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Assessment of Healthcare Providers and Systems (CAHPS) Survey

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(CMS-R-246) Medicare Advantage, Medicare Part D, and Medicare Fee-For-Service Consumer

Assessment of Healthcare Providers and Systems (CAHPS) Survey

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NY

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General Comment

The Flu shot question is dependent upon a member's memory. We feel that this question is best included in the HEDIS set of metrics where claims information can be captured to produce accurate results, instead of depending on the members recollection.

Thank you