



FEMA

PER-200
FIELD FORCE OPERATIONS (FFO)
RESIDENT
END-OF-COURSE EVALUATION
CENTER FOR DOMESTIC PREPAREDNESS

OMB Number: 1660-0132 FEMA Form Number(s): FEMA Form FF 092-0-2 Expiration Date: 12/28/18 Public reporting burden for this survey is estimated to average 15 minutes per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and submitting the survey. You are not required to respond to this collection of information unless it displays a valid OMB control number. Send comments regarding the accuracy of the burden estimate and any suggestions for reducing the burden to: Information Collections Management, Department of Homeland Security, Federal Emergency Management Agency, 500 C Street, SW, Washington, DC 20472, Paperwork Reduction Project (1660-0132). The following collection of information is voluntary. NOTE: Do not send your completed form to this address.

Class Number

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I. DEMOGRAPHIC INFORMATION

Answer Selection: Correct = ● Incorrect = ✗ ✓ ⊕

A. Please indicate your primary discipline by choosing only one.

- ☐ Agriculture
- ☐ Citizen/Community Volunteer
- ☐ Education
- ☐ Emergency Management
- ☐ Emergency Medical Services (EMS)
- ☐ Fire Service
- ☐ Government Administrative
- ☐ HAZMAT
- ☐ Healthcare
- ☐ Information Technology
- ☐ Law Enforcement
- ☐ Public Health
- ☐ Public Safety Communications
- ☐ Public Works
- ☐ Search and Rescue
- ☐ Safety and Security
- ☐ Transportation

B. Please indicate your years of experience in the discipline selected in Section A.

- ☐ 0 – 1
- ☐ 2 – 5
- ☐ 6 – 10
- ☐ 11 – 15
- ☐ 16 – 20
- ☐ 21 – 25
- ☐ 26 or over

C. Please indicate your jurisdiction by choosing only one.

- ☐ Statewide/Territorial
- ☐ Local Government
- ☐ Federal (Non-DHS)
- ☐ Special District
- ☐ Military
- ☐ Private Sector
- ☐ International
- ☐ FEMA
- ☐ Tribal Nation
- ☐ DHS

D. Please indicate the size of your jurisdiction unless you selected any of the Federal or Military possibilities above.

- ☐ 0 – 4,999
- ☐ 5,000 – 14,999
- ☐ 15,000 – 24,999
- ☐ 25,000 – 49,999
- ☐ 50,000 – 99,999
- ☐ 100,000 or over

E. My knowledge level of the subject prior to completing this course was:

- ☐ Basic/Beginner
- ☐ Intermediate
- ☐ Advanced

II. CURRICULUM AND DELIVERY Please rate these questions using the following scale:

1 = Strongly Disagree 2 = Disagree 3 = Undecided 4 = Agree 5 = Strongly Agree

A. Instructional Methods and Materials

- | | | | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|---|
| The course was well organized and moved logically from one point to the next. | ① | ② | ③ | ④ | ⑤ |
| The quality of handouts was adequate. | ① | ② | ③ | ④ | ⑤ |
| The content was appropriately supported by examples, graphs, tables, photos, and documented references that added to my comprehension and understanding. | ① | ② | ③ | ④ | ⑤ |
| The presentation materials were free of typos, spelling, usage, and grammar errors. | ① | ② | ③ | ④ | ⑤ |
| The visual design of presentation materials enhanced my learning experience. | ① | ② | ③ | ④ | ⑤ |
| The availability and working condition of equipment and devices was optimal. | ① | ② | ③ | ④ | ⑤ |
| Audiovisual equipment used to address course objectives was of adequate quality. | ① | ② | ③ | ④ | ⑤ |
| I would be able to demonstrate mastery of the learning objectives even if there were no visual aids. | ① | ② | ③ | ④ | ⑤ |
| The course did not promote a product or exhibit a commercial bias. | ① | ② | ③ | ④ | ⑤ |
| Training equipment was in adequate working condition. | ① | ② | ③ | ④ | ⑤ |

