



United States Department of Agriculture

Food and
Nutrition
Service

Park Office
Center

3101 Park
Center Drive
Alexandria
VA 22302

Ms. Catrena Bowman
3947 Ashmont Drive
Erlanger, Kentucky 41018

Dear Ms. Bowman:

Thank you for your comments in response to the recently published 60 day notice regarding Office of Management and Budget (OMB) collection 0584-0299, FNS 380-1, the Supplemental Nutrition Assistance Program's (SNAP) Quality Control (QC) Review Schedule form.

You expressed a concern about requiring low-income families to provide proof of their income at their initial intake to receive Temporary Assistance for Needy Families benefits *and* to verify their income to receive SNAP benefits. You stated that requiring low-income families verify their income twice puts an unnecessary burden on staff that are already over-worked and may lead to even more mistakes, including but not limited to the incorrect benefit determination.

We appreciate your comments and the time you took to provide us with your feedback. However, OMB collection 0584-0299 is seeking comments on Form FNS-380-1, which is not a form that is used to determine eligibility. It is a form used in quality control, a process that occurs *after* eligibility and the amount of SNAP benefits has been determined. In quality control, government staff randomly select households already participating in the program to assess how accurate the State agency determined eligibility and benefit amounts. Thus, the information collected on Form FNS-380-1 aids the quality control process to help stakeholders assess program performance.

Thank you again for your observations and comments.

Sincerely,

A handwritten signature in black ink that reads "John McClellan" with a stylized flourish at the end. Below the signature is the word "for" written in a similar cursive style.

Stephanie Proska
Chief

Quality Control Branch
Program Accountability and Administration Division