRC screening")</li> <li>Flowchart (e.g. tool for decision analysis to determine whether patient is due for CRC screening)</li> <li>Flag (e.g. physical reminder to check patient's CRC screening status)</li> <li>Electronic message (e.g. email to provider about patient's CRC screening status)</li> <li>Checklist (e.g. CRC screening status one of several items for provider to ask patient about)</li> <li>Other (please specify):</li> </ul>

# Section 3AB, continued

When were these provider reminders delivered to the provider in this health system?  Choose one of the following answers
<ul> <li>Before the scheduled encounter with the patient</li> <li>During the scheduled encounter with the patient</li> <li>Both before and during the scheduled encounter with the patient</li> </ul>
7. Please rate the overall level of difficulty it took to implement this provider reminder system in PY1 in this health system.  Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
8. During PY1, did your CRCCP program evaluate the process or outcomes of this provider reminder system in this health system?  Check any that apply
<ul> <li>Yes, we conducted a process evaluation of the provider reminder system (e.g., percentage of eligible patients receiving a reminder from their provider)</li> <li>Yes, we conducted an outcome evaluation of the provider reminder system (e.g., changes in clinic-level screening rates)</li> <li>No, but we developed a plan to evaluate the provider reminder system in the future</li> <li>No, we did not evaluate or plan for an evaluation of this provider reminder system</li> </ul>

#### SECTION 3AC: PATIENT REMINDERS

Your CRCCP may have improved or newly implemented patient reminders in more than one health system in PY1. If this is the case, to answer the questions below, please think about the ONE health system where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

What is the name of the health system in which patient reminders were best implemented? (if you choose not to provide a name, please enter N/A)
2. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement patient reminders in this health system? Check any that apply
CRCCP staff member(s)      The health system staff
☐ An outside organization or consultant working with the CRCCP
Other (please specify):
During PY1, which activities did your CRCCP conduct related to patient reminders in this health system?  Check any that apply
☐ Identified a priority population
Assessed the capacity or state of the EHR system
<ul> <li>Obtained or calculated a CRC screening rate in one or more of the health system clinics</li> </ul>
<ul> <li>Educated providers/clinic staff on United States Preventive Services Task Force (USPSTF) CRC screening recommendations</li> </ul>
<ul> <li>Educated providers/clinic staff on United States Multi-Society Task Force (USMSTF)</li> <li>CRC surveillance recommendations</li> </ul>
<ul> <li>Assessed the current records management process to select a patient reminder method</li> </ul>
<ul> <li>Assessed clinic workflow process to select a patient reminder method</li> </ul>
☐ Improved or newly implemented the patient reminder system
□ Distributed FOBT/FIT kits with reminders (regardless of who paid for the kits)
Other (please specify):

# Section 3AC, continued

4. Which of the following formats describe the patient reminders implemented in this health system?  Check any that apply
Printed reminders mailed to patient
Telephone call/voicemail message reminders
Automated calls
☐ Text messages
Patient portals or on-line charts
☐ Emails
Other (please specify):
5. Was an FOBT/FIT kit sent along with the mailed reminder to patients who are due or overdue for
Screening Choose one of the following answers
○ Yes
O No
6. Which of the following characteristics applies to the patient reminders used by this health system?
<ul> <li>Reminders advise patient he/she is due for CRC screening (based on date of last screen or by "ageing in")</li> </ul>
<ul> <li>Reminders advise patient he/she is overdue/late for CRC screening (based on the date of last screen or based on age + never-screened status)</li> </ul>
<ul> <li>Reminders include information about CRC screening</li> </ul>
<ul> <li>Reminders are sent to patient before an FOBT/FIT kit is provided or before an endoscopy exam is scheduled</li> </ul>
<ul> <li>Reminders are sent to patient after a screening appointment is made to remind him/her of the appointment</li> </ul>
<ul> <li>Reminders include reference to a specific type of test (e.g., FOBT, FIT, colonoscopy)</li> </ul>
Other (please specify):

# Section 3AC, continued

Please rate the overall level of difficulty it took to implement this patient reminder system in PY1 in this health system.  Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
8. During PY1, did your CRCCP program evaluate the process or outcomes of this patient reminder system in this health system?  Check any that apply
Yes, we conducted a process evaluation of the patient reminder system (e.g., percentage of eligible patients receiving reminders)
Yes, we conducted an outcome evaluation of the patient reminder system (e.g., changes in clinic-level screening rates)
■ No, but we developed a plan to evaluate the patient reminder system in the future
No, we did not evaluate or plan for an evaluation of this patient reminder system

#### SECTION 3AD: REDUCING STRUCTURAL BARRIERS (other than PN)

Your CRCCP may have reduced structural barriers in more than one health system in PY1. If this is the case, to answer the questions below, please think about the ONE health system where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

1. What is the name of the health system in which reducing structural barriers was best implemented? (if you choose not to provide a name, please enter N/A)
2. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement reducing structural barriers in this health system?  Check any that apply
CRCCP staff member(s)
☐ The health system staff
An outside organization or consultant working with the CRCCP
Other (please specify):
_ care: (p.cacc cpcca)).
During PY1, which activities did your CRCCP conduct related to reducing structural barriers in this health system?  Check any that apply
Identified a priority population
Obtained or calculated a CRC screening rate in one or more of the health system clinics
<ul> <li>Conducted assessment to identify structural barriers impeding access to CRC screening</li> </ul>
☐ Implemented strategies to reduce barriers to screening
Other (please specify):

