

There are 480 emails in my mailbox from January 1-May 24, 2024 for DM.

-Regarding the denial of medical necessity there was 2 appeals, 1 external appeal, assistance from local congressperson, assistance from CSSNY, 1 complaint to DFS, 1 complaint to CMS ,1 complaint to NYDOH, 1 ADA complaint and 1 fair hearing request

DM utilized all available avenues of recourse. UHC was entirely incapable of complying with DM's due process rights under Medicaid, their responsibilities outlined in their State Medicaid contract, and any of the information laws available to her .

There was no means of requesting an expedited appeal unless it was verbal by her, complete refusal to speak with an authorized representative. Despite the protections available on paper, she could NOT utilize any of them.

UHC used the exact same portal, customer service and operations as they use for commercial health plans. UHC's management of DM's benefits were grossly different from the methods and processes available to individuals with Medicaid managed care medical/ surgical benefits.

UHC Behavioral Health is entirely seperate from UHC Community Plan with almost no means of communicating to each other. UHC Behavioral Health was not using her Medicaid address. If a plan is outsourcing the behavioral health benefits they must ensure that this does not inhibit the ability for parity between the benefit operations.

She was NEVER able to receive her case file because the documents were in two seperate places and I gave up.

[Navigation icons: OK, T↑, T↓, trash]



Compose

- Inbox 2,377
- Starred
- Snoozed
- Important
- Sent
- Drafts** 1,083
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- Labels
- [Redacted labels]

Jan 1, 2024 – May 25, 2024
 From
 Has attachment
 To
 Is unread
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- 51-100 of many
- me

Re: Checking in - Thank you! You may get a verification text from UHC in the next few minutes. Can you send me the number. CONFIDENTIALITY NOTICE: The i...

Mar 14
 - me

Fwd: Fw: Fax received from [Redacted] | I did not receive any faxes or errors yesterday. However a few minutes ago, I received a fax from ...

Mar 14

20240314_1208...
 - Michael [Redacted]

Inbox Re: Checking in - I have not heard of any issues as of yet. luckily, I now have a real Social Worker who will notify you immediately if there's a problem, so...

Mar 14
 - doh.sm.NYSDOH.BCS.B.

Inbox RE: BCS# [Redacted] UHC Response-Update Request - Hi Domna, No worries. I will call you at 11:15am, confirming the correct # is: 646 [Redacted] 1 [Redacted] 1. Best, [Redacted]

Mar 14
 - me

Re: Checking in - Glad to help and it was nice to hear about [Redacted] being able to spend time outdoors. Is UHC giving NYP any issues? On Wed, Mar 13, 2024 at 1...

Mar 14
 - me

Re: BCS# [Redacted] UHC Response-Update Request - Hello, I apologize for missing this email. I am available to speak until 1 PM EST if you are available. Best, Do...

Mar 14
 - me

fair hearing scheduling [Redacted] Hello I need to provide a number to schedule the hearing for [Redacted] M's discontinuation. I am an attorney and her authorize...

Mar 14
 - me

Re: BCS# [Redacted] UHC Response-Update Request - Thanks. My DOJ comment was coming more from a place of frustration CONFIDENTIALITY NOTICE: The inf...

Mar 13
 - [Redacted]

Inbox RE: BCS# [Redacted] UHC Response-Update Request - I'll repeat my call for CMS/HHS contacts. I don't think this it within DOJ's ADA purview. -- Michael Ha...

Mar 13
 - doh.sm.NYSDOH.B...

Inbox RE: BCS# [Redacted] UHC Response-Update Request - Hi Domna, Yes, I have availability to speak about this case tomorrow. Any time after 11am would be fi...

Mar 13
 - Michael [Redacted]

Inbox Re: Checking in - Thank you always here to be part of the fight. I so appreciate you. [Redacted] is doing so well. It was two weeks yesterday. I am so grateful y...