B. Course Relevance

- | | | | | | |
|-----------------------------------------------------------------------------------|---|---|---|---|---|
| Course objectives were consistent with my learning needs. | ① | ② | ③ | ④ | ⑤ |
| Course length was appropriate to accomplish the objectives and my learning needs. | ① | ② | ③ | ④ | ⑤ |
| This course presented content relevant to my position/function. | ① | ② | ③ | ④ | ⑤ |
| This course addressed each learning objective. | ① | ② | ③ | ④ | ⑤ |

C. Curriculum and Delivery Comments

III. TRAINING – Compared to other training that you have received in your career, please rate the quality of this course using the following scale:

1 = Poor 2 = Below Average 3 = Average 4 = Above Average 5 = Excellent

A. Quality of Instruction

- | | | | | | |
|--------------------------------------------|---|---|---|---|---|
| Module 1: Course Introduction and Overview | ① | ② | ③ | ④ | ⑤ |
| Module 2: Overview of Civil Actions | ① | ② | ③ | ④ | ⑤ |
| Module 3: Mass Arrest | ① | ② | ③ | ④ | ⑤ |
| Module 4: Team Tactics | ① | ② | ③ | ④ | ⑤ |
| Module 5: Legal Considerations | ① | ② | ③ | ④ | ⑤ |
| Module 6: Protestor Tactics | ① | ② | ③ | ④ | ⑤ |
| Module 7: Crowd Dynamics | ① | ② | ③ | ④ | ⑤ |
| Module 8: Riot Control Equipment | ① | ② | ③ | ④ | ⑤ |
| Module 9: Riot Control Agents | ① | ② | ③ | ④ | ⑤ |

B. Quality of Facilitation/Lanes/Activity					
1 = Poor	2 = Below Average	3 = Average	4 = Above Average	5 = Excellent	
ELA 1: Basic Riot Control Squad Formations				①	② ③ ④ ⑤
ELA 2: Advanced Riot Control Squad Formations				①	② ③ ④ ⑤
ELA 3: Arrest Operations				①	② ③ ④ ⑤
ELA 4: Capstone Event and Performance Examination				①	② ③ ④ ⑤

C. Skills/Objectives – Using the scale below, please rate your ability to perform each of the following skills:					
1 = Not capable of completing any portion of the task					
2 = Capable of completing a PORTION of the task with help					
3 = Capable of completing the task with some help					
4 = Capable of fully completing the task without help					
5 = Capable of training others to perform the task					
Disperse and remove protestors.				①	② ③ ④ ⑤
Don and doff riot control equipment.				①	② ③ ④ ⑤
Execute position in crowd control formations.				①	② ③ ④ ⑤
Execute position in arrest team formation				①	② ③ ④ ⑤

D. Please indicate the course topic(s) or event(s) that was <i>most</i> valuable to you and explain why.					

E. Please indicate the course topic(s) or event(s) that was missing or could be improved.					

F. INSTRUCTORS					
1 = Strongly Disagree	2 = Disagree	3 = Undecided	4 = Agree	5 = Strongly Agree	
Answered questions effectively.				①	② ③ ④ ⑤
Adequately covered each of the course learning objectives.				①	② ③ ④ ⑤
Demonstrated command of the subject matter.				①	② ③ ④ ⑤
Exhibited professional conduct.				①	② ③ ④ ⑤
Used clear and effective communication in a way that held my interest.				①	② ③ ④ ⑤

G. Comments about Instructors/Facilitators					

IV. YOUR SATISFACTION and PREPAREDNESS

	YES	NO
Based upon my experience, I would recommend this course to colleagues and other relevant professionals.	<input type="radio"/>	<input type="radio"/>
Receiving continuing education units for this course is important to me.	<input type="radio"/>	<input type="radio"/>
As a result of the training provided, I am better prepared to deal with disasters and emergencies.	<input type="radio"/>	<input type="radio"/>