# Section 3AD, continued

4. During PY1, which strategies did your CRCCP implement to reduce structural barriers in this health system?  Check any that apply
Reducing time or distance between service delivery setting and priority populations (e.g., FLU-FIT, direct mailing of FOBT kits to clients, planning an endoscopy clinic in an underserved rural area etc.)  Modifying hours of clinical service to better meet client needs  Offering services in alternative or non-clinical settings (e.g., worksites, sites with accommodations for those with disabilities)  Eliminating or simplifying administrative procedures and other obstacles  Paying or reimbursing for a patient navigator/case manager  Paying or reimbursing for a community health worker  Referring or assisting clients with insurance enrollment (e.g., Medicaid/Medicare, private insurance, IHS, state-funded insurance, Insurance Marketplace)  Other (please specify):
<ol> <li>Please rate the overall level of difficulty it took to implement the strategy or strategies to reduce structural barriers in PY1 in this health system.</li> <li>Choose one of the following answers</li> </ol>
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
During PY1, did your CRCCP program evaluate your efforts to reduce structural barriers in this health system?  Check any that apply
<ul> <li>Yes, we conducted a process evaluation of these efforts to reduce structural barriers (e.g., number of patients reached by community health workers)</li> <li>Yes, we conducted an outcome evaluation of these efforts to reduce structural barriers (e.g., changes in clinic-level screening rates for colorectal cancer)</li> <li>No, but we developed a plan to evaluate the efforts to reduce structural barriers</li> <li>No, we did not evaluate or plan for an evaluation of these efforts to reduce structural barriers in PY1</li> </ul>

#### **SECTION 3BA: SMALL MEDIA**

Your CRCCP may have improved or newly implemented small media in more than one health system or other setting in PY1. If this is the case, to answer the questions below, please think about the ONE health system or other setting where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

1. What is the name of the health system or other setting in which small media was best implemented? (if you choose not to provide a name, please enter N/A)
During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement small media in this health system or other setting?  Check any that apply
CRCCP staff member(s)
The health system staff  The next idea consider the constant working with the CROOP.
An outside organization or consultant working with the CRCCP
Other (please specify):
3. During PY1, which activities did you conduct related to implementing small media in this health system or other setting?  Check any that apply
Identified a priority population
<ul> <li>Obtained or calculated a CRC screening rate in one or more of the health system clinics or other setting</li> </ul>
Conducted an assessment to inform small media messaging
<ul> <li>Conducted an assessment to inform culturally competent small media materials</li> </ul>
Conducted an assessment to inform distribution channels
Developed new small media materials
■ Modified existing small media materials
<ul> <li>Used existing small media materials with no changes</li> </ul>
Other (please specify):

# Section 3BA, continued

Messaging included in the small media materials used in this health system or other setting during PY1 were:  Check any that apply
Developed using the MIYO website ( <a href="http://www.miyoworks.org">http://www.miyoworks.org</a> )  CDC's Screen for Life small media materials ( <a href="http://www.cdc.gov/cancer/colorectal/sfl/">http://www.cdc.gov/cancer/colorectal/sfl/</a> )  Other (please specify):
The small media materials used in this health system or other setting during PY1 were:
Check any that apply
<ul> <li>Postcards</li> <li>Videos</li> <li>Letters</li> <li>Brochures/Pamphlets</li> <li>Flyers</li> <li>Newsletters</li> <li>Social media posts</li> <li>Other (please specify):</li> </ul>
Did your small media materials include infographics?     Choose one of the following answers
<ul><li>Yes</li><li>No</li></ul>

# Section 3BA, continued

<ol> <li>Please rate the overall level of difficulty it took to implement this small media activity in PY1.</li> <li>Choose one of the following answers</li> </ol>
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
8. During PY1, did your CRCCP program evaluate small media activities in this example?  Check any that apply
Yes, we conducted a process evaluation of the small media activities (e.g., number of small media materials distributed to end users)
Yes, we conducted an outcome evaluation of the small media activities (e.g., changes in individuals' intentions to be screened for colorectal cancer or colorectal cancer screening rates)
No, but we developed a plan to evaluate the small media activities in the future
No, we did not evaluate or plan for an evaluation of these small media activities in PY1

### SECTION 3BB: PATIENT NAVIGATION (PN)

Your CRCCP may have improved or newly implemented patient navigation (PN) in more than one health system or other setting in PY1. If this is the case, to answer the questions below, please think about the ONE health system or other setting where you believe PN was BEST implemented in PY1. We recognize that this is a subjective choice.

4. What is the name of the health system or other patting in which DN was best implemented? (if you
<ol> <li>What is the name of the health system or other setting in which PN was best implemented? (if you choose not to provide a name, please enter N/A)</li> </ol>
2. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement
PN in this health system or other setting?
Check any that apply
☐ CRCCP staff member(s)
☐ The health system staff
An outside organization or consultant working with the CRCCP
Other (please specify):
3. Which model most accurately describes the navigators in this health system or other setting, during
PY1?
Check any that apply
Navigators were employed by your CRCCR
Navigators were employed by your CRCCP
<ul> <li>Navigators were employed by a partner organization or health system/clinic using CRCCP funding</li> </ul>
<ul> <li>Navigators were funded by a partner organization or the health system/clinic, not with CRCCP funds (but navigation is viewed as part of CRCCP program)</li> </ul>
<ul> <li>Navigation delivered was reimbursed on a per-patient basis using CRCCP funds</li> </ul>
Other (please specify):