Mar 13
 - me

Checking in - Hi Michael I hope things are going "well" at [Redacted] en though [Redacted] is no longer a [Redacted] I want to do the fair hearing to bring attention to th...

Mar 13
 - me

Re: BCS# [Redacted] UHC Response-Update Request - Thank you. I am speaking with DOH and wanted to let DFS know what we were told about the faxes. CONFIDENTIALITY NOTICE: The inf...

Mar 13
 - n, [Redacted] (DFS)

Inbox RE: BCS# [Redacted] UHC Response-Update Request - Domna, I can check to see if we do have this information somewhere, but we would most likely not h...

Mar 13
 - me

Re: BCS# [Redacted] UHC Response-Update Request - Hi [Redacted], I apologize for the unclear message. From my understanding, health insurers must submit certain ...

Mar 13
 - n, [Redacted] (DFS)

Inbox RE: BCS# [Redacted] UHC Response-Update Request - Domna, I am happy to hear that [Redacted] has been transferred to [Redacted] DFS does not maintain a list of fa...

Mar 13
 - me

Fwd: BCS# 13 [Redacted] Response-Update Request - CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally privileg...

Mar 12
 - me

Fwd: BCS# [Redacted] UHC Response-Update Request - CMS contact for Medicaid? Or NY AG? Or Dept Justice for ADA? Or HHS for HIPAA? I'm not trying to find i...

Mar 12
 - me

Re: BCS# [Redacted] UHC Response-Update Request - In addition, they have not called and why are the documents I sent to the NYSDOH insufficient to show I am...

Mar 12
 - me

Fwd: BCS# [Redacted] UHC Response-Update Request - Hello I hope you are well. [Redacted] was able to transfer to NYP for continued treatment. I just want to flag so...

Mar 12

Compose

Inbox 2,377

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Snoozed

Important

Sent

Drafts 1,083

Categories

Forums 770

More

Labels

288

250

5

732

34

1

7

254

T...

53

26

Filters: Jan 1, 2024 - May 25, 2024, From, Has attachment, To, Advanced search

151-200 of many

me Re: Of course the fax number doesn't work. I will try tomorrow during business hours. - I'm sorry that is rough. 1. When you go today, ask Brookdale to request ... Feb 11

michael Re: Of course the fax number doesn't work. I will try tomorrow during business hours. - just to give you an idea what i'm dealing with today is a visiting ... Feb 11

michael phone log - Sent from my iPhone Feb 9
Attachments: IMG_3485.PNG, IMG_3530.PNG, IMG_3568.PNG, 9+

me Send to Just say that your daughter was approved for Second Chance Program admission. Insurance approved prior authoriz... Feb 9
Attachment: Appeals%20an...

me, Draft 2 Re: BCS# UHC Complaint - Please ask the plan to provide me with the records from all of the below case numbers. I'm afraid that I cannot provid... Feb 9

Michael gladder from United Health Care today - Sent from my iPhone Feb 9
Attachment: image0.jpeg

me Parity Re: FW: MHPAEA complaint - So this is what I found and am just trying to get more clarification . The types of programs I'm seeing denied are sh... Feb 9
Attachment: IMG_3280.jpg

me Re: IMD exclusion question - Voila https://crsreports.congress.gov/product/pdf/IF/IF10222#:~:text=States%20can%20provide%20Medicaid%20coverag... Feb 9
Attachment: IMG_3280.jpg

me Re: IMD exclusion question - Sorry. I meant that the IMD exclusion and Olmsted didn't want people to reside in these mental institutions. But for the eati... Feb 9

me RE: IMD exclusion question - Hi Domna, My answer to both of the below questions is no (except, I suppose, that Olmstead may post an obstacle in #2). ... Feb 9

me RE: IMD exclusion question - What do you mean? Are you talking about the difficulty of people who are homeless being admitted? Supervis... Feb 9

