




Comment Submitted by Brenda Kohlmyer

The is a Comment on the **Federal Emergency Management Agency (FEMA) Notice: Agency Information Collection Activities: Proposed Collection; Comment Request; Federal Emergency Management Agency Public Assistance Customer Satisfaction Surveys**

For related information, [Open Docket Folder](#) 

Comment Period Closed

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Comment

I support FEMA and their efforts to survey their customers in compliance with existing laws and regulations.

Customer satisfaction surveys are routinely used in the private sector and their use by FEMA shows the organization's commitment to continually improving the service they provide to citizens during times of crisis.