# Section 3BB, continued

# Section 3BB, continued

6. During PY1, which services were delivered by PNs to clients in this health system or other setting?  Check any that apply
Conducted clinic in-reach to recruit men and women for CRC screening
Conducted client outreach to recruit men and women for CRC screening
Assessed client barriers to CRC screening
Educated clients about CRC screening test procedures
Educated clients about bowel preparation procedures for endoscopy
Provided peer support to clients
Addressed clients' socio-cultural barriers/issues
Sent FOBT/FIT kits to clients due for CRC screening
Made reminder calls/emails to clients to return FOBT/FIT kits
<ul> <li>Assisted clients in securing financial payment for CRC screening/diagnostics (e.g., helped enroll in Medicaid or other insurance, secured free colonoscopy)</li> </ul>
<ul> <li>Assisted clients in scheduling appointments for endoscopy</li> </ul>
<ul> <li>Arranged/provided transportation services</li> </ul>
<ul> <li>Arranged/provided translation (language) services</li> </ul>
Facilitated child care or elder care services
<ul> <li>Made reminder calls/emails for endoscopy appointments</li> </ul>
<ul> <li>Tracked/followed-up clients to ensure screening was completed and patient received results</li> </ul>
Tracked/followed-up to ensure the primary care provider received endoscopy results
<ul> <li>Made recommendations to clinics/health systems on procedural or other changes that supported client adherence to screening</li> </ul>
<ul> <li>Explained screening/diagnostic test results</li> </ul>
Assisted clients diagnosed with cancer to get into cancer treatment
Identified clients in need of rescreening
Other (please specify):

# Section 3BB, continued

<ol> <li>Please rate the overall level of difficulty it took to implement these PN activities in PY1.</li> <li>Choose one of the following answers</li> </ol>
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
8. During PY1, did your CRCCP program evaluate the PN activities delivered in this health system or setting?  Check any that apply
Yes, we conducted a process evaluation of these PN activities (e.g., number of men and women who were formally assessed by patient navigators)
Yes, we conducted an outcome evaluation of these PN activities, (e.g., percent of men and women served by patient navigators who completed screening)
No, but we developed a plan to evaluate the PN activities in the future
■ No, we did not evaluate or plan for an evaluation of these PN activities in PY1

#### SECTION 3BC: PROFESSIONAL DEVELOPMENT/PROVIDER EDUCATION

Your CRCCP may have improved or newly implemented professional development/provider education in more than one health system or other setting in PY1. If this is the case, to answer the questions below, please think about the ONE health system or other setting where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

What is the name of the health system or other setting where professional development/provider education activities were best implemented? (if you choose not to provide a name, please enter N/A)
2. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement these professional development/provider education activities in this health system or other setting?  Check any that apply
CRCCP staff member(s)      The health system staff
An outside organization or consultant working with the CRCCP
Other (please specify):
During PY1, what activities did your CRCCP conduct related to professional development/provider education in this health system or other setting?  Check any that apply
☐ Identified a priority population
<ul> <li>Obtained or calculated a CRC screening rate in one or more of the health system clinics or other setting</li> </ul>
Delivered professional development/provider education activities
Other (please specify):

# Section 3BC, continued

What topics were included in the professional development/provider education activities delivered in this health system or other setting in PY1?  Check any that apply
<ul> <li>United States Preventive Services Task Force (USPSTF) screening recommendations</li> </ul>
<ul> <li>Other national screening guidelines (e.g., ACS, NCCN)</li> </ul>
<ul> <li>United States Multi-Society Task Force on Colorectal Cancer (USMSTF) surveillance guidelines</li> </ul>
<ul> <li>Quality measures for colonoscopy (e.g., adenoma detection rate)</li> </ul>
Redesigning health system or clinic workflow to improve CRC screening
CRC screening test options
CRC screening quality assurance/quality improvement strategies
Patient engagement strategies (e.g., cultural competence)
☐ How to work within EHR systems to improve screening rates
<ul> <li>Specific evidence-based intervention/strategy (e.g., assessment and feedback)</li> </ul>
Other (please specify):
Were CMEs/CMUs provided to some or all of the participants of these activities?  Choose one of the following answers
onobe one of the following allowers
O Yes
○ No
Don't know
Dollt kliow
6. Were CDC's on-line continuing education courses offered to providers, "Screening for Colorectal Cancer: Optimizing Quality" ( <a href="http://www.cdc.gov/cancer/colorectal/quality/index.htm">http://www.cdc.gov/cancer/colorectal/quality/index.htm</a> ) Choose one of the following answers
● Yes
○ No

# Section 3BC, continued

Please rate the overall level of difficulty it took to implement professional development/provider education activities in PY1.  Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
8. During PY1, did your CRCCP program evaluate provider education/professional development activities in this health system or setting?  Check any that apply
Yes, we conducted a process evaluation of professional development/provider education/quality improvement (e.g., number of providers receiving CMEs for a given time period)
Yes, we conducted an outcome evaluation of professional development/provider education/quality improvement (e.g., changes in provider practices such as providers adherence to clinical guidelines or clinic-level screening rates)
No, but we developed a plan to evaluate the professional development/provider education/quality improvement activities in the future
<ul> <li>No, we did not evaluate or plan for an evaluation for professional development/provider education/quality improvement activities in PY1</li> </ul>

#### SECTION 3BD: QUALITY IMPROVEMENT/QUALITY ASSURANCE

Your CRCCP may have improved or newly implemented quality improvement/quality assurance (QI/QA) activities in more than one health system or other setting in PY1. If this is the case, to answer the questions below, please think about the ONE health system or other setting where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

1. What is the name of the health system or other setting where quality improvement/quality assurance activities were best implemented? (if you choose not to provide a name, please enter N/A)
2. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement these QI/QA activities in this health system or other setting?  Check any that apply
☐ CRCCP staff member(s)
☐ The health system staff
■ An outside organization or consultant working with the CRCCP
Other (please specify):
During PY1, what activities did your CRCCP conduct related to QI/QA in this health system or other setting?  Check any that apply
☐ Identified a priority population
<ul> <li>Obtained or calculated a CRC screening rate in one or more of the health system clinics or other setting</li> </ul>
Conducted or put into place quality improvement activities
Other (please specify):