me Re: IMD exclusion question - In addition, I believe you must have a permanent address to admit to these programs. CONFIDENTIALITY NOTICE: The infor... Feb 9

me Re: IMD exclusion question - Nice speaking with you!Can you ask any of the DC folk, or refer me, regarding: 1. Is a NY based, 14 bed residential eating di... Feb 9

me Re: IMD exclusion question - Great. I will give you a call. On Fri, Feb 9, 2024 at 1:03 PM <k @cssny.org> wrote: I can talk now if that work... Feb 9

me Re: IMD exclusion question - I can talk now if that works for you! Supervising Attorney, CHAMP Community Service Society of New York Sen... Feb 9

me Re: IMD exclusion question - Yup. I can talk until 1:30 and then around 3:30-4:30 On Fri, Feb 9, 2024 at 12:48 PM <k @cssny.org> wrote:... Feb 9

me RE: IMD exclusion question - Hi Domna, Yes, I can definitely talk about the IMD exclusion. Do you have time today? Best, Supervising ... Feb 9

Compose

Inbox 2,377

Starred

Snoozed

Important

Sent

Drafts 1,083

Categories

Forums 770

More

Jan 1, 2024 - May 25, 2024 From Has attachment To Is unread Advanced search

-250 of many < > [List icon]

[checkbox] [star] [reply] me [redacted] Re: BCS# [redacted] UHC Complaint - Thank you! I am available from 2:30-4:30 if that works for you. CONFIDENTIALITY NOTICE: The information in this e-... Feb 6

[checkbox] [star] [reply] doh.sm.NYSDOH.B... [Inbox] RE: BCS# [redacted] UHC Complaint - Hi Domna, Thanks for getting back to me and for the information regarding BCS# 137046. It is likely that these cases ... Feb 6

[checkbox] [star] [reply] me [redacted] Parity MHPAEA complaint - Hello I am writing to report a MHPAEA complaint for a Medicaid MCO member. There are many components and I will follow... Feb 6

[PDF] Attachment1 De... [PDF] DFS Convo [redacted] [PDF] Attachment 3 d... +4

[checkbox] [star] [reply] me [redacted] Re: BCS# [redacted] UHC Complaint - Hi [redacted] you for your message. A complaint was also filed with the regular Medicaid managed care unit. My co... Feb 6

[checkbox] [star] [reply] me [redacted] Re: UHC Community Plan Urgent Complaint - Hi Laura He did send it to me. Thank you! I attached an authorization for your records. I may follow up after... Feb 6

[PDF] Attachment 4.jp...

[checkbox] [star] [reply] doh.sm.NYSDOH.B... [Inbox] BCS# [redacted] UHC Complaint - Good afternoon Domna, NYS Dept. of Health Bureau of Consumer Services (BCS) is acknowledging receipt of your comp... Feb 6

[checkbox] [star] [reply] n, [redacted] (DFS) [Inbox] [redacted] RE: UHC Community Plan Urgent Complaint - Domna, UHC has overturned this and approval has been sent to the patient. I cannot provide you a ... Feb 6

[checkbox] [star] [reply] Michael [redacted] [Inbox] appeal, overturn approval notice - Sent from my iPhone Feb 6

[image] image0.jpeg [image] image1.jpeg [image] image2.jpeg +3

[checkbox] [star] [reply] me [redacted] Pre call - Most of my questions will be short . However, one is about operational barriers and is more complicated. For some context , below/attached is a very ... Feb 6

[PDF] Attachment1 De... [PDF] DFS Convo.pdf [PDF] Attachment 3 d... +4

[checkbox] [star] [reply] Michael [redacted] [Inbox] last thing - now I'm worried that it may take forever for her to get a spot in second chance. I also think the insurance company should reach out to seco... Feb 5

[checkbox] [star] [reply] me [redacted] Re: UHC Community Plan Urgent Complaint - Will do. Thank you so much for your help. Let me know when you have time in the next few weeks to talk a... Feb 5

