

PUBLIC SUBMISSION

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National Implementation of the In-Center Hemodialysis CAHPS Survey (CMS-10105)

Comment On: CMS-2019-0077-0001

Agency Information Collection Activities; Proposals, Submissions, and Approvals

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Submitter Information

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General Comment

I feel as though, in my experience in dialysis for over 5 years, that most of our patients do not have the desire or energy to complete a survey such as this. It places a burden on them, as well as staff, to administer a 62-page survey. As I am sure you're well aware, these are chronically ill, usually elderly patients. Often, there is no interest in completing the survey.