# Section 3BD, continued

What topics were included in the QI/QA activities delivered in this health system or other setting in PY1?  Check any that apply
<ul> <li>Quality issues for FOBT/FIT (e.g., no in-office FOBT/FIT)</li> <li>Assessing the capacity or state of the EHR system</li> <li>Quality measures/indicators for colonoscopy (e.g., adenoma detection rate)</li> <li>Quality of data (e.g., documentation of screening, appropriate algorithms to assess screening rate)</li> <li>Process or workflow mapping</li> <li>System improvement (e.g., Plan Do Study Act)</li> <li>Other (please specify):</li> </ul>
5. Please rate the overall level of difficulty it took to implement these QI/QA activities in PY1.  Choose one of the following answers  1 - Not difficult at all 2 - A little difficult 3 - Somewhat difficult 4 - Very difficult
6. During PY1, did your CRCCP program evaluate QI/QA activities in this health system or setting?  Check any that apply
<ul> <li>Yes, we conducted a process evaluation of quality improvement (e.g., frequency of feedback on quality measures)</li> <li>Yes, we conducted an outcome evaluation of quality improvement (e.g., changes in colonoscopy quality)</li> <li>No, but we developed a plan to evaluate the quality improvement activities in the future</li> <li>No, we did not evaluate or plan for an evaluation for quality improvement activities in PY1</li> </ul>

### SECTION 3BE: COMMUNITY HEALTH WORKERS (CHWs)

Your CRCCP may have worked in multiple health systems or other settings to improve or newly implement CHWs in PY1. If this is the case, to answer the questions below, please think about the ONE health system or other setting where you believe the activity was BEST implemented in PY1. We recognize that this is a subjective choice.

What is the name of the health system or other setting in which CHWs were best implemented? (if you choose not to provide a name, please enter N/A)
2. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement CHWs in this health system or other setting?  Check any that apply
CRCCP staff member(s)      The health system staff
An outside organization or consultant working with the CRCCP
Other (please specify):
Which model most accurately describes the CHWs in this health system or other setting?  Check any that apply
CHWs were employed by your CRCCP
CHWs were employed by a partner organization or health system/clinic, using CRCCP funding
<ul> <li>CHWs were funded by the partner organization or health system/clinic, not with CRCCP funds (but navigation is viewed as part of CRCCP program)</li> </ul>
Other (please specify):

# Section 3BE, continued

4. During PY1, which activities did your CRCCP conduct related to CHWs in this health system or other setting? Check any that apply
☐ Identified a priority population
<ul> <li>Obtained or calculated screening rate in one or more of the health system clinics or other setting</li> </ul>
<ul> <li>Trained CHWs on necessary topics (e.g., CHW role, cancer screening, outreach strategies)</li> </ul>
Conducted community health outreach activities
Documented CHW services delivered
Other (please specify):
5. During PY1, which strategies were conducted by the CHWs in this health system or other setting?  Check any that apply
Conducted outreach to community organizations
<ul> <li>Recruited "hard-to-reach" men and women for CRC screening</li> </ul>
<ul> <li>Conducted in-reach within the health system to recruit the priority population for CRC screening or re-screening</li> </ul>
<ul> <li>Provided one-on-one education to priority population members</li> </ul>
<ul> <li>Provided group education to priority population members</li> </ul>
Conducted peer counseling and support
Connected men and women to a health system for CRC screening
<ul> <li>Referred or assisted men and women with insurance enrollment (e.g., Medicaid, Medicare, private insurance, IHS, state-funded insurance, Insurance Marketplace)</li> </ul>
Assessed client barriers to CRC screening
<ul> <li>Addressed barriers to CRC screening faced by individual men and women (e.g., transportation, language services)</li> </ul>
Other (please specify):

# Section 3BE, continued

6. Please rate the overall level of difficulty it took to implement these CHW activities in PY1.  Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>
7. During PY1, did your CRCCP program evaluate these CHW activities in this health system or setting?  Check any that apply
Yes, we conducted a process evaluation of these CHW activities (e.g., geographic reach of CHWs, number/FTEs of CHWs conducting activities)
Yes, we conducted an outcome evaluation of these CHW activities (e.g., percent of men and women reached by CHWs who complete screening)
No, but we developed a plan to evaluate the CHW activities in the future
■ No, we did not evaluate or plan for an evaluation for these CHW activities in PY1

#### SECTION 3BF: WORKPLACES

Your CRCCP may have collaborated with multiple workplaces to increase CRC screening in PY1. If this is the case, to answer the questions below, please think about the ONE example that you believe represents the BEST implementation of workplace interventions in PY1. We recognize that this is a subjective choice.

1. What is the name of the workplace where CRC screening efforts were best implemented? (if you choose not to provide a name, please enter N/A)
Approximately, what was the number of adults, over age 50, employed at this worksite?      Each answer must be between 0 and 9999  Only an integer value may be entered in this field.
adults over age 50
3. During PY1, who was <i>primarily</i> responsible for providing support in order to improve or implement interventions in this workplace?  Check any that apply
CRCCP staff member(s)
☐ The health system staff
An outside organization or consultant working with the CRCCP
Other (please specify):

During PY1, which activities did your CRCCP conduct related to increasing CRC screening in this workplace?      Check any that apply
<ul> <li>Identified a priority population</li> <li>Engaged workplace leaders on importance of CRC screening</li> <li>Trained workplace leaders on necessary topics (e.g., types of CRC cancer screening tests)</li> <li>Conducted workplace intervention activities</li> <li>Documented services delivered</li> <li>Other (please specify):</li> </ul>
During PY1, what activities were conducted in this workplace?  Check any that apply
<ul> <li>Provided one-on-one education to priority population members</li> <li>Provided group education to priority population members</li> <li>Delivered small media materials</li> <li>Contributed educational messages to workplace communications</li> <li>Conducted peer counseling and support</li> <li>Connected men and women to a health system for CRC screening</li> <li>Instituted workplace policy supporting CRC screening (e.g., benefit coverages, time off work)</li> <li>Workplace wellness activities</li> <li>Other (please specify):</li> </ul>
Please rate the overall level of difficulty it took to implement these workplace activities in PY1.  Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>