[checkbox] [star] [reply] [redacted] [redacted] [Inbox] Re: UHC Community Plan Urgent Complaint - That's wonderful! Let me know if things don't get resolved, and thanks for all your work on behalf of this f... Feb 5

[checkbox] [star] [reply] me [redacted] D. [redacted] BCS case numb [redacted] BOM Debbie [redacted] s 02/29/1996 PRIOR AUTHORIZATION #A... Feb 5

[PDF] Attachment1 De... [PDF] DFS Convo.pdf [PDF] Attachment 3 d... +4

[checkbox] [star] [reply] me [redacted] Re: BCS-1 [redacted] tment of Financial Services - Case No. [redacted] Hi Shannon I am one of [redacted]'s authorized representatives. I a... Feb 5

[checkbox] [star] [reply] me [redacted] Re: UHC Community Plan Urgent Complaint - Thank you so very much! Words cannot describe how grateful I am. I just spoke with the dad and he burst i... Feb 5

[checkbox] [star] [reply] [redacted] [redacted] [Inbox] [redacted] RE: UHC Community Plan Urgent Complaint - Thank you so much for your help with this, [redacted] ! [redacted] Supervising Attorney Community Hea... Feb 5

[checkbox] [star] [reply] n, [redacted] (DFS) [Inbox] [redacted] RE: UHC Community Plan Urgent Complaint - Domna, We instructed UHC to overturn the denial due to their untimely handling of the appeal. UH... Feb 5

Compose

Inbox 2,377

Starred

Snoozed

Important

Sent

Drafts 1,083

Categories

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More

Jan 1, 2024 - May 25, 2024 From Has attachment To Is unread Advanced search

251-300 of many [Navigation icons]

- michael [redacted] **Inbox** [redacted]'s current denial letter from Mi [redacted] Feb 2
PDF FAX_20240202...
- n, [redacted] (DFS) **Inbox** [redacted] RE: [redacted] 202401-173055 - Domna, This file is a complaint number and we are waiting for a response from the health plan. Since this in... Feb 2
image001.jpg
- me RE: D. [redacted] - Hi Ms. Boyce, Nice to e-meet you. Apparently, UHC said the appeal they received was for the wrong service. I am trying to get this adjusted ... Feb 2
- me [redacted] Fwd: [redacted] 202401-[redacted] - Hi [redacted], I have another DFS number. Apparently, there are two DFS files. That number is CS [redacted] Feb 2
image001.jpg image0.jpg
- michael [redacted] **Inbox** Fwd: please send me [redacted]'s denial letter that you received right now so that the lawyer can continue the - Sent from my iPhone Begin forward... Feb 2
- me [redacted] Re: [redacted] 202401-[redacted] - Thank you. I did file a complaint against the p n last week. CSB 2024-[redacted] CONFIDENTIALITY NOTICE: The inf... Feb 2
image001.jpg image0.jpg
- Michael** **Inbox** **Re: Fax** - Sent from my iPhone > On Feb 2, 2024, at 10:32 AM, Michael <m [redacted]@icloud.com> wrote: > > I will send it to you by 1105 > Sent... Feb 2
image0.png
- [redacted], [redacted] (DFS) **Inbox** [redacted] RE: [redacted] 202401-[redacted] - Hi Domna, They realized they issued wrong IAD when we requested their clarification according to your ext... Feb 2
image001.jpg
- me [redacted] Re: [redacted] 202401-[redacted] - Sorry my p ne incorrectly auto corrected to [redacted] CONFIDENTIALITY NOTICE: The information in this e-mail may ... Feb 2
image0.jpeg image001.jpg
- me [redacted] Email 2: [redacted] 202401-[redacted] - Proof of faxed written request for expedited appeal for NYP is attached. CONFIDENTIALITY NOTICE: The infor... Feb 2
image0.jpeg image001.jpg IMG_3117.jpg
- me [redacted] Email 1: [redacted] 202401-[redacted] - CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally privileged. It ... Feb 2
3c.jpg 3b.jpg 3a.jpg +5
- me [redacted] Re: [redacted] 202401-[redacted] - Thank you, n. Again, even if the plan was confused by the phone calls they also received a written request for an ... Feb 2
image0.jpeg image001.jpg IMG_3117.jpg



