2017-18 CATHOLIC CHARITIES

IMPACT REPORT



Our **Commitment**

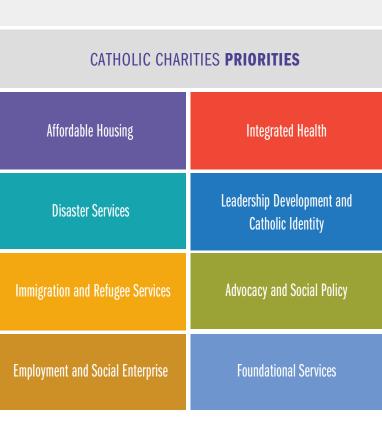
To alleviate, reduce and prevent poverty.

Our **Mission**

The mission of Catholic Charities is to provide service to people in need, to advocate for justice in social structures and to call the entire church and other people of good will to do the same.

Our Vision

As Catholic Charities, we labor in the streets inviting and serving those who have been left out to know and experience the tremendous and abundant love of God through Jesus Christ. We commit ourselves to break down walls of division that keep sisters and brothers separated from one another, excluded, or rendered disposable by our society. With joy, we resolve to build bridges of hope, mercy and justice toward the creation of a culture of communal care responsive to the cries of those who are poor.







18 agencies

are partnering with health systems and/or hospitals in efforts to reduce hospital admissions and improve health outcomes for vulnerable populations.

72%

recipients of mental health services showed a reduction in symptoms or increase in functioning, as measured by Global Assessment of Functioning or similar scale.



Immigration and Refugee Services

16,000

refugees were assigned for resettlement.

74%

of employable refugee adults were employed during resettlement period.

90%

of cases for deferred action, residence and citizenship petitions were successful.



Catholic Charities owns/operates **35,000 units** of permanent housing.

Catholic Charities operates more permanent supportive housing beds (6,000) and rapid re-housing beds (5,000) for formerly homeless individuals than other national nonprofits that provide homeless assistance services.

Compared to other senior housing in the same communities, Catholic Charities senior housing is newer, in better condition, and more fully occupied.

56%

of clients in emergency shelter or transitional housing were discharged into permanent housing.

81%

remained permanently housed 6 months after discharge.



2017 will be remembered for the hurricanes that ripped through Texas, Louisiana, Florida, Puerto Rico and the U.S. Virgin Islands. Catholic Charities agencies responded immediately with holistic care and direct assistance for survivors. Catholic Charities helps people before, during and after every disaster to move toward full recovery.

\$38.6 million

distributed to agencies affected by the hurricanes.



Leadership Development and Catholic Identity

100%

expansion of leadership development programming.

850

staff attended Partners in Excellence leadership training events held throughout the country.



Foundational Services

Catholic Charities agencies served over **27 million** prepared meals. An additional **4.7 million** clients facing food insecurity were served through food banks and food pantries.

>75%

of clients in self-sufficiency programs reached targets for food, housing, and access to services.

84%

of clients receiving rental assistance remained housed at 6-month follow-up.



65,000 clients

involved in employment programs.

63%

of clients in employment programs are employed at agency target wages. This is 38% higher than the national minimum wage.

41

active social enterprises employed **900 clients**.

Industry-recognized certifications include Construction, Food Safety, Forklift Operation, Culinary Arts, Sherwin Williams Painter, Landscaping/Horticulture, Carpentry, Automotive Tech, Certified Nurse Assistant, Geriatric Home Aide, Lead Abatement.



havocacy and social Fol

Catholic Charities USA monitors over 200 federal programs impacting millions of people who are poor and vulnerable. Guided by our Catholic Social Teaching CCUSA weighed in on the most critical issues including:

- Immigration and Refugee Issues
- Charitable Giving
- Healthcare Reform
- Farm Bill
- Federal Social Safety Net Programs

10 million

people served

50,000

employees

300,000

volunteers

3,500

client sites

\$3.9 billion

combined revenue

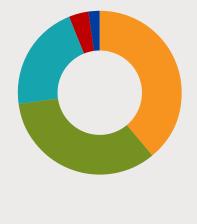
\$3.7 billion

combined expenses

Our ministry serves those in need regardless of their faith because our Catholic faith calls us to respect the inherent dignity of every individual. We believe all people have a right and a duty to participate in society, seeking together the common good and well-being of all, especially persons who are poor and vulnerable.

Catholic Charities Financials

Revenue:



39%

Program Service Fees

34%

Government

21%Private Grants and Contributions

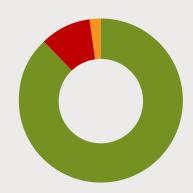
4%

In-Kind Donations

2%

Church Support

Expense:



88%

Program Delivery

10% Administration

2% Fundraising



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