7. During PY1, did your CRCCP program evaluate these workplace activities in this health system or setting?  Check any that apply
<ul> <li>Yes, we conducted a process evaluation of these workplace activities (e.g., number of employees receiving education about CRC screening)</li> <li>Yes, we conducted an outcome evaluation of these workplace activities (e.g., percent of men and women reached in the workplace who complete screening)</li> <li>No, but we developed a plan to evaluate the workplace activities in the future</li> <li>No, we did not evaluate or plan for an evaluation for these workplace activities in PY1</li> </ul>
SECTION 3C: HEALTH INFORMATION TECHNOLOGY (HEALTH IT)
During PY1, did your CRCCP provide technical assistance, training, health IT staff support, or other support to any of your health system partners to improve the use or quality of their electronic health record (EHR) data?  Choose one of the following answers
<ul><li>Yes</li><li>No</li></ul>
Did your CRCCP provide technical assistance, training, health IT staff support, or other support to any of your health system partners to improve the use or quality of their electronic health record (EHR) data prior to PY1?  Choose one of the following answers
<ul><li>○ Yes</li><li>○ No</li></ul>
3. During PY1, what challenges did your CRCCP program encounter in terms of delivering Health IT support?

4. Who typically provided the technical assistance, training, or support?  Check any that apply
Our own awardee organization Health IT specialist(s)
An IT specialist employed by the health system
An external Heath IT consultant(s) or contractor(s)
☐ A Health Center Controlled Network (HCCN)
Partner from an academic institution
Other (please specify):
During PY1, what types of activities were conducted?  Check any that apply
Conducted a chart review to validate the EHR generated CRC screening rate
Assessed the capacity or state of the EHR system
<ul> <li>Reviewed EHR to identify problems in regard to how CRC endoscopy referrals and screening results are recorded</li> </ul>
<ul> <li>Made changes within EHR to accurately record endoscopy referrals and screening results (FOBT/FIT, colonoscopy)</li> </ul>
Developed standard queries within EHR
<ul> <li>Revised workflow systems to improve data entry in the EHR</li> </ul>
<ul> <li>Provided training to health system staff about how to document endoscopy referrals and screening results (FOBT/FIT, colonoscopy)</li> </ul>
Other (please specify):

6. During PY1, did your CRCCP support the modification of health system partners' health IT or EHRs to improve or implement any of the following?  Check any that apply
<ul> <li>Accurate measurement of CRC screening rate</li> <li>Provider assessment and feedback system</li> <li>Provider reminders</li> <li>Patient reminders</li> <li>Reducing structural barriers (non-PN)</li> <li>Patient navigation monitoring</li> <li>Professional development/Provider education</li> <li>Quality improvement</li> <li>Other (please specify):</li> </ul>
Please rate the overall level of difficulty it took to implement these health IT activities in PY1.
Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>

#### SECTION 3D: NON-HEALTH SYSTEM PARTNERS

Did your organization partner with any of the following organizations to assist in implementing CRCCP program activities in PY1?  Check any that apply
American Cancer Society  State Primary Care Association  State Quality Improvement Agency  Medicare Quality Improvement Organization  Health Center Controlled Network(s)  Non-profit community organization(s)  Professional Associations  Local or regional health departments  Business Associations  Private EHR vendor (e.g., EHR software vendor, data warehouse)  University  Accountable Care Organization  Healthcare Collaborative  Health Plan Organizations/Insurers  Regional Extension Centers  Other (please specify):  We did not partner with any of these organizations/groups
2. Did your organization provide CDC DP15 1502 funding to the American Cancer Society to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes  No

3. During PY1, which of the following CRCCP program activities were implemented in partnership with the <b>American Cancer Society</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):
4. Did your organization provide CDC DP15 1502 funding to <b>State Primary Care Associations</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes
○ No

5. During PY1, which of the following CRCCP program activities were implemented in partnership with
State Primary Care Associations?
Check any that apply
☐ Provider assessment and feedback
Provider reminders
Patient reminders
Reducing structural barriers (not including patient navigation)
☐ Small media
☐ Patient navigation
Professional development/Provider education
Quality improvement activities
Community health workers
■ Workplace interventions
☐ Facilitating linkage to medical home
Other (please specify):
6. Did your organization provide CDC DP15 1502 funding to State Quality Improvement Agencies
to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers
● Yes
○ No

7. During PY1, which of the following CRCCP program activities were implemented in partnership with State Quality Improvement Agencies?  Check any that apply
Provider assessment and feedback
□ Provider reminders
☐ Patient reminders
<ul> <li>Reducing structural barriers (not including patient navigation)</li> </ul>
☐ Small media
Patient navigation
Professional development/Provider education
Quality improvement activities
Community health workers
■ Workplace interventions
☐ Facilitating linkage to medical home
☐ Health information technology activities (e.g., improve use of EHRs)
Other (please specify):
Did your organization provide CDC DP15 1502 funding to <b>Medicare Quality Improvement Organizations</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers
○ Yes
○ No

9. During PY1, which of the following CRCCP program activities were implemented in partnership with Medicare Quality Improvement Organizations? Check any that apply
<ul> <li>Provider assessment and feedback</li> </ul>
Provider reminders
Patient reminders
<ul> <li>Reducing structural barriers (not including patient navigation)</li> </ul>
☐ Small media
Patient navigation
Professional development/Provider education
Quality improvement activities
Community health workers
■ Workplace interventions
☐ Facilitating linkage to medical home
<ul> <li>Health information technology activities (e.g., improve use of EHRs)</li> </ul>
Other (please specify):
10. Did your organization provide CDC DP15 1502 funding to <b>Health Center Controlled Networks</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers
Yes
○ No

11. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Health Center Controlled Networks</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs)
Other (please specify):
12. Did your organization provide CDC DP15 1502 funding to <b>Non-profit Community Organizations</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers
<ul><li>Yes</li><li>No</li></ul>

13. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Non-profit Community Organizations</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):
14. Did your organization provide CDC DP15 1502 funding to <b>Professional Associations</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes  No

15. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Professional Associations</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):
16. Did your organization provide CDC DP15 1502 funding to Local or Regional Health Departments to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes  No

17. During PY1, which of the following CRCCP program activities were implemented in partnership with Local or Regional Health Departments?  Check any that apply  Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):  18. Did your organization provide CDC DP15 1502 funding to Business Associations to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes No	
Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):  18. Did your organization provide CDC DP15 1502 funding to Business Associations to assist in implementing CRCCP program activities in PY1? Choose one of the following answers  Yes	with Local or Regional Health Departments?
implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes	Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs)
	implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes

19. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Business Associations</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):
20. Did your organization provide CDC DP15 1502 funding to <b>Private EHR Vendors</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes  No

21. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Private EHR Vendors</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):
22. Did your organization provide CDC DP15 1502 funding to <b>Universities</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes  No

23. During PY1, which of the following CRCCP program activities were implemented in partnership with Universities? Check any that apply  Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):  24. Did your organization provide CDC DP15 1502 funding to Accountable Care Organizations to assist in implementing CRCCP program activities in PY1? Choose one of the following answers  Yes No	
Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):  24. Did your organization provide CDC DP15 1502 funding to Accountable Care Organizations to assist in implementing CRCCP program activities in PY1? Choose one of the following answers  Yes	with Universities?
assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes	Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs)
	assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes

25. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Accountable Care Organizations</b> ?  Check any that apply
□ Provider assessment and feedback
□ Provider reminders
Patient reminders
<ul> <li>Reducing structural barriers (not including patient navigation)</li> </ul>
□ Small media
Patient navigation
□ Professional development/Provider education
Quality improvement activities
Community health workers
■ Workplace interventions
☐ Facilitating linkage to medical home
<ul> <li>Health information technology activities (e.g., improve use of EHRs)</li> </ul>
Other (please specify):
26. Did your organization provide CDC DP15 1502 funding to <b>Healthcare Collaboratives</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers
<ul><li>Yes</li></ul>
○ No

27. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Healthcare Collaboratives</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):
28. Did your organization provide CDC DP15 1502 funding to Health Plan Organizations/Insurers to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers  Yes  No

29. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Health Plan Organizations/Insurers</b> ?  Check any that apply
Provider assessment and feedback
Provider reminders
Patient reminders
<ul> <li>Reducing structural barriers (not including patient navigation)</li> </ul>
☐ Small media
Patient navigation
Professional development/Provider education
Quality improvement activities
Community health workers
□ Workplace interventions
☐ Facilitating linkage to medical home
☐ Health information technology activities (e.g., improve use of EHRs)
Other (please specify):
30. Did your organization provide CDC DP15 1502 funding to <b>Regional Extension Centers</b> to assist in implementing CRCCP program activities in PY1?  Choose one of the following answers
<ul><li>○ Yes</li><li>○ No</li></ul>

31. During PY1, which of the following CRCCP program activities were implemented in partnership with <b>Regional Extension Centers</b> ?  Check any that apply
Provider assessment and feedback Provider reminders Patient reminders Reducing structural barriers (not including patient navigation) Small media Patient navigation Professional development/Provider education Quality improvement activities Community health workers Workplace interventions Facilitating linkage to medical home Health information technology activities (e.g., improve use of EHRs) Other (please specify):

#### **SECTION 3E: ENDOSCOPY PARTNERS**

During PY1, did your CRCCP implement program activities at any facilities that conduct endoscopies or for the physicians/staff working in these facilities?  Choose one of the following answers
<ul><li>Yes</li><li>No</li></ul>
During PY1, in how many different endoscopy sites did your CRCCP implement program activities?  (enter 9999 if unknown)  Each answer must be between 0 and 9999  Only an integer value may be entered in this field.
endoscopy sites
Approximately how many endoscopists (e.g., gastroenterologists) work in all endoscopy sites combined? (enter 9999 if unknown)  Each answer must be between 0 and 9999  Only an integer value may be entered in this field.
endoscopists
4. Approximately how many patients received colonoscopy for CRC screening in PY1 by all the endoscopy sites combined? (enter 9999 if unknown)  Each answer must be between 0 and 9999  Only an integer value may be entered in this field.
patients

<ol> <li>During PY1, which of the following CRCCP program activities were implemented in endoscopy sites?</li> </ol> Check any that apply
<ul> <li>Provider assessment and feedback (e.g., endoscopy quality reports)</li> </ul>
<ul> <li>Patient reminders</li> </ul>
<ul> <li>Reducing structural barriers (not including patient navigation)</li> </ul>
☐ Small media
Patient navigation
Professional development/Provider education
Quality improvement
Community health workers
☐ Health information technology activities
Other (please specify):
6. During PY1, who was responsible for providing implementation support for these activities?  Check any that apply
□ CRCCP staff member(s)
■ Endoscopy center staff
<ul> <li>An outside organization or consultant contracted by the CRCCP</li> </ul>
Other (please specify):
7. Were CMEs/CMUs provided to participants of these activities?  Choose one of the following answers
Yes
○ No
O Don't know

8. Were CDC's on-line continuing education courses for providers, "Screening for Colorectal Cancer: Optimizing Quality" ( <a href="https://www.cdc.gov/cancer/colorectal/quality/index.htm">https://www.cdc.gov/cancer/colorectal/quality/index.htm</a> ) used in these activities?  Choose one of the following answers
<ul><li>Yes</li><li>No</li></ul>
9. During PY1, how many endoscopists received CMEs/CMUs based on CRCCP activities? (enter 9999 if unknown)  Each answer must be between 0 and 9999  Only an integer value may be entered in this field.
endoscopists receiving CMEs/CMUs
10. Please rate the overall level of difficulty it took to implement these activities with endoscopy sites in PY1.  Choose one of the following answers
<ul> <li>1 - Not difficult at all</li> <li>2 - A little difficult</li> <li>3 - Somewhat difficult</li> <li>4 - Very difficult</li> </ul>

#### **SECTION 4: DATA USE**

1. in the table below, for each data source that you and your CRCCP staff used (e.g., SEER, USCS), please check the box or boxes that reflect *how those data were used* (e.g., measure screening rates).