Compose

Jan 1, 2024 - May 25, 2024 From Has attachment To Advanced search

- Inbox 2,377
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me, Draft 2 Re: 202401- na, That information is incorrect. I am looking at UHC's record regarding the verbal appeal. The appeal w... Feb 1

IMG_3098.jpeg 3a.jpg 3d.jpg 9+

me Parity Fwd: 5 - Hi , So amazingly DFS claims they complied with the rules AND Michael received a determination th... Feb 1

IMG_3098.jpeg

eva, RE: 240 55 - Hi, We've just received the response from the plan. Regarding the appeal request and timeframe for issuan... Feb 1

me Re: Allow me to introduce yo realized that y gave you the quick summary. CONFIDENTIALITY NOTICE: The information in this e-mail may b... Feb 1

me Re: Allow me to introduce you - Hi , Nice to "meet" you. I asked to connect us to chat about more systemic issues. I am curious to get your t... Feb 1

RE: Allow me to introduce you - Thank you !! From: z <z@CSSNY.ORG> Sent: Thursday, February 1, 2024 12:49 PM To: ... Feb 1

Parity RE: A 1 uce you - Lovely to meet you, Domna, and thank you for the introduction, . Domna, please let me know if ther... Feb 1

Inbox Allow me to introduce you - Hi and Domna, Allow me introduce you. Domna Antoniadis (domna.antoniadis@ is Micheal ... Feb 1

me Parity UHC transcript - The below conversation is when Michael asked for documents that he is legally entitled to under both Medicaid and State/ Fede... Feb 1

denial letter de...

me Parity Re: 202401- - Can you call me at CONFIDENTIALITY NOTICE: The information in this e-mail may be confide... Feb 1

Inbox Parity RE: 202401- - Been there done that. I understand that you may have to get off the phone at any moment. I appreciate yo... Feb 1

me Parity Re: 2 - Of course! Today, I'm manning the house for repair and delivery people so I just keep getting calls that " th... Feb 1

Inbox Parity RE: 202401- - Thank you!!!! From: Domna A <domna.antoniadi> ent: Thursday, February 1, 2024 10:41 AM T... Feb 1

me Parity Re: 2024 - No emergency. Just hectic. How about I call you at 11 with a quick update and then we go from there? CON... Feb 1

Inbox Parity RE: 202401- - Any other time today? I told off talking to the State Medicare Director because I wa... Feb 1

me Parity Re: 2024 - Hi , I'll have to take a rain check on our call. I apologize for the late notice. Are you able to speak next... Feb 1

me, Draft 2 Re: 202401- - Ok. Thank you. CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally p... Feb 1

michael Inbox One additional habit I forgo tion that was brought to my attention today you can buy clothes and she will then for whatever reason starts t... Jan 31

michael Inbox sorry - wensdays I visit it can be 90 min each way plus visit so sorry not able to talk when you called I will take your call whenever u can call me Se... Jan 31

Compose

Inbox 2,377

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Filters: Jan 1, 2024 - May 25, 2024, From, Has attachment, To, Advanced search

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Parity Fwd: [redacted] 202401- [redacted] - Hi [redacted], We were able to send over all the documents for the external appeal but want to flag additional...

denial letter de... locus-assessm... External O...

eva, [redacted] RE: [redacted] 202401- [redacted] - If the plan receive the internal appeal on time but fail to make decision on time, we can request the plan to overtur...

