

From: [Theresa Defino](#)
To: [fehbpperformance](#)
Subject: Re: Second request Fwd: requesting CAHPS info
Date: Tuesday, July 23, 2019 6:03:36 PM

Ok, understood. Thanks!

Regards,
Theresa Defino
Editor
Report on Research Compliance
Report on Patient Privacy
www.hcca-info.org
301-738-3721
tdefino@aol.com

-----Original Message-----

From: fehbpperformance <fehbpperformance@opm.gov>
To: Theresa Defino <tdefino@aol.com>; fehbpperformance <fehbpperformance@opm.gov>
Sent: Tue, Jul 23, 2019 5:56 pm
Subject: RE: Second request Fwd: requesting CAHPS info

There is no other supporting documentation, as you noted just the survey.

Thanks,

Joe

Joseph D. Kahn
Program Manager
Performance Improvement
Federal Employee Insurance Operations
U.S. Office of Personnel Management
1900 E Street, NW
Washington, DC 20415
(202) 606-0971

From: Theresa Defino [mailto:tdefino@aol.com]
Sent: Tuesday, July 23, 2019 5:40 PM
To: fehbpperformance <fehbpperformance@opm.gov>
Subject: Re: Second request Fwd: requesting CAHPS info

Great!

I was wondering if there was more to it than this, as the notice mentions "supporting documentation." This seems to be just the survey itself.

Thanks!

-----Original Message-----

From: fehbpperformance <fehbpperformance@opm.gov>

To: Theresa Defino <tdefino@aol.com>; fehbpperformance <fehbpperformance@opm.gov>

Sent: Tue, Jul 23, 2019 5:33 pm

Subject: RE: Second request Fwd: requesting CAHPS info

Hi Ms. Defino. I apologize for the delay in responding. Attached please find a copy of the CAHPS survey.

If you have any questions or need additional information please let me know.

Thanks,

Joe

Joseph D. Kahn
Program Manager
Performance Improvement
Federal Employee Insurance Operations
U.S. Office of Personnel Management
1900 E Street, NW
Washington, DC 20415
(202) 606-0971

From: Theresa Defino [<mailto:tdefino@aol.com>]

Sent: Tuesday, July 23, 2019 3:25 PM

To: fehbpperformance <fehbpperformance@opm.gov>; Kahn, Joseph <Joseph.Kahn@opm.gov>

Subject: Second request Fwd: requesting CAHPS info

Hello, still hoping to receive this.

Thank you.

-----Original Message-----

From: Theresa Defino <tdefino@aol.com>

To: fehbpperformance <fehbpperformance@opm.gov>; joseph.kahn <joseph.kahn@opm.gov>

Sent: Fri, Jul 19, 2019 9:14 am

Subject: requesting CAHPS info

Hi Joseph,

Just saw this morning's Public Inspection with the FEHBP CAHPS ICR comment request.

It says to contact you for "A copy of this ICR, with applicable supporting documentation."

Can you please send me the information?

Thank you.

Regards,

Theresa Defino

Editor

Report on Research Compliance

Report on Patient Privacy

www.hcca-info.org

301-738-3721
tdefino@aol.com