Data or Information Source	Did Not Use in PY1	Assessment and Planning	Measure Screening Rates	Clinical	Reporting to
State or Regional Cancer Plan					
BRFSS					
State cancer registry, SEER data, or U.S. Cancer Statistics (USCS)					
State or local CRC screening registry					
Census data (including Small Area Health Insurance Estimates)					
HEDIS data (managed care plans)					
UDS data (HRSA's FQHCs)					
IHS GPRA data (Government Performance and Results Act)					
Medicaid data					
Medicare data					
Private insurer data (e.g., Kaiser, Blue Cross/Blue Shield)					
All payor claims database					
Patient records or aggregate/summary patient data (e.g., within clinics or health systems, RPMS for tribal programs)					
Your own primary data collection (e.g., pre-& post-tests, provider survey, patient satisfaction survey)					
National or state health survey data (e.g., HINTS, NHIS, American Community Survey)					
Other data or information source (please specify)					
Other data or information source (please specify)					

1a. Other data or information source (please specify 1 source)	
	<i>A</i>
1b. Other data or information source (please specify 1 source)	
	<i>A</i>

#### SECTION 5: TRAINING AND TECHNICAL ASSISTANCE

1. Using a scale of high, medium, and low, please rate **your current desire for training (not limited to PY1)** among you and your CRCCP staff in the areas listed below.

Area of Training/Technical Assistance	High	Medium	Lov
Management Activities			
Program planning			
Creating health system implementation plans		0	
Logic model development & use			
Program Monitoring and Evaluation			
Managing/Monitoring the performance of your partners/sub-awardees		0	
Evaluation planning			
Data collection, management, & analysis		0	0
Collecting clinic baseline data, including baseline CRC screening rates			
Collecting clinic annual data, including annual CRC screening rates		0	
Priority Evidence-based Interventions			
Evaluating implementation of EBIs and supporting activities			
Provider assessment & feedback		0	0
Provider reminders			
Patient reminders	0	0	0
Supporting Program Activities			
Reducing structural barriers			
Small media		0	0
Patient navigation			
Professional development/Provider education	0	0	
Community health worker strategies			
Quality Improvement/Quality Assurance (QI/QA) Activities			
Workplace interventions	0	0	0
Clinical guidelines for CRC screening			
Clinical guidelines for CRC surveillance		0	0

Other			
Other QI/QA activities			
Improving EHRs	0	0	$\circ$
Improving clinic/health system workflow processes			
Partnership development & maintenance	0	0	$\circ$
Partnering with FQHCs/CHCs			
Partnering with Primary Care Associations	0	0	
Partnering with HCCNs			
Partnering with endoscopy sites	0	0	0
Partnering with State QI organizations			

Please list any other technical assistance or training needs.	
	<i>A</i>

3. How useful have you found the following technical assistance resource	es?			
Technical Assistance Resource	N/A - Did Not Use		Somewhat Useful	Very Useful
CDC CRCCP DP15-1502 Program Manual				
CDC Guidance for Measuring Colorectal Cancer Screening Rates in Health System Clinics	0	0	0	0
CDC Webinars	0	0		0
CRCCP Evaluation Network				0
Printed CDC guide: An Action Guide for Working with Health Systems	0	0	0	0
Printed CDC guide: An Action Guide for Engaging Employers and Professional Medical Organizations	0	0	0	0
NCCRT Manual: Steps for Increasing Colorectal Cancer Screening Rates: A Manual for Community Health Centers	0	0		
CDC/NCCRT: Screening for Colorectal Cancer: Optimizing Quality – a continuing education course for health care providers	0	0	0	0
On-going TA provided by CDC Program Consultants				
Evaluation TA from CDC or CDC partners	0	0	0	0
Grantee survey reports				
Other resource (please specify)				0
Other resource (please specify)				
3a. Other resource (please specify 1 resource)				
				<i>h</i>
3b. Other resource (please specify 1 resource)				
				//

How useful were CCDE data review/reports?  Choose one of the following answers
<ul> <li>N/A - Did Not Use</li> <li>Not Useful</li> <li>Somewhat Useful</li> <li>Very Useful</li> </ul>
SECTION 6A: CLIENT ELIGIBILITY CRITERIA FOR SCREENING
During PY1, what Federal Poverty Level (FPL) was used to determine eligibility for clients receiving CRCCP-funded clinical services?  Choose one of the following answers  Only numbers may be entered in 'Other % FPL (please specify):' accompanying text field.
□ 250% FPL
□ 200% FPL
Other % FPL (please specify):
During PY1, did your CRCCP require clients to provide any of the following types of documentation as proof of financial eligibility?  Check any that apply
☐ Pay stubs
☐ Tax forms (W-2)
☐ Proof of self-employment income
Proof of eligibility for other social services (e.g. WIC, TANF, Unemployment)
Signed affidavit
Other (please specify):
Our CRCCP did not require proof of financial eligibility
During PY1, were <b>under</b> -insured clients eligible to receive clinical services through your CRCCP? (i.e., under-insured are clients who are insured but cannot afford their insurance co-pay or deductible or whose insurance plan does not cover cancer screening)  Choose one of the following answers
<ul><li>○ Yes</li><li>○ No</li></ul>