me Re: [redacted] 202401- [redacted] - I'm confused as to why the plan should have an opportunity to revise their denial letter. They failed to respond to the exp...

me Re: [redacted] 202401- [redacted] - Hi [redacted] na My question is actually if the department has the ability to overturn a denial due to failure to respond within ...

eva, [redacted] RE: [redacted] 202401- [redacted] - Hi Domna, The Department does not have the authority to overturn a medical necessity decision except through t...

me Parity Fwd: HHC admission - I am so sorry about format. I could not get the record to save as a pdf so I had to copy into email body CONFIDENTIALITY ...

me HHC - [redacted] Summary of Care, generated on Jan. 30, 2024 January 30, 2024 Patient Demographics- Female; born Feb. 29, 1996 February 29, 1...

me Parity Re: 202401- [redacted] - Additional medical note from Php admission for Nov 2023. She was admitted to Brookdale IP at the end of November 2023 ...

image001.png 11.23 kings.pdf

Michael [redacted] Re: Does [redacted] have diabetes? - I really appreciate all the work you're doing grateful. Have a good night. I also welcome the edits. Sent from my iPhone ...

me Re: Does [redacted] have diabetes? - Ok. I'm going to make edits to your letter and we can talk more tomorrow CONFIDENTIALITY NOTICE: The information in...

Michael [redacted] Re: Does [redacted] have diabetes? - section 4 serious risk of harm she could possibly drink or eat herself to death she fits number five section C, she can o...

me Re: Does [redacted] have diabetes? - They have her disorders so that's ok . There is a specific guideline called LOCUS that they use . She meets it but I just w...

IMG_3032.jpeg IMG_3033.jpeg IMG_3035.jpeg +4

Michael [redacted] Additional paragraph of issues at end of letter - [redacted] Margulies first started having signs of mental illness at the age of 18 closer to 19. Before this she ...

Michael [redacted] Re: Does [redacted] have diabetes? - what about adding a paragraph of all of our disorders at the end and saying, in addition to everything I said above, her...

me Re: Does [redacted] have diabetes? - Ok. Put that in and more CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be lega...

Michael [redacted] Re: Does [redacted] have diabetes? - she has the inability to give roommate space. She has a hard time cooking and cleaning and must order out but that's ...

me Re: Does [redacted] have diabetes? - The draft is good but it needs to be less protective . You need examples like you did with the agoraphobia and phone ca...

Michael [redacted] Re: Does [redacted] have diabetes? - She is also extremely messy and disorganized that also makes it harder to deliver other people. That is why she needs t...

Michael Mar [redacted] Re: Does [redacted] have diabetes? - she has a hard time maintaining relationships with people because she desperately wants to be loved and appreciated ...

Compose

Jan 1, 2024 - May 25, 2024 From Has attachment To Is unread Advanced search

- Inbox 2,377
- Starred
- Snoozed
- Important
- Sent
- Drafts 1,083
- Categories

401-450 of many

- Michael [redacted]

Inbox Fwd: [redacted] 202401-[redacted] - Sent from my iPhone Begin forwarded message: > From: [redacted] na [redacted] eva > Date: January 26, 2024 at 4:17:...

other_pdf_1839...
- dfs.sm.Consumers

Inbox [redacted] Parity RE: case # [redacted] 572681 [redacted] - Good afternoon, You are able to check on the status of your complaint through our port...

image001.jpg image002.jpg image003.jpg
- Michael [redacted]

Inbox Fwd: [redacted] Margulies 202401-[redacted] - I just got this. I can't look at it now because I'm working but wanted to share. I don't know what this means. Sent ...

Physician_Attes... 1_26_2024_Mar... Incomplete_Lett..
- michael [redacted]

Inbox Screenshot 2024-01-26 at 1.48.13 PM - fax confirmation external appear

Screenshot 202...
- Michael [redacted]

Inbox Parity Re: case # CSB-[redacted] 81 [redacted] - I have additional information that I want to submit. denial letter, and some medical I have no ...

image0.jpeg im [redacted] image2.jpeg +1
- me

[redacted] Parity Re: case # CSB-[redacted] 81 [redacted] - I apologize for not being clear. I am also sorry that I couldn't speak on the phone today. - You r...
- Michael [redacted]

Inbox Parity Re: case # CSB-[redacted] 81 Margulies - I'm sorry I'm a little confused. I want to understand your directions. Sent from my iPhone On Ja...
- me

[redacted] Parity Re: case # CSB-[redacted] 81 [redacted] - For now, send to that consumer email. Attach the medical documents, transcript and denial lett...
- Michael [redacted]

Inbox Parity Re: case # CSB-[redacted] 81 Margulies - I just did that as well Sent from my iPhone On Jan 25, 2024, at 4:03 PM, Domna A <domna.anto...
- Michael [redacted]

Inbox Parity Re: case # CSB-[redacted] 81 [redacted] - Where do I send additional information pertaining to this case what email can I send it to? Sent...
- me

[redacted] Parity Fwd: case # CSB-[redacted] 681 [redacted] - This is very helpful. Can you ask how to send records? CONFIDENTIALITY NOTICE: The inform...
- me

Re: Folder - Here is an example transcript of a chat convo I asked a parent to do . This person's file is not updated yet but she is in that drive link CONFIDENTI...

denial letter de...
- Michael [redacted]

Inbox Parity Fwd: case # CSB-2 [redacted] [redacted] - Sent from my iPhone Begin forwarded message: From: "dfs.sm.Consumers" <Consumers@df...
- Michael [redacted]

Inbox Fwd: denial letter - Sent from my iPhone Begin forwarded message: > From: michael [redacted] > Date: January 25, 2024 at 1:13:20 PM EST > To: domna....

image0.jpeg image1.jpeg image2.jpeg +4
- Michael [redacted]

Inbox Fwd: signed consent - Sent from my iPhone Begin forwarded message: > From: michael [redacted] > Date: January 25, 2024 at 1:15:50 PM EST > To: Dom...

Compose

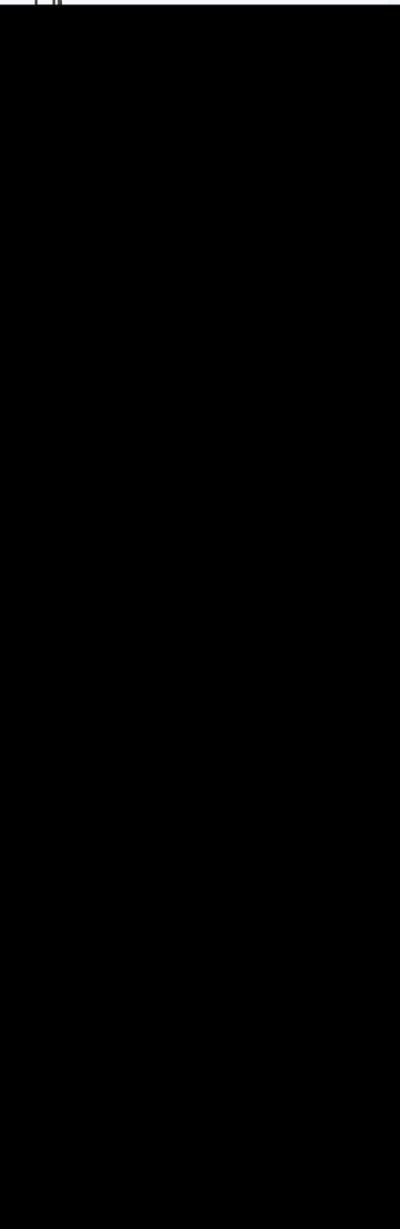
- Inbox 2,377
- Starred
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Jan 1, 2024 – May 25, 2024

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- me Re: Health Insurance - Great. This is what you include in the complaints to those departments CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally ... Jan 22
- Michael Inbox Re: Health Insurance - Sorry I just saw this. I'm going to print out what you sent me and then sign it and then have sign it. Sent from my iPhone On Jan 22, 2024, at 2:20 PM, Michael Margu... Jan 22
- Michael Inbox Re: Health Insurance - Sent from my iPhone On Jan 22, 2024, at 2:20 PM, Michael <m @icloud.com> wrote: <image0.jpeg> <image1.jpeg> <image2.jpeg> Sent from my iPhon... Jan 22
- Michael Inbox Re: Health Insurance - Sent from my iPhone On Jan 22, 2024, at 2:18 PM, Domna A <domna.antoniadis@gmail.com> wrote: Main part is write her name, DOB and mailing address on top 9a, your... Jan 22
- me Re: Health Insurance - Main part is write her name, DOB and mailing address on top 9a, your name at authorization, her initial the mental health line, sign and date the bottom For now you can e... Jan 22
- Michael Inbox Re: Health Insurance - Is there a specific form that you have? Sent from my iPhone On Jan 22, 2024, at 1:47 PM, Domna A <domna.antoniad kay. I can't speak today but ... Jan 22
- me Re: Health Insurance - Okay. I can't speak today but can tomorrow. In the meantime, can you have sign a HIPAA authorization for you? I want you to initiate a complaint with the NYS Depar... Jan 22
- Michael Inbox Re: Health Insurance - also, if the insurance companies basing the decision on that, she's not a harm to herself. The doctor Perche that's on call now has an argument that is drinking too ... Jan 22
- Michael Inbox Re: Health Insurance - I spoke to C number in denials +1 (952) 406-4061 Sent from my iPhone On Jan 22, 2024, at 11:09 AM, Michael <m @icloud.com> wrote: reason f... Jan 22
- Michael Inbox Re: Health Insurance - reason for denial is she has be in a position where she not going to hurt herself symptoms have and not taking medication to help with symptoms and because she is acc... Jan 22
- me Re: Health Insurance - What is his reason for the denial? I am unable to call them CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally privileged. It i... Jan 22
- Michael Inbox Re: Health Insurance - Let me know when we can speak. my daughter is totally fine for you representing her. Sent from my iPhone On Jan 22, 2024, at 10:52 AM, Michael <m ... Jan 22
- Michael Inbox Re: Health Insurance - As per New york state law, they have to mail the denial. Of course they do because it slows down the process, so I just gave you all of the denial information in case num... Jan 22
- Michael Inbox Re: Health Insurance - The case was just denied. The case number appeal is L the authorization number i ent from my iPhone On Jan 22, 2024, at 10:48 AM, Domn... Jan 22
- me Re: Health Insurance - Okay. Is your daughter ok with you advocating for her? CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally privileged. It is in... Jan 22
- Michael Inbox Re: Health Insurance - I just reached out to Miss Voice or Social Worker. I'm waiting for Miss Voice to send me the document where you are also waiting to hear if the appeal was denied. Sent fr... Jan 22
- me Re: Health Insurance - Thank you. Do you have the UHC denial letter? CONFIDENTIALITY NOTICE: The information in this e-mail may be confidential and may be legally privileged. It is intended ... Jan 22
- Michael Inbox Re: Health Insurance - her social worker at Brookdale hospitals, Miss Voice7182405647 her health insurance is united health care community plan Sent from my Jan 22
- Michael Inbox Re: Health Insurance - my daughter is she's 27 years old. She suffers from bipolar disorder, OCD and struggles with eating disorders. She is currently properly medicated and re... Jan 22
- me Re: Connection - Thank you for the update. I will try my best to call asap but will at least email him today. I will also explain the intake process and clarify scope of NYI AG work. CONFIDENTIALITY NOT Jan 22



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