4. During PY1, did your program apply any additional eligibility criteria, specifically for <b>under</b> -insured clients, to receive CRCCP-funded clinical services?  Choose one of the following answers
■ Yes (please describe): ■ No
5. During PY1, among <b>under</b> -insured clients, what costs were reimbursed by your CRCCP program?  Check any that apply
Co pour
Co-pays      Deductibles
All clinical costs
Other (please specify):
During PY1, did your CRCCP program track the insurance status of clients?  Choose one of the following answers
Yes - in a data collection system
Yes - manually or paper form only     No
<b>9</b> 140
7. During PY1, what percentage of clients receiving clinical services through your CRCCP program were <b>under</b> -insured? (enter 999 if unknown)  Each answer must be between 0 and 999  Only an integer value may be entered in this field.
%

# SECTION 6B: PATIENT NAVIGATION (PN) FOR CLIENTS RECEIVING CRCCP SCREENING SERVICES

During PY1, how did your CRCCP program support PN activities for clients whose screening was paid by the CRCCP?  Check any that apply
Grantee staff served as PNs
Funding through a contract for FTE support for PNs
Reimbursement to providers/clinics for PN services on a per-patient basis
□ In-kind support for PNs from a community partner/program
Other (please specify):
☐ Did not implement Patient Navigation activities

During PY1, what activities were delivered by PNs to clients receiving screening services paid for by your CRCCP?      Check any that apply
Conducted clinic in-reach to recruit men and women for CRC screening
Conducted client outreach to recruit men and women for CRC screening
Assessed client barriers to CRC screening
☐ Educated clients about CRC screening test procedures
Educated clients about bowel preparation procedures for endoscopy
Provided peer support to clients
Addressed clients' socio-cultural barriers/issues
Sent FOBT/FIT kits to clients due for CRC screening
■ Made reminder calls/emails to clients to return FOBT/FIT kits
<ul> <li>Assisted clients in securing financial payment for CRC screening/diagnostics (e.g., helped enroll in Medicaid or other insurance, secured free colonoscopy)</li> </ul>
Assisted clients in scheduling appointments for endoscopy
☐ Arranged/provided transportation services
Arranged/provided translation (language) services
☐ Facilitated child care or elder care services
■ Made reminder calls/emails for endoscopy appointments
<ul> <li>Tracked/followed-up clients to ensure screening was completed and patient received results</li> </ul>
☐ Tracked/followed-up to ensure the primary care provider received endoscopy results
<ul> <li>Made recommendations to clinics/health systems on procedural or other changes that supported client adherence to screening</li> </ul>
Explained screening/diagnostic test results
Assisted clients diagnosed with cancer to get into cancer treatment
☐ Identified clients in need of rescreening
Other (please specify):

During PY1, did your CRCCP program evaluate the PN activities available to CRCCP clients?  Check any that apply
Yes, we conducted a process evaluation of these PN activities (e.g., number of men and women who were formally assessed by patient navigators)
Yes, we conducted an outcome evaluation of these PN activities, (e.g., percent of men and women served by patient navigators who completed screening)
■ No, but we developed a plan to evaluate these PN activities in the future
■ No, we did not evaluate or plan for an evaluation of these PN activities in PY1
During PY1, what type of data did PNs serving your CRCCP clients collect and report to your CRCCP?      Check any that apply
■ Number of clients navigated ■ FORT/FIT return rate
Colonoscopy completion rate
CRC screening completion rate
☐ Number of screenings with cancer detected
Number of screenings with adenomas detected
Other (please specify):
☐ Did not collect and monitor any of these data

#### SECTION 6C: CRCCP CLINIC SERVICE REIMBURSEMENT MODEL AND DATA USE

During PY1, which payment reimbursement model best describes how your CRCCP program paid for screening and diagnostic clinical services?  Check any that apply
Our organization provides clinical services directly Fee for service (Provider bills and is reimbursed for services/procedures performed;
may be managed internally by the grantee or externally by contractor, third party payer, etc.)
<ul> <li>Capitated payment (A uniform reimbursement rate per person served is established for a specified group of screening and/or diagnostic services.)</li> </ul>
<ul> <li>Bundled payment (Reimbursement rates are established according to tiered case outcomes and are reimbursed retrospectively)</li> </ul>
Employed/Contracted Service Provider (Grantee uses CRCCP funds to employ or contract with service providers for screening and/or diagnostic services; uses other vendor for cytology, radiology, etc.)
Other payment model (please specify):

#### SECTION 6D: CRCCP PROVIDER SITES

1. In the table below, please enter the number of individual <b>primary care sites</b> that delivered CRCCP screening services (including referring for colonoscopy) in PY1 according to the type of provider setting. Please provide the number of <b>sites or clinics</b> , not the number of contracts. Do <b>not</b> include specialty clinics (e.g., imaging centers, labs).	
If no sites of this type participated, enter "0". If this type of site participated, but you do not know the number of sites, enter "9999".	
Federally Qualified Health Centers or Community Health Centers Indian Health Service or other tribal health organization sites or clinics Individual or groups of primary care provider (PCP) sites or clinics, not including FQHCs Health care systems, hospitals, or clinics associated with an insurer (e.g. VA, Kaiser) Other	sites sites sites sites
1a. Other primary care sites or clinics (please specify)	
Please enter the number of endoscopy/gastrointestinal (GI) sites or clinics that you worked with in PY1 to provide clinical screening services (either initial colonoscopy or follow-up colonoscopy to abnormal FOBT/FIT).  Each answer must be between 0 and 9999  Only an integer value may be entered in this field.	
sites	
Please describe any challenges faced when implementing